

Before the  
**FEDERAL COMMUNICATIONS COMMISSION**  
Washington, DC 20554

In the Matter of

)  
**REDACTED**  
)

Section 63.71 Application )

Level 3 Telecom For Authority Pursuant to )  
Section 214 of the Communications Act of 1934, )  
As Amended, to Discontinue the Provision of )  
VoIP Services )

RECEIVED-FPSC  
2023 MAY 17 AM 9:25  
COMMISSION  
CLERK

**SECTION 63.71 APPLICATION**

Level 3 Telecom<sup>1</sup> hereby applies for authority to discontinue two Voice over Internet Protocol (“VoIP”) services. One of these services, Enterprise IP Trunking, was grandfathered in 2020, pursuant to Federal Communications Commission (“Commission”) authority.<sup>2</sup> Level 3 Telecom now requests Commission authority to discontinue that service, as well as another VoIP service, in all fifty states and the District of Columbia.

Level 3 Telecom submits the following information in support of its application:

**1. Name and address of carrier**

Level 3 Telecom  
100 CenturyLink Drive  
Monroe, LA 71203

<sup>1</sup> This application is filed on behalf of the Level 3 Telecom affiliates listed in Appendix A (collectively, Level 3 Telecom), each of which is a competitive local exchange carrier subsidiary of Lumen Technologies, Inc. (FRN: 0018-6268-53). This application is filed on behalf of, and is limited to, the Level 3 Telecom affiliates identified in Appendix A.

<sup>2</sup> See *Section 63.71 Application of Level 3 Telecom For Authority Pursuant to Section 214 of the Communications Act of 1934, As Amended, to Grandfather the Provision of Enterprise IP Trunking*, WC Docket No. 20-300 (filed September 8, 2020); *Comments Invited On Section 214 Application(s) To Discontinue Domestic Non-Dominant Carrier Telecommunications And/Or Interconnected VOIP Services*, WC Docket No. 20-300, 35 FCC Rcd 10489 (2020).

**2. Date of planned service discontinuance**

Level 3 Telecom plans to discontinue the Affected Services on September 29, 2023, or as soon thereafter as any necessary regulatory approvals are obtained.

**3. Points of geographic areas of service affected**

Level 3 Telecom seeks authority to discontinue the Affected Services in all 50 states and Washington D.C.

**4. Brief description of the type of services affected**

Level 3 Telecom is seeking to discontinue the following VoIP services:

- Enterprise IP Trunking (or EIPT) is a Voice over Internet Protocol (VoIP) based service which provides PSTN access for TDM and IP telephony customer premises equipment.
- Converged Business Network (or CBN) is a Voice over Internet Protocol (VoIP) based service which provides PSTN access for TDM and IP telephony customer premises equipment bundled with network access.

**5. Brief description of the dates and methods of notice to all affected customers**

Level 3 Telecom sent a written notification of the planned discontinuance to customers affected by the proposed discontinuance in accordance with Section 63.71(a) of the Commission’s Rules. Customer notifications were sent by U.S. Mail or United Parcel Service on May 2, 2023. A copy of the notification is attached to this application (Attachment A).

**6. Dominance of carrier with respect to the service to be discontinued**


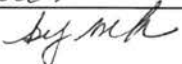
Level 3 Telecom is a non-dominant carrier with regard to the Affected Services.

7. **Service**

In accordance with 47 C.F.R. § 63.71(a), Level 3 Telecom has mailed a copy of this application to the Governor and public utility commission of each of the affected states and jurisdictions identified in Paragraph 3 above, to any federally-recognized Tribal Nations with authority over the Tribal lands in the geographic areas identified in Paragraph 3 above, as well as to the Special Assistant for Telecommunications under the Secretary of Defense.

Respectfully submitted,

**LEVEL 3 TELECOM**

By:   
Craig J. Brown   
Lumen  
660 North Capitol Street, NW  
Suite 240  
Washington, DC 20001  
Phone 303-992-2503  
[Craig.J.Brown@lumen.com](mailto:Craig.J.Brown@lumen.com)

Its Attorney

DATE: May 12, 2023

## Appendix A – Level 3 Telecom

Level 3 Telecom of Alabama, LLC	0017-3479-72
Level 3 Telecom of Arkansas, LLC	0017-3480-12
Level 3 Telecom of Arizona, LLC	0004-3522-74
Level 3 Telecom of California, LP	0004-3511-10
Level 3 Telecom of Colorado, LP	0004-3510-86
Level 3 Telecom of D.C., LLC	0017-3480-38
Level 3 Telecom of Florida, LP	0004-3514-66
Level 3 Telecom of Georgia, LP	0004-3513-83
Level 3 Telecom of Hawaii, LP	0004-3511-69
Level 3 Telecom of Idaho, LLC	0004-3522-66
Level 3 Telecom of Illinois, LLC	0004-3523-08
Level 3 Telecom of Indiana, LLC	0004-3512-76
Level 3 Telecom of Kansas City, LLC	0017-3480-61
Level 3 Telecom of Kentucky, LLC	0017-3480-87
Level 3 Telecom of Louisiana, LLC	0017-3481-11
Level 3 Telecom of Maryland, LLC	0017-3482-02
Level 3 Telecom of Minnesota, LLC	0004-3522-90
Level 3 Telecom of Mississippi, LLC	0017-3482-10
Level 3 Telecom of Nevada, LLC	0004-3522-58
Level 3 Telecom of New Jersey, LLC	0004-3514-09
Level 3 Telecom of New Mexico, LLC	0004-3514-17
Level 3 Telecom of New York, LP	0004-3514-25
Level 3 Telecom of North Carolina, LLC	0004-3514-74
Level 3 Telecom of Ohio, LLC	0004-3514-82
Level 3 Telecom of Oklahoma, LLC	0017-3482-69
Level 3 Telecom of Oregon, LLC	0004-3515-73
Level 3 Telecom of South Carolina, LLC	0004-3522-82
Level 3 Telecom of Tennessee, LLC	0004-3514-58
Level 3 Telecom of Texas, LLC	0004-3511-28
Level 3 Telecom of Utah, LLC	0004-3515-57
Level 3 Telecom of Virginia, LLC	0017-3485-90
Level 3 Telecom of Washington, LLC	0004-3515-32
Level 3 Telecom of Wisconsin, LP	0004-3513-18
Level 3 Telecom Data Services, LLC	0017-3481-45

May 2, 2023

Billing Account Number: [REDACTED]

**Important Notice Regarding the Planned Discontinuance of  
Enterprise IP Trunking and Converged Business Networks  
Provided by Level 3 Telecom, a Lumen Company**

Dear [REDACTED]:

At Level 3 Telecom, a Lumen company, our goal is to provide our customers with great quality and value in our world of changing technologies and market conditions. To do so, we continually evaluate our prices, product offerings and infrastructure. Occasionally our evaluation directs us to make changes to some products, or to cease providing them.

You are receiving this notice because you currently subscribe to one of the following services provided by Level 3 Telecom, which is currently offered in all 50 states and the District of Columbia:

- Enterprise IP Trunking (or EIPT) is a Voice over Internet Protocol (VoIP) based service which provides PSTN access for TDM and IP telephony customer premises equipment.
- Converged Business Network (or CBN) is a Voice over Internet Protocol (VoIP) based service which provides PSTN access for TDM and IP telephony customer premises equipment bundled with network access.

As of September 29, 2023, or as soon after that date as authorized by the Federal Communications Commission (FCC) and relevant state regulatory commissions, Level 3 Telecom will no longer offer these services.

In order to maintain continuous service at your location, we would like to work with you to migrate your existing service to a similar service or, alternatively, a state-of-the-art platform that will provide your business with greater flexibility, simplicity, and efficiency.

If you have not made arrangements with Lumen or another telecommunications service provider to replace your voice service listed above prior to September 29, 2023, your service will be disconnected, provided that the FCC and state commission, if required, approve the planned discontinuance. You must contact your account team or submit a disconnect order to billing to ensure that your service is properly managed.

The point of contact for this transition will be your Account Manager. Your Account Manager is [REDACTED] and can be reached at [REDACTED], or by email at [REDACTED]@lumen.com.

## ATTACHMENT A

If you would like to designate an operational contact with respect to this matter, please provide his or her contact information as soon as possible.

If you subscribe to other services from Lumen, those services will NOT be impacted by the anticipated discontinuance of the affected services listed above. Your other services will remain in place with no change to the applicable rates, terms, or conditions. When the affected services are discontinued, we will automatically apply any deposits or credits, if applicable, to your Level 3 Telecom invoice. If the amount of the invoice is less than any deposits and credits, the company will issue a refund for the remaining balance. We will not assess termination liability for termination of the affected services, so please consider disconnecting service at your earliest possible convenience.

We value your business and appreciate your cooperation regarding this notice.

Thank you,

Level 3 Telecom  
800-871-9244 (Toll Free Number)  
[www.CenturyLink.com](http://www.CenturyLink.com)

**The following statement is required by the FCC:**

The FCC will normally authorize this proposed reduction or impairment of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed reduction or impairment of service. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Level 3 Telecom, a Lumen Company. Comments should include specific information about the impact of this proposed reduction or impairment of service upon you or your company, including any inability to acquire reasonable substitute service.



May 2, 2023

Billing Account Number: [REDACTED]

**Important Notice Regarding the Planned Discontinuance of  
Enterprise IP Trunking and Converged Business Networks  
Provided by Level 3 Telecom, a Lumen Company**

Dear [REDACTED]:

At Level 3 Telecom, a Lumen company, our goal is to provide our customers with great quality and value in our world of changing technologies and market conditions. To do so, we continually evaluate our prices, product offerings and infrastructure. Occasionally our evaluation directs us to make changes to some products, or to cease providing them.

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As of September 29, 2023, or as soon after that date as authorized by the Federal Communications Commission (FCC) and relevant state regulatory commissions, Level 3 Telecom will no longer offer these services.

In order to maintain continuous service at your location, we would like to work with you to migrate your existing service to a similar service or, alternatively, a state-of-the-art platform that will provide your business with greater flexibility, simplicity, and efficiency.

If you have not made arrangements with Lumen or another telecommunications service provider to replace your voice service listed above prior to September 29, 2023, your service will be disconnected, provided that the FCC and state commission, if required, approve the planned discontinuance. You must contact your account team or submit a disconnect order to billing to ensure that your service is properly managed.

Please contact a Lumen team member at 800-871-9244, Option 3 to take care of your service arrangements. If you would like to designate an operational contact with respect to this matter,

## ATTACHMENT A

please provide his or her contact information as soon as possible. If you wish to simply disconnect your service, you can submit a disconnect request available at <https://www.lumen.com/help/en-us/disconnects.html>. If you choose to take no action, you will be disconnected on or after September 29, 2023.

If you subscribe to other services from Lumen, those services will NOT be impacted by the anticipated discontinuance of the affected services listed above. Your other services will remain in place with no change to the applicable rates, terms, or conditions. When the affected services are discontinued, we will automatically apply any deposits or credits, if applicable, to your Level 3 Telecom invoice. If the amount of the invoice is less than any deposits and credits, the company will issue a refund for the remaining balance. We will not assess termination liability for termination of the affected services, so please consider disconnecting service at your earliest possible convenience.

We value your business and appreciate your cooperation regarding this notice.

Thank you,

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800-871-9244 (Toll Free Number)  
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CERTIFICATE OF SERVICE

I, Marjorie Herlth, do hereby certify that I have caused the foregoing **SECTION 63.71**

**APPLICATION** to be:

- 1) Filed with the Secretary of the FCC via ECFS (Inbox-Section 214 Domestic Discontinuance Application);
- 2) Served via first-class U.S. Mail, postage prepaid, on the Governors of the States listed on the attached service list;
- 3) Served via first-class U.S. Mail, postage prepaid, on the Public Utility Commissions listed on the attached service list; and
- (4) Served via first-class U.S. Mail, postage prepaid, on the Special Assistant for Telecommunications under the Secretary of Defense<sup>1</sup>.

  
Marjorie Herlth

May 12, 2023

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<sup>1</sup> Section 63.71(a) directs applicants to submit a copy of the application to the Secretary of Defense, Special Assistant for Telecommunications. However, due to restructuring within the Department of Defense, that position no longer exists. Commission staff has advised that a copy of the application be sent instead to the Department of Defense Chief Information Officer. Level 3 Telecom did not identify any Tribal Nations in the geographic area covered by this Application.

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