

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Wednesday, May 24, 2023 4:51 PM
To: 'KIM HERRICK'
Cc: Consumer Contact
Subject: RE: notice of rate increas for Lake Yale Utilities, LLC

Good Afternoon, Kim Herrick.

We will be placing your comments below in consumer correspondence in Docket No. 20220185, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover

*Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467*

From: KIM HERRICK <kim.herrick@comcast.net>
Sent: Wednesday, May 24, 2023 4:44 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: notice of rate increas for Lake Yale Utilities, LLC

We have just reviewed the letter from Lake Yale Utilities LLC regarding the rate increases for water and waste water at our home on 612 Sandpiper dr. Leesburg, Fl 34788. According to the rate increase of 5% for water we have no comment, however the rate increase of 20% for wastewater treatment is 4x as high. We would like to see justification for this significant rate increase as it otherwise seems rather arbitrary as there are no meters measuring the affluent to the wastewater system, and for that reason, the actual volume is technically impossible to ascertain. I can only assume it is based upon the monthly water meter rates however this is not accurate or actual in many cases and has been addressed by other water supply/treatment facilities across the U.S.

Many homes use water to irrigate their yards in Florida simply out of necessity, and we should not be charged for "wastewater affluent" based on incoming water volume only, as it is simply not an accurate measurement. Actual waste water has to be calculated by the incoming volume minus the outdoor tap volume used for irrigation.

I can only assume this argument has been brought up before however it is simply a fraudulent system to be charging customers for waste water, when in fact, it is simply not measured!

Please advise me of your standing on this matter prior to taking further action on our (Lake yale customers) behalf.

Kim Herrick
612 Sandpiper dr

Leesburg, FL 34788