

**Lorena Hollett**

---

**From:** Lorena Hollett on behalf of Records Clerk  
**Sent:** Tuesday, May 30, 2023 8:34 AM  
**To:** 'K ENNA'  
**Cc:** Consumer Contact  
**Subject:** FW: FPSC DOCKET: 20220185 - WS  
**Attachments:** KG LETTER TO FPSC MAY 2023 APP FOR A LIM ALT RATE INCREASE IN M C BY HHU.docx

Good morning, Kenna Gunn.

We will be placing your comments below in consumer correspondence in Docket No. 20220185, and forwarding your comments to the Office of Consumer Assistance and Outreach.

Regards,

*Lorena Hollett*  
*Commission Deputy Clerk I*  
*Florida Public Service Commission*  
*2540 Shumard Oak Boulevard*  
*Tallahassee, FL 32399*  
*Phone: (850) 413-6758*

---

**From:** K ENNA <kennahh353@yahoo.com>  
**Sent:** Friday, May 26, 2023 7:10 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>; K ENNA <kennahh353@yahoo.com>  
**Subject:** FPSC DOCKET: 20220185 - WS

Dear FPSC Clerk,  
Please include my 2 Page letter attached, to the Docket of the above Case.  
Thank you, Kenna Gunn

APPLICATION FOR A LIMITED ALTERNATIVE RATE INCREASE IN MANATEE COUNTY BY  
HEATHER HILLS UTILITIES, LLC

**DOCKET NO. 20220185 – W S**

CUSTOMER NAME: KENNA GUNN

CUSTOMER ADDRESS: HILLS ESTATES SUBDIVISION  
116 50<sup>th</sup> AVENUE WEST, BRADENTON FL 34207-2666

**CUSTOMER COMMENTS:**

I, Kenna Gunn have been a customer of HHU, LLC since such W & S Company was purchased by Mike Smallridge around 2009. I have resided within HHE Subdivision since 2005.

I am in receipt of the 5 Page document from the FPSC and having read such, **I suggest that the requested rate increase be denied.**

**M.C. currently charges “\$2.35 for up to 6,000 gallons of water”.**  
**HHU, LLC currently charges “8.73 per 1,000 gallons and seeks an increase to \$10.04 per 1,000 gallons”.**  
**FOR THE RECORD, M.C. charges \$10.62 for usage over 20,000 gallons!!**

Being reliant upon “Heather Hill’s 2022 annual report ... quoting revenues less than operating expenses”; I find that difficult to believe. HHU’s customers are billed quarterly each year, not annually. I have *never* received a copy of any “annual report” from HHU, LLC hence I am without knowledge of their alleged revenues vs. expenses.

FYI: I have *never* received a copy of the annual M.C. DRINKING WATER QUALITY REPORT from HHU, LLC either, I personally telephone annually (I called April 2023) a County office to obtain such.

My opinions are based upon facts of which I do have knowledge and I respectfully remind the Commission Staff that:

- 1) The sole “LIFT STATION” within the 40 acre Subdivision is owned, maintained and operated by Manatee County.
- 2) Any and all expenses such as chemicals, replacement parts, on-going maintenances etc are provided by M.C. and NOT by HHU. Therefore no expenses are incurred by HHU, LLC in that arena. We Lot Owners are then billed accordingly by M.C.
- 3) HHE, Subdivision is comprised of 40 acres. When developed in the late 1960’s statutory law mandated the installation of certain “fire hydrants” within so many feet of a residential home. That mandate was never complied with; and since 1967 NOT ONE FIRE HYDRANT HAS EVER BEEN INSTALLED WITHIN HHES. My point being (in addition to gross mismanagement by the various M.C. officials who ‘signed off on’ HHE Plats 1 – 5); is that as no fire hydrants exist, then no such costs can possibly be applied to non-existent equipment.
- 4) When a problem arises within HHES requiring a plumber; a local party (usually Richards Plumbing in M.C.) is hired to address the issue. ie as HHU, LLC’s office is *many* miles north of us, certainly no company truck incurs any travel wear & tear expenses, so cannot possibly be applied and demanded.

5) HHU, LLC buys water from M.C. which traverses within M.C. pipes until the connection to pipes within HHES, then HHU, LLC simply raises the rates charged and paid to M.C.; along to us the HHES Lot Owners.

M.C. performs all the 'water treatments', for HHES, not HHU, LLC.

I do not begrudge Smallridge the right to a reasonable business profit. That is why he is in business. My umbrage occurs when our very small Subdivision is lumped in with alleged expenses derived from the multitude of all those other huge Utility Companies which indeed have operating expenses but which similar expenses do not occur within HHES by virtue of its unique circumstances.

ie: Our meters are read by a *local* party, only four (4) times a year, NOT monthly.

ie: W & S lines in an old Subdivision owned privately as opposed to being owned by the very (Manatee) County which actually supplies the water. So in reality, we pay two "suppliers" in lieu of one.

Respectfully submitted,

Kenna Gunn