

**Lorena Hollett**

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**From:** Lorena Hollett on behalf of Records Clerk  
**Sent:** Friday, June 2, 2023 11:42 AM  
**To:** 'christykeys'  
**Cc:** Consumer Contact  
**Subject:** RE: Sunny shores utilities price increase

Good morning, Sharon France.

We will be placing your comments below in consumer correspondence in Docket No. 20220185, and forwarding your comments to the Office of Consumer Assistance and Outreach.

Regards,

*Lorena Hollett*  
*Commission Deputy Clerk II*  
*Florida Public Service Commission*  
*2540 Shumard Oak Boulevard*  
*Tallahassee, FL 32399*  
*Phone: (850) 413-6758*

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**From:** christykeys <christykeys@yahoo.com>  
**Sent:** Friday, June 2, 2023 9:13 AM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Cc:** Sharon France <arvil1212@aol.com>  
**Subject:** Sunny shores utilities price increase

Re: to Docket No. 20220185-WS, sunny Shores Utilities, LLC  
From:  
Sharon France  
3803 117th st. W.  
Bradenton , fl 34210

At times our water pressure is smaller than a pencil and I am also unhappy with when they have a meter replacement.

Sometimes it is 5-7 days before my renters or I receive okay to use water again. The previous S.S. Water Co never had over a 2 day/ 48 hr. Boil water. When called they said they are out of Port Richey and had no one to test the water. This was done on a Wed. And water did not get the ok until Mon or Tues. We used to have free gallons for a certain amt. Then it was changed to a fee ÷ water usage. I do not agree with another increase at this time. I have had good experience with their employee Adriana but some of the employees do NOT return calls if you get a recording.

Respectfully  
Sharon France