

Antonia Hover

From: John Plescow
Sent: Monday, June 12, 2023 1:30 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: To record clerk docket # 20220185

Please, add to docket 20220185

-----Original Message-----

From: Carla Barrington-Johnson <CBarrington@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Thursday, June 08, 2023 2:17 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: To record clerk docket # 20220185

This is 1 of 2 for the same customer, docket #20220185

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Thursday, June 8, 2023 8:34 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Delay in Service TRACKING NUMBER: 191002

CUSTOMER INFORMATION

Name: Kathryn Carmalt
Telephone: 8642161008
Email: k.carmalt@gmail.com
Address: 3707 115th Street Ct. W Bradenton FL 34210

BUSINESS INFORMATION

Business Account Name: Kathryn Carmalt
Account Number:
Address: 3707 115th Street Ct. W Bradenton FL 34210

Water County Selected: Manatee

COMPLAINT INFORMATION

Complaint: Delay in Service against Sunny Shores Utilities, LLC

Details:

On May 31 we were notified that until further notice we were to boil our water. Today is June 8th. Yesterday we got another notice by phone to continue to boil our water?? What is going on? When I call the Sunny Shores company, asking why, they said there was Listeria in the water.

Listeria is a very dangerous germ! It can Kill People. My Brother who worked for Coke Cola as a Chemist said that the Pipes, if they are PVC can be permentley contaminated. At Coke plants, where he was the Chemist in charge of producing quality Coke, at times had to completely replace all the pipes in the plant. !! What are they doing to rectify this problem, and How Much Longer Must we boil our WATER?