

WINDSTREAM SERVICES, LLC

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June 12, 2023

Via Electronic Mail

Adam Teitzman, Director
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Re: Notice of Windstream's Discontinuation of Printed Directory Distribution

Dear Director Teitzman:

Windstream Florida, LLC (Windstream), an incumbent local exchange carrier in the State of Florida, writes to inform the Florida Public Service Commission that it will cease proactively printing and distributing white page directories to its customers. Beginning August 1, 2023, Windstream will advise customers of where to locate its directory information and how to request a free printed copy. Windstream maintains the following directories in its Florida footprint. Please note the date of last publication for the respective directories.

Directory	Date of Publication
Citra Business & Residential	7/1/23
Live Oak	11/1/22
Hastings	11/1/22
Callahan	6/1/23
Alachua	6/1/23

Windstream customers will receive the following notification:

“Kinetic by Windstream would like to share details about upcoming changes to your local white pages directory. Soon we will no longer be proactively printing and delivering local white pages directory to your home. Instead, you can access the most up-to-date information by visiting www.therealyellowpages.com online. To request a printed copy of the white pages, please contact us at 1-844-339-6334. You are eligible to receive one free directory in a 12-month period but note that any additional requests may have associated

costs. This change will have no impact on your yellow pages directories. Thank you for being a valued Kinetic by Windstream customer!”

Please contact me if the Commission or staff has any questions or requires additional information.

Sincerely,

A handwritten signature in black ink, appearing to read "Sarah Barnett".

Sarah Barnett
Regulatory and Compliance Counsel
sarah.barnett@windstream.com