

Darius Robinson

From: Office of Chairman Fay
Sent: Monday, June 19, 2023 12:29 PM
To: Commissioner Correspondence
Subject: Docket No. 20210015

Please place the email below in Docket No. 20210015

Thanks

From: Rosemary Panici <info@email.actionnetwork.org>
Sent: Thursday, June 15, 2023 7:23 PM
To: Office of Chairman Fay <Commissioner.Fay@psc.state.fl.us>
Subject: We Can't Afford Higher Rates from FPL

Commissioner Andrew Fay,

I am writing as a concerned Florida resident and customer of Florida Power & Light (FPL). I received notification that FPL intends to increase rates for customers like me. I am urging you to rethink this decision and not increase our bills.

I live alone in a 2018 sq ft home, my thermostat is set at 80°. My May 2023 FPL bill was \$343.51. I called to inquire, I was told I was overcharged and I would be credited. I was told I needed a new meter because my meter doesn't communicate with FPL office. 5 days late my meter was replaced. I received My June 2023 bill, it's \$345.73. I downloaded all the available bill for my account. I'm on autopay I discovered in June 2022 when I was out of town for two weeks was billed \$759.39, how can that be possible? FPL is clearly committing fraud, they insist my bills are correct.

This past year has been extremely challenging financially for many people in the state of Florida. A rate increase is the last thing we need, especially for vulnerable folks who may be on a fixed income or struggling to find work.

I urge you to reconsider this rate increase.

Rosemary Panici
rpanici@gmail.com

7237 Broderick Dr
Melbourne, Florida 32940

▪