

**Antonia Hover**

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**From:** John Plescow  
**Sent:** Wednesday, June 21, 2023 1:23 PM  
**To:** Consumer Correspondence; Consina Griffin-Greaux  
**Subject:** FW: To Clerk's Office - FW: E-Form Other Complaints TRACKING NUMBER: 191149

Please, add to docket 20230001.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact  
Sent: Wednesday, June 21, 2023 12:08 PM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: To Clerk's Office - FW: E-Form Other Complaints TRACKING NUMBER: 191149

John,

Please send to clerk's office. I am awaiting your response. Case# 1423650C, I will add the notes once I receive an email back from you.

Thanks

Consina

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Wednesday, June 21, 2023 11:54 AM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Other Complaints TRACKING NUMBER: 191149

**CUSTOMER INFORMATION**

Name: Mark Greenish  
Telephone: 4076251051  
Email: mlvg@aol.com  
Address: 5434 Albert Drive Winter Park FL 32792

**BUSINESS INFORMATION**

Business Account Name: Michael Crandal  
Account Number: 91007367 2844  
Address: 5434 Albert Drive Winter Park FL 32792

**COMPLAINT INFORMATION**

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy  
Details:

Looking year over year I see a 30% increase in rates. While understand inflation and rising fuel costs, 30% year over year I would consider excessive.