

Hong Wang

From: Office of Commissioner La Rosa
Sent: Friday, June 16, 2023 10:17 AM
To: Commissioner Correspondence
Subject: FW: We Can't Afford Higher Rates from FPL

Good morning,

Please place email below in CORRESPONDENCE – Consumers & Representatives in docket 2010015.

20210015 AT
7/5/23

Thank you.

From: Rosemary Panici <info@email.actionnetwork.org>
Sent: Thursday, June 15, 2023 7:23 PM
To: Office of Commissioner La Rosa <Commissioner.LaRosa@psc.state.fl.us>
Subject: We Can't Afford Higher Rates from FPL

Commissioner Mike LaRosa,

I am writing as a concerned Florida resident and customer of Florida Power & Light (FPL). I received notification that FPL intends to increase rates for customers like me. I am urging you to rethink this decision and not increase our bills.

I live alone in a 2018 sq ft home, my thermostat is set at 80°. My May 2023 FPL bill was \$343.51. I called to inquire, I was told I was overcharged and I would be credited. I was told I needed a new meter because my meter doesn't communicate with FPL office. 5 days later my meter was replaced. I received My June 2023 bill, it's \$345.73. I downloaded all the available bill for my account. I'm on autopay I discovered in June 2022 when I was out of town for two weeks was billed \$759.39, how can that be possible? FPL is clearly committing fraud, they insist my bills are correct.

This past year has been extremely challenging financially for many people in the state of Florida. A rate increase is the last thing we need, especially for vulnerable folks who may be on a fixed income or struggling to find work.

I urge you to reconsider this rate increase.

Rosemary Panici
rpanici@gmail.com

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