

Antonia Hover

From: Ellen Plendl
Sent: Friday, June 30, 2023 11:30 AM
To: Consumer Correspondence
Subject: Docket Nos. 20230001 & 20230017
Attachments: FW Increased Rates of FPL this Year by Approximately 30% ... Formal Complaint # 191171; FW Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and replies for Docket Nos. 20230001 & 20230017

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, June 30, 2023 10:20 AM
To: Ellen Plendl
Subject: FW: Increased Rates of FPL this Year by Approximately 30% ... Formal Complaint # 191171

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Jeannie Basenese <jeanniebasenese@gmail.com>
Sent: Thursday, June 29, 2023 9:17 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Increased Rates of FPL this Year by Approximately 30% ... Formal Complaint #191171

Jeannie Marie Schneider
11766 Quail Village Way
Naples, FL 34119
(201)274-6338

06/29/23 8:58 AM

Dear Governor DeSantis,

I am writing to you with a concern with the increments of FPL this year of 30%. I have not been diligent about my electric bill but I did a comparison of last year to this year and my increment is approximately 30% for each month starting in January 2023. I realize the usage can cause an increment but this is NOT the case. It is due to the passing of increases in January and March.

I contacted FPL and explained my bill because I thought it was erroneous charges and the representative told me in January 2023 there was an increment of 9% then in March there was another increment approximately of 20%. I questioned this and the FPL representative said it was approved by the state legislatures. This is concerning. I also contacted my local state representative and complained. I spoke to Adam Botana's administrator, James Mullen and he suggested I file a formal complaint to the Florida Public Service Commission and was assigned TRACKING NUMBER: 191171. I also forward my tracking number to James Mullen and he followed up with his concern for these increments.

Please refer to my tracking number and I believe my findings are accurate. I can understand a small increment but this is ridiculous. Please investigate and support my view and fight to restrict these types of increments.

Thank you for your anticipated cooperation in this matter.

Sincerely,

Jeannie M. Schneider
11766 Quail Village Way
Naples, FL 34119

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Shonna McCray
Sent: Friday, June 30, 2023 11:29 AM
To: 'jeanniebasenese@gmail.com'
Cc: Ellen Plendl
Subject: FW: Consumer Inquiry - Florida Power & Light Company

Ms. Jeannie M. Schneider
jeanniebasenese@gmail.com

RE: FPSC Inquiry 1424243C

Dear Ms. Schneider:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about recent rate increases, which includes the fuel charge. The fuel charge recovers the actual cost to secure and process the fuel necessary to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. Any revenue generated by the fuel charge pays fuel suppliers and transporters; utilities are not allowed to earn a profit on fuel costs. On your bill, fuel appears as a separate cents per kilowatt-hour charge.

Each year, utilities file their projected fuel costs for the upcoming calendar year. The FPSC, along with the Office of Public Counsel and other consumer representatives, closely examine the utilities' requested fuel costs. Public hearings are held to set the annual fuel factors. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. Any over or under recovery from the utility's actual costs will be reflected in next year's costs. The fuel cost adjustment is recognized by state commissions, the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On December 6, 2022, the FPSC set the 2023 fuel charge for the customers of FPL after carefully considering testimony and evidence on its projected costs at a public hearing.

Below is a breakdown of FPL residential customer bills for 1,000 kilowatt-hours of electricity prior to January 2023, as well as bills effective January 2023.

TOTAL MONTHLY BILL - RESIDENTIAL SERVICE - 1,000 KILOWATT HOURS

January 2023

<u>Present</u> <u>September - December 2022</u>	Florida Power & Light Company
Base Rate Charges	\$75.82
Fuel and Purchased Power Cost Recovery Clause	\$34.87
Energy Conservation Cost Recovery Clause	\$1.34
Environmental Cost Recovery Clause	\$2.99
Capacity Cost Recovery Clause	\$2.39

Storm Damage Cost Surcharge	N/A
Storm Protection Plan Cost Recovery	\$2.14
Asset Securitization Charge	N/A
Transition Rider/Credit	-\$1.98
Clean Energy Transition Mechanism	N/A
Gross Receipts Tax and Regulatory Assessment Fee	\$3.10
Total	<u>\$120.67</u>

Revised	Florida Power
January 2023	& Light Co.
Base Rate Charges	\$80.11
Fuel and Purchased Power Cost Recovery Clause	\$37.45
Energy Conservation Cost Recovery Clause	\$1.22
Environmental Cost Recovery Clause	\$3.12
Capacity Cost Recovery Clause	-\$1.97
Storm Damage Cost Surcharge	N/A
Storm Protection Plan Cost Recovery	\$3.82
Asset Securitization Charge	N/A
Transition Rider/Credit	-\$1.58
Clean Energy Transition Mechanism	N/A
Gross Receipts Tax and Regulatory Assessment Fee	\$3.22
Total	<u>\$125.39</u>

Increase / (Decrease)	Florida Power
	& Light Co.
Base Rate Charges	\$4.29
Fuel and Purchased Power Cost Recovery Clause	\$2.58
Energy Conservation Cost Recovery Clause	-\$0.12
Environmental Cost Recovery Clause	\$0.13
Capacity Cost Recovery Clause	-\$4.36
Storm Damage Cost Surcharge	N/A
Storm Protection Plan Cost Recovery	\$1.68
Asset Securitization Charge	N/A
Transition Rider/Credit	\$0.40
Clean Energy Transition Mechanism	N/A
Gross Receipts Tax and Regulatory Assessment Fee	\$0.12
Total	<u>\$4.72</u>

Natural gas prices and resulting costs experienced in 2022 exceeded the revenues collected from customers and resulted in a significant under recovery. On March 7, 2023, the FPSC approved a mid-course correction to the fuel factors and granted preliminary interim storm restoration charge for FPL.

Utilities do not earn a profit on fuel charges. The fuel and capacity cost component of customers' bills is set for each calendar year, but mid-course corrections are used when a utility's costs increase or decrease significantly in the interim. Under Commission rules, a utility must notify the PSC when it expects an under- or over-recovery greater than 10 percent.

The adjusted fuel factors reflect unrecovered fuel costs incurred in 2022. The interim storm restoration recovery charges are costs associated with named storms and will replenish each utility's storm reserve fund. Interim storm restoration charges are approved for a 12-month recovery period and are subject to refund, with interest, pending further review once the total actual costs are known for each utility.

FPL's approved charges include the new fuel factor and the preliminary approval for recovery of \$1.5 billion in interim storm restoration costs for Hurricanes Ian and Nicole, as well as the remaining costs from Hurricanes Michael, Sally, and Zeta.

We appreciate you sharing your views and will add your correspondence to both Dockets 20230001 and 20230017 regarding the mid-course correction and the storm restoration recovery, respectively.

If you have any questions or concerns please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission