

Antonia Hover

From: John Plescow
Sent: Thursday, July 6, 2023 10:00 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Delay in Service TRACKING NUMBER: 191315

Please, add to docket 20230001.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Thursday, July 06, 2023 9:19 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: E-Form Delay in Service TRACKING NUMBER: 191315

John,

Please send to clerk's office. I am awaiting your response. Case# 1424424C, I will add the notes once I receive an email back from you.

Thanks

Consina

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Thursday, July 6, 2023 8:37 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Delay in Service TRACKING NUMBER: 191315

CUSTOMER INFORMATION

Name: Camden Ford
Telephone: 4084390973
Email: camden_ford@yahoo.com
Address: 146 Country Club Dr, West DESTIN FL 32541

BUSINESS INFORMATION

Business Account Name: Camden Ford
Account Number:
Address: 146 Country Club Dr, West Destin FL 32541

COMPLAINT INFORMATION

Complaint: Delay in Service against Florida Power & Light Company
Details:

My Complaint is with you, the PUC. I live in Destin where Gulf Power was recently acquired by FPL (NextEra Energy) and our rates went up 30% and continue to go up with some BS story from the PUC about how they will go down in the future.

Here is my problem. The PUC continues to approve rate hikes for various reasons....but at the same time NextEra Energy is reporting 31.1% NET PROFITS....that is the highest in the utility sector in the country.....we are being price gouged and YOU the PUC is letting it happen. If you look at Executive Compensation, the Chairman of the Board is

paying himself \$40M per year and the CEO is getting about \$20M per year.....and the executive team is being paid ridiculous sums of money across the board. YOU the PUC needs to answer as to WHY you are APPROVING Rate Hikes for a company that is bringing in such HUGE profits.....YOU are allowing FPL/NEE to rape and pillage Floridians. I recommend that before you approve any rate hikes, you insist on a full audit of FPL Financials and make sure they justify WHY they are making us pay more when most of it goes to their bottom line and NOT to improved services. If you insist on a full audit every time they ask for a rate hike, I assure you they will ask much less frequently. NextEra Energy is the largest Utility company in the country and has the most profits.....how is that helping every day Floridians.....DO YOUR JOB and dont let them rape us any longer!