

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, July 19, 2023 3:25 PM
To: Consumer Correspondence
Subject: Docket Nos. 20230001 & 20230019
Attachments: FW Outrageous utility bills; Consumer Inquiry - Tampa Electric Company

See attached customer correspondence and reply for Docket Nos. 20230001 & 20230019

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Monday, July 10, 2023 8:40 AM
To: Ellen Plendl
Subject: FW: Outrageous utility bills
Attachments: IMG_20230627_165747.jpg

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Scott Guertin <saguertin@yahoo.com>
Sent: Tuesday, June 27, 2023 5:00 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Outrageous utility bills

Constituent message:

1. **Name**
Scott Guertin
2. **Email Address**
saguertin@yahoo.com
3. **Phone Number**
8134584566
4. **Subject**
Outrageous utility bills
5. **Message**

(age 1of2) Dear Governor DeSantis,

I'm writing to you too strongly express my disdain on current TECO energy prices and the unnecessary and in my opinion almost criminal exorbitant price increases.

I just received my TECO bill for the month of June 2023.

I used 300KW LESS electricity this month (June 2023) than I used last year this month (June 2022) yet paid nearly \$70 more than in 2022. (\$103/\$171 respectively). This is absolutely outrageous. I use less electricity yet pay more. I am a retired disabled veteran, one of many millions in the state. Thankfully I have secure income that increases with the cost of living however, it is extremely concerning to me that many other retirees and people on fixed incomes or low income must on many occasions have to choose between medicine, rent, or food to pay utilities... thousands of whom I'm sure rely upon for various medical equipment that they need as well. You must look into this and do something about it. (Cont 2 of 2)

6. **Attach file (optional)**
[IMG_20230627_165747.jpg](#)
7. **User IP Address**
172.56.97.250
8. **HTTP User Agent**
Mozilla/5.0 (Linux; Android 11; BE2015) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/108.0.0.0 Mobile Safari/537.36
9. **Date Submitted**
27/06/2023
10. **Time Submitted**
5:00:11 pm, EDT

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Current Month's Charges

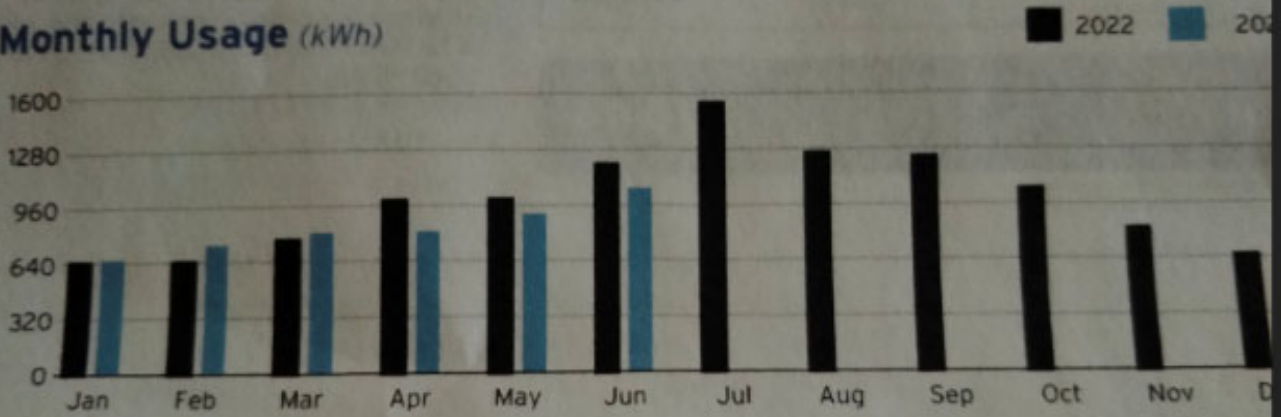
\$170.94

Amount Due by August 14, 2023

\$170.94

Amount not paid by due date may be assessed a late payment charge and an additional deposit.

Monthly Usage (kWh)



Learn about your newly redesigned bill and get deeper insights about your usage by visiting [TE](#)

To ensure prompt credit, please

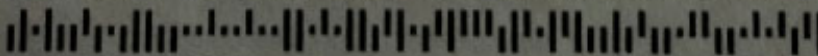


Pay your bill online at TampaElectric.com

See reverse side of your paystub for more ways to pay.

Go Paperless, Go Green! Visit [TampaElectric.com/Paperless](#) to enroll now.

00004210 01 AV 0.47 33624 FTECO106222323571010 00000 02 00000000 011 02 10204 002



SCOTT GUERTIN

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Antonia Hover

From: Shonna McCray
Sent: Wednesday, July 19, 2023 3:04 PM
To: 'saguertin@yahoo.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Tampa Electric Company

Mr. Scott Guertin
saguertin@yahoo.com

RE: FPSC Inquiry 1425306C

Dear Mr. Guertin:

The Governor's office forwarded a copy of your email regarding Tampa Electric Company (TECO) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about recent rate increases. On March 7, 2023, the FPSC approved a mid-course correction to the fuel factors and granted preliminary interim storm restoration charge for TECO.

The adjusted fuel factors reflect unrecovered fuel costs incurred in 2022. The interim storm restoration recovery charges are costs associated with named storms and will replenish each utility's storm reserve fund. Interim storm restoration charges are approved for a 12-month recovery period and are subject to refund, with interest, pending further review once the total actual costs are known for each utility.

Utilities do not earn a profit on fuel charges. The fuel and capacity cost component of customers' bills is set for each calendar year, but mid-course corrections are used when a utility's costs increase or decrease significantly in the interim. Under Commission rules, a utility must notify the PSC when it expects an under- or over-recovery greater than 10 percent.

TECO's approved charges include the new fuel factor and the preliminary approval for recovery of \$131 million in interim storm restoration costs associated with Hurricanes Dorian, Elsa, Ian, Nicole, and Tropical Storms Alberto, Nestor, and Eta.

We appreciate you sharing your views and will add your correspondence to both Dockets 20230001 and 20230019 regarding the mid-course correction and the storm restoration recovery, respectively.

If you have any questions or concerns please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission