

**Antonia Hover**

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**From:** Ellen Plendl  
**Sent:** Wednesday, July 19, 2023 3:29 PM  
**To:** Consumer Correspondence  
**Subject:** Docket Nos. 20230001 & 20230017  
**Attachments:** FW: Stop FPL from Double Dipping in their billing; FW: Fpl; FW: FPL; FW: Electric rates; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and replies for Docket Nos. 20230001 & 20230017.

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Wednesday, July 12, 2023 11:59 AM  
**To:** Ellen Plendl  
**Subject:** FW: Stop FPL from Double Dipping in their billing

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** Carlos Rodriguez <creativecore@gmail.com>  
**Sent:** Wednesday, July 12, 2023 9:32 AM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Cc:** advocacy@solarunitedneighbors.org  
**Subject:** Stop FPL from Double Dipping in their billing

Dear Governor DeSantis,

My name is **Carlos Rodriguez** and I am reaching out to you from **Dade County, Miami, Southeast Florida**. Thank you for vetoing HB 741 and protecting Florida families from utility overreach, additional charges and our right to energy freedom. Unfortunately, this wasn't the only recent rate hike. I am being unfairly charged a minimum bill because I'm a **SOLAR HOMEOWNER**.

I believe this is unfair because **I made this investment with my own money to reduce my usage on my own dime**.

**As a solar homeowner, I went solar because I can use the money saved to send my daughter to the best doctors to treat her condition.**

Using my own earned credits/net metered bank to reduce my bill and then hitting me with a minimum bill is double-dipping and stealing from my investment.

Please advocate for these new fees to be reconsidered by the Public Service Commission. Thank you **for your leadership for Floridians like me.**

Sincerely,

**Carlos of Miami**

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Thursday, July 13, 2023 12:03 PM  
**To:** Ellen Plendl  
**Subject:** FW: Fpl

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Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** Cheryl Simpson <simpsoncheryl17@gmail.com>  
**Sent:** Tuesday, July 11, 2023 3:05 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Fpl

Constituent message:

1. **Name**  
Cheryl Simpson
2. **Email Address**  
[simpsoncheryl17@gmail.com](mailto:simpsoncheryl17@gmail.com)
3. **Phone Number**  
7015709463
4. **Subject**  
Fpl
5. **Message**  
I need to clarify my previous email. Our FPL bill has not gone up 66%, it's over TWO HUNDRED PERCENT. I fail to see how a monopoly can legally raise rates that high. Please explain
6. **Attach file (optional)**
7. **User IP Address**  
63.131.179.228
8. **HTTP User Agent**  
Mozilla/5.0 (iPhone; CPU iPhone OS 16\_1\_1 like Mac OS X) AppleWebKit/605.1.15 (KHTML, like Gecko) Version/16.1 Mobile/15E148 Safari/604.1
9. **Date Submitted**  
11/07/2023
10. **Time Submitted**  
3:05:06 pm, EDT

This message was sent from <https://www.flgov.com>.

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## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Thursday, July 13, 2023 3:52 PM  
**To:** Ellen Plendl  
**Subject:** FW: FPL

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Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** Shelia Tillman <Ld10.KFue73B0@gmail.com>  
**Sent:** Sunday, July 9, 2023 9:11 AM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** FPL

Constituent message:

1. **Name**  
Shelia Tillman
2. **Email Address**  
[Ld10.KFue73B0@gmail.com](mailto:Ld10.KFue73B0@gmail.com)
3. **Phone Number**  
8507378206
4. **Subject**  
FPL
5. **Message**  
Sir you have done Florida residents a disservice by implementing FPL. I voted for you and now I am sorry I ever even heard your name. My electric bill is THREE TIMES what it was before you made such a horrible choice to switch over to this company. I am not RICH LIKE YOU! You should be ashamed of what you have done to good people that trusted you to look out for their best interest. You are no different than the lying leftist monsters. I can't stand to look at your face on TV or hear your voice anymore. God help us because you haven't.
6. **Attach file (optional)**
7. **User IP Address**  
174.203.69.100
8. **HTTP User Agent**  
Mozilla/5.0 (Linux; Android 10; K) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/113.0.0.0 Mobile Safari/537.36
9. **Date Submitted**  
09/07/2023

**10. Time Submitted**

9:10:31 am, EDT

This message was sent from <https://www.flgov.com>.

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## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Thursday, July 13, 2023 4:37 PM  
**To:** Ellen Plendl  
**Subject:** FW: Electric rates

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** Cheryl Simpson <simpsoncheryl17@gmail.com>  
**Sent:** Sunday, July 9, 2023 9:19 AM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Electric rates

Constituent message:

- Name**  
Cheryl Simpson
- Email Address**  
[simpsoncheryl17@gmail.com](mailto:simpsoncheryl17@gmail.com)
- Phone Number**  
7015709463
- Subject**  
Electric rates
- Message**  
I'm wondering how FPL can increase their rates by 66% in 2 years. Being on a fixed income, this is a harsh blow. In ND, our industrial commission needs to ok a rate increase by MDU. Is this not something that should be looked into ??? You are doing a great job as governor , I implore you to help your constituents on this issue. Thank you for your time.
- Attach file (optional)**
- User IP Address**  
63.131.179.228
- HTTP User Agent**  
Mozilla/5.0 (iPhone; CPU iPhone OS 16\_1\_1 like Mac OS X) AppleWebKit/605.1.15 (KHTML, like Gecko) Version/16.1 Mobile/15E148 Safari/604.1
- Date Submitted**  
09/07/2023

**10. Time Submitted**

9:18:50 am, EDT

This message was sent from <https://www.flgov.com>.

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## Antonia Hover

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**From:** Shonna McCray  
**Sent:** Wednesday, July 19, 2023 3:07 PM  
**To:** 'creativecore@gmail.com'  
**Cc:** Ellen Plendl  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Mr. Carlos Rodriguez  
[creativecore@gmail.com](mailto:creativecore@gmail.com)

RE: FPSC Inquiry 1425320C

Dear Mr. Rodriguez:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) and the minimum bill charge to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

Under Rule 25-6.065, Florida Administrative Code (F.A.C.), net metering is defined as “a metering and billing methodology whereby customer-owned renewable generation is allowed to offset the customer’s electricity consumption on-site.” The rule states that “[d]uring any billing cycle, excess customer-owned renewable generation delivered to the investor-owned utility’s electric grid **shall** be credited to the customer’s energy consumption for the next month’s billing cycle” (Rule 25-6.065(8)(e), F.A.C., emphasis added). Further, excess energy credits produced by the customer “**shall** accumulate and be used to offset the customer’s energy usage in subsequent months” (Rule 25-6.065(8)(f), F.A.C., emphasis added).

The net metering rule requires utilities to offset customer energy consumption during each billing cycle with excess renewable energy credits accumulated by that customer. For some customers, the requirement on the utility to offset the customers’ energy consumption with accumulated credits may result in a monthly bill that falls below \$25. If that is the case, the new minimum monthly bill charge will be applied to bring the monthly bill up to \$25. Some customers have suggested that the utility only offset consumption to the point that they stay at or above a \$25 monthly bill, thereby reserving the credits that would bring them below the minimum bill. However, the net metering rule does not provide the utility with discretion to offset “some” of the customer’s energy consumption in order to not go below \$25. The utility is required to apply energy credits to the customer’s consumption until either the credits or the consumption reach zero.

The Florida Public Service Commission approved Florida Power & Light Company’s (FPL) general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL’s base rates through the end of 2025.

FPL’s net metering program will continue to function as it always has. Credits for kWhs delivered to the grid, compared to the kWhs taken from the grid will be calculated as they have been historically. The only change is that customers who have a bill under \$25 after net metering in any given month will now receive the minimum bill of \$25. Commission staff has confirmed that FPL continues to implement net metering practices pursuant to the requirements of the net metering rule.

FPL explained that the minimum bill provision was included in the settlement agreement to ensure that all residential and general service non-demand customers contribute towards fixed costs of maintaining the electric system, costs which exist as a result of serving even limited amounts of energy to customers. The Commission approved the settlement agreement as being in the public interest when taken as a whole, and providing a comprehensive and balanced resolution to FPL's original petition for a base rate increase that provides rate stability for FPL's customers.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

Finally, you expressed concern about competition in the electric industry in Florida. Florida is not a deregulated state. The Florida Public Service Commission cannot deregulate the electric industry. It would be up to the Florida Legislature to make changes in the Florida Statutes to deregulate the electric industry.

If you have questions or concerns, please contact Ms. Ellen Plendl at 1-800-342-3552.

Sincerely,

Shonna McCray  
Regulatory Program Administrator  
Florida Public Service Commission

## Antonia Hover

---

**From:** Shonna McCray  
**Sent:** Wednesday, July 19, 2023 3:09 PM  
**To:** 'Ld10.KFue73B0@gmail.com'  
**Cc:** Ellen Plendl  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Ms. Shelia Tillman  
[Ld10.KFue73B0@gmail.com](mailto:Ld10.KFue73B0@gmail.com)

RE: FPSC Inquiry 1425322C

Dear Ms. Tillman:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about recent rate increases, which includes the fuel charge. The fuel charge recovers the actual cost to secure and process the fuel necessary to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. Any revenue generated by the fuel charge pays fuel suppliers and transporters; utilities are not allowed to earn a profit on fuel costs. On your bill, fuel appears as a separate cents per kilowatt-hour charge.

Each year, utilities file their projected fuel costs for the upcoming calendar year. The FPSC, along with the Office of Public Counsel and other consumer representatives, closely examine the utilities' requested fuel costs. Public hearings are held to set the annual fuel factors. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. Any over or under recovery from the utility's actual costs will be reflected in next year's costs. The fuel cost adjustment is recognized by state commissions, the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On December 6, 2022, the FPSC set the 2023 fuel charge for the customers of FPL after carefully considering testimony and evidence on its projected costs at a public hearing.

Below is a breakdown of FPL residential customer bills for 1,000 kilowatt-hours of electricity prior to January 2023, as well as bills effective January 2023.

### **TOTAL MONTHLY BILL - RESIDENTIAL SERVICE - 1,000 KILOWATT HOURS**

**January 2023**

<b><u>Present</u></b> <b><u>September - December 2022</u></b>	Florida Power & Light Company
Base Rate Charges	\$75.82
Fuel and Purchased Power Cost Recovery Clause	\$34.87
Energy Conservation Cost Recovery Clause	\$1.34
Environmental Cost Recovery Clause	\$2.99
Capacity Cost Recovery Clause	\$2.39

Storm Damage Cost Surcharge	N/A
Storm Protection Plan Cost Recovery	\$2.14
Asset Securitization Charge	N/A
Transition Rider/Credit	-\$1.98
Clean Energy Transition Mechanism	N/A
Gross Receipts Tax and Regulatory Assessment Fee	\$3.10
<b>Total</b>	<b><u>\$120.67</u></b>

<b>Revised</b>	Florida Power
<b>January 2023</b>	& Light Co.
Base Rate Charges	\$80.11
Fuel and Purchased Power Cost Recovery Clause	\$37.45
Energy Conservation Cost Recovery Clause	\$1.22
Environmental Cost Recovery Clause	\$3.12
Capacity Cost Recovery Clause	-\$1.97
Storm Damage Cost Surcharge	N/A
Storm Protection Plan Cost Recovery	\$3.82
Asset Securitization Charge	N/A
Transition Rider/Credit	-\$1.58
Clean Energy Transition Mechanism	N/A
Gross Receipts Tax and Regulatory Assessment Fee	\$3.22
<b>Total</b>	<b><u>\$125.39</u></b>

<b>Increase / (Decrease)</b>	Florida Power
	& Light Co.
Base Rate Charges	\$4.29
Fuel and Purchased Power Cost Recovery Clause	\$2.58
Energy Conservation Cost Recovery Clause	-\$0.12
Environmental Cost Recovery Clause	\$0.13
Capacity Cost Recovery Clause	-\$4.36
Storm Damage Cost Surcharge	N/A
Storm Protection Plan Cost Recovery	\$1.68
Asset Securitization Charge	N/A
Transition Rider/Credit	\$0.40
Clean Energy Transition Mechanism	N/A
Gross Receipts Tax and Regulatory Assessment Fee	\$0.12
<b>Total</b>	<b><u>\$4.72</u></b>

Natural gas prices and resulting costs experienced in 2022 exceeded the revenues collected from customers and resulted in a significant under recovery. On March 7, 2023, the FPSC approved a mid-course correction to the fuel factors and granted preliminary interim storm restoration charge for FPL.

Utilities do not earn a profit on fuel charges. The fuel and capacity cost component of customers' bills is set for each calendar year, but mid-course corrections are used when a utility's costs increase or decrease significantly in the interim. Under Commission rules, a utility must notify the PSC when it expects an under- or over-recovery greater than 10 percent.

The adjusted fuel factors reflect unrecovered fuel costs incurred in 2022. The interim storm restoration recovery charges are costs associated with named storms and will replenish each utility's storm reserve fund. Interim storm restoration charges are approved for a 12-month recovery period and are subject to refund, with interest, pending further review once the total actual costs are known for each utility.

FPL's approved charges include the new fuel factor and the preliminary approval for recovery of \$1.5 billion in interim storm restoration costs for Hurricanes Ian and Nicole, as well as the remaining costs from Hurricanes Michael, Sally, and Zeta.

We appreciate you sharing your views and will add your correspondence to both Dockets 20230001 and 20230017 regarding the mid-course correction and the storm restoration recovery, respectively.

If you have any questions or concerns please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray  
Regulatory Program Administrator  
Florida Public Service Commission

## Antonia Hover

---

**From:** Shonna McCray  
**Sent:** Wednesday, July 19, 2023 3:15 PM  
**To:** 'simpsoncheryl17@gmail.com'  
**Cc:** Ellen Plendl  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Ms. Cheryl Simpson  
[simpsoncheryl17@gmail.com](mailto:simpsoncheryl17@gmail.com)

RE: FPSC Inquiry 1425323C

Dear Ms. Simpson:

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If you have any questions or concerns please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray  
Regulatory Program Administrator  
Florida Public Service Commission