

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, July 25, 2023 12:46 PM
To: Consumer Correspondence
Subject: Docket Nos. 20230001 & 20230020
Attachments: FW: High Price of Electricity; Consumer Inquiry - Duke Energy Florida

See attached customer correspondence and reply for Docket Nos. 20230001 & 20230020

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, July 25, 2023 12:41 PM
To: Ellen Plendl
Subject: FW: High Price of Electricity

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received and responded to by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Bob Gagliardi <bg7816@gmail.com>
Sent: Tuesday, July 25, 2023 12:17 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: High Price of Electricity

Constituent message:

1. **Name**
Bob Gagliardi
2. **Email Address**
bg7816@gmail.com
3. **Phone Number**
4076197279
4. **Subject**
High Price of Electricity
5. **Message**
Good afternoon Mr. DeSantis,

Firstly I'm a Republican.

As one of your constituents I'm asking that you look into the high cost of electricity in the State of Florida. The usage is what is and we will cut back where we can to save money. My biggest issue with the Duke electric bill is the fuel surcharges. If you want my vote please look into this legal "theft". As a citizen of the State we do not have any choices for electric services. Duke has 0 competition. Sure there is solar but I do not have \$20k to purchase it. I can do the payment plan but I'm 59 years old and maybe dead before it's paid off.

Please look into this issue.

6. **Attach file (optional)**
7. **User IP Address**
108.147.177.94
8. **HTTP User Agent**
Mozilla/5.0 (iPhone; CPU iPhone OS 16_5_1 like Mac OS X) AppleWebKit/605.1.15 (KHTML, like Gecko) Version/16.5.2 Mobile/15E148 Safari/604.1
9. **Date Submitted**
25/07/2023
10. **Time Submitted**
12:17:19 pm, EDT

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, July 25, 2023 12:45 PM
To: 'bg7816@gmail.com'
Subject: Consumer Inquiry - Duke Energy Florida

Mr. Bob Gagliardi
bg7816@gmail.com

RE: FPSC Inquiry 1425646C

Dear Mr. Gagliardi:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about recent rate increases. On March 7, 2023, the FPSC approved a mid-course correction to the fuel factors and granted preliminary interim storm restoration charge for DEF.

The adjusted fuel factors reflect unrecovered fuel costs incurred in 2022. The interim storm restoration recovery charges are costs associated with named storms and will replenish each utility's storm reserve fund. Interim storm restoration charges are approved for a 12-month recovery period and are subject to refund, with interest, pending further review once the total actual costs are known for each utility.

Utilities do not earn a profit on fuel charges. The fuel and capacity cost component of customers' bills is set for each calendar year, but mid-course corrections are used when a utility's costs increase or decrease significantly in the interim. Under Commission rules, a utility must notify the PSC when it expects an under- or over-recovery greater than 10 percent.

DEF's approved charges include the new fuel factor to be recovered over 21 months and the preliminary approval for recovery of \$442.1 million in interim storm restoration costs for Hurricanes Elsa, Eta, Ian, Isaias, and Nicole, and Tropical Storm Fred.

We appreciate you sharing your views and will add your correspondence to both Dockets 20230001 and 20230020 regarding the mid-course correction and the storm restoration recovery, respectively.

If you have any questions or concerns please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)