

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, July 26, 2023 7:47 AM
To: Consumer Correspondence
Subject: Docket Nos. 20230001 & 20230019
Attachments: FW: TECO Electric RATES a major concern for our communities.; FW: TECO ELECTRIC RATES EXCESSIVE!!; Consumer Inquiry - Tampa Electric Company

See attached customer correspondence and reply for Docket Nos. 20230001 & 20230019

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, July 25, 2023 4:52 PM
To: Ellen Plendl
Subject: FW: TECO Electric RATES a major concern for our communities.

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Steven T. Russell <stevenrussell@frontiernet.net>
Sent: Saturday, July 22, 2023 2:08 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: TECO Electric RATES a major concern for our communities.

Constituent message:

- Name**
Steven T. Russell
- Email Address**
stevenrussell@frontiernet.net
- Phone Number**
5856980674
- Subject**
TECO Electric RATES a major concern for our communities.
- Message**
Our rates in Panther Trace CDD have doubled. No saving from TECO, however they benefit with increases in pay for their leadership. Totally out of control!! Help!! We want a choice for Electric!!

Amid electricity hikes, Hillsborough County will ask for local Public Service Commission meetings. Commissioners will review a drafted letter to the Public Service Commission at Tuesday's land use meeting, where a public comment period will not be available. Hillsborough's Board of County Commissioners voted Wednesday in favor of sending a letter to the Florida Public Service Commission, which regulates private utilities, asking it to bring customer service meetings back to the area.

This comes as new rate increases take effect for Tampa Electric customers this month, due to fossil fuel and storm costs. Consumers can expect their energy bills to increase by 9.8%. Since 2019, the average bill has risen 62% — from \$99.53 to \$161.13.

- 6. **Attach file (optional)**
- 7. **User IP Address**
35.143.150.46
- 8. **HTTP User Agent**
Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0
- 9. **Date Submitted**
22/07/2023
- 10. **Time Submitted**
2:08:08 pm, EDT

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, July 25, 2023 4:51 PM
To: Ellen Plendl
Subject: FW: TECO ELECTRIC RATES EXCESSIVE!!

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Steven T. Russell <stevenrussell@frontiernet.net>
Sent: Saturday, July 22, 2023 2:16 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: TECO ELECTRIC RATES EXCESSIVE!!

Constituent message:

- Name**
Steven T. Russell
- Email Address**
stevenrussell@frontiernet.net
- Phone Number**
5856980674
- Subject**
TECO ELECTRIC RATES EXCESSIVE!!
- Message**
Suggest alternatives to TECO excessive electric rates. How about cut the excessive salaries of TECO executives. Lower cost energy supply. Amid electricity hikes, Hillsborough County will ask for local Public Service Commission meetings. Commissioners need to get solutions on the table now!!!! Alternative energy companies?? Our rates increased from \$300 to \$700!!!! per month. Unacceptable!!!! Hillsborough's Board of County Commissioners voted Wednesday in favor of sending a letter to the Florida Public Service Commission, which regulates private utilities, asking it to bring customer service meetings back to the area. This comes as new rate increases take effect for Tampa Electric customer, Consumers can expect their energy bills to increase by 9.8%. Since 2019, the average bill has risen 62% — from \$99.53 to \$161.13.
<https://wusfnews.wusf.usf.edu/economy-business/2023-04-07/electricity-hikes-hillsborough-ask-local-public-service-commission-meetings>
- Attach file (optional)**
- User IP Address**
35.143.150.46

- 8. **HTTP User Agent**
Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0
- 9. **Date Submitted**
22/07/2023
- 10. **Time Submitted**
2:16:00 pm, EDT

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, July 26, 2023 7:47 AM
To: 'stevenrussell@frontiernet.net'
Subject: Consumer Inquiry - Tampa Electric Company

Mr. Steven T. Russell
stevenrussell@frontiernet.net

RE: FPSC Inquiry 1425681C

Dear Mr. Russell:

The Governor's office forwarded a copy of your emails regarding Tampa Electric Company (TECO) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about recent rate increases. On March 7, 2023, the FPSC approved a mid-course correction to the fuel factors and granted preliminary interim storm restoration charge for TECO.

The adjusted fuel factors reflect unrecovered fuel costs incurred in 2022. The interim storm restoration recovery charges are costs associated with named storms and will replenish each utility's storm reserve fund. Interim storm restoration charges are approved for a 12-month recovery period and are subject to refund, with interest, pending further review once the total actual costs are known for each utility.

Utilities do not earn a profit on fuel charges. The fuel and capacity cost component of customers' bills is set for each calendar year, but mid-course corrections are used when a utility's costs increase or decrease significantly in the interim. Under Commission rules, a utility must notify the PSC when it expects an under- or over-recovery greater than 10 percent.

TECO's approved charges include the new fuel factor and the preliminary approval for recovery of \$131 million in interim storm restoration costs associated with Hurricanes Dorian, Elsa, Ian, Nicole, and Tropical Storms Alberto, Nestor, and Eta.

We appreciate you sharing your views and will add your correspondence to both Dockets 20230001 and 20230019 regarding the mid-course correction and the storm restoration recovery, respectively.

You also requested an alternative to TECO in Florida. Florida is not a deregulated state. The Florida Public Service Commission cannot deregulate the electric industry. It would be up to the Florida Legislature to make changes in the Florida Statutes to deregulate the electric industry.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Analyst IV

Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)