

Antonia Hover

From: John Plescow
Sent: Thursday, July 27, 2023 11:37 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: Duke rate increases

Please, add to docket 20230001.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> **On Behalf Of** Consumer Contact
Sent: Thursday, July 27, 2023 8:51 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: Duke rate increases

John,

Please send to clerk's office. I am awaiting your response. Case# 1425774C, I will add the notes once I receive an email back from you.

Thanks

Consina

From: Hannah Bond <bondhannah8@gmail.com>
Sent: Tuesday, July 25, 2023 7:58 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: Duke rate increases

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Good morning,

I am emailing to express concern about the recent rate increases and price gouging by Duke energy. I am a resident in the deltona area and have been for nearly 10 years. Following the most recent rate increase my utility bill increased over \$100. This is an outrageous amount, especially to impose all at once and so suddenly. I received no formal warning in mail or by email to prepare for such major increase.

If there are issues with infrastructure meeting current needs it seems their only plan is to continue to increase rates higher and higher, making what was once an affordable place to live a price gouged mess.

Warmest regards,

Hannah Bond PMD
(407) 592-1427