

**Antonia Hover**

**From:** John Plescow  
**Sent:** Friday, July 28, 2023 8:36 AM  
**To:** Consumer Correspondence; Consina Griffin-Greaux  
**Subject:** FW: E-Form Other Complaints TRACKING NUMBER: 191651

Please, add to docket 20230001.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact  
Sent: Friday, July 28, 2023 8:09 AM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: RE: E-Form Other Complaints TRACKING NUMBER: 191651

John,

Please send to clerk's office. I am awaiting your response. Case# 1425864C, I will add the notes once I receive an email back from you.

Thanks

Consina

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Thursday, July 27, 2023 11:20 AM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Other Complaints TRACKING NUMBER: 191651

**CUSTOMER INFORMATION**

Name: Misty Fenton  
Telephone: 8505857735  
Email: misty.lee.fenton@gmail.com  
Address: 263 87th Ave N St Petersburg FL 33702

**BUSINESS INFORMATION**

Business Account Name: Misty Fenton  
Account Number: 910062682988  
Address: 263 87th Ave N St Petersburg FL 33702

**COMPLAINT INFORMATION**

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy  
Details:

Duke energy is a monopoly and our electric bills are criminal. My most recent electric bill is \$695.88!!! I only a/c part of my house, 1500 sq'. This past year, I put in two new sliding doors. I've tinted all my windows. No matter what I do, the electric bill increases. Someone has to put a stop to this madness. Also, I checked on solar....that's a joke to us consumers. First, Duke buys back at an extremely low rate and then sells high! Secondly, the solar robbers have figured out a way to take our tax break! I don't know how the lower middle class is paying their bills. Please, do something!!!!