

**Antonia Hover**

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**From:** John Plescow  
**Sent:** Monday, July 31, 2023 9:30 AM  
**To:** Consumer Correspondence; Consina Griffin-Greaux  
**Subject:** FW: E-Form Other Complaints TRACKING NUMBER: 191658

Please, add to docket 20230001.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact  
Sent: Monday, July 31, 2023 9:26 AM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: RE: E-Form Other Complaints TRACKING NUMBER: 191658

John,

Please send to clerk's office. I am awaiting your response. Case# 1425965C, I will add the notes once I receive an email back from you.

Thanks

Consina

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Thursday, July 27, 2023 6:34 PM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Other Complaints TRACKING NUMBER: 191658

**CUSTOMER INFORMATION**

Name: rachel logan  
Telephone: 7065949537  
Email:  
Address: 3420 Marjean Dr Pensacola FL 32504

**BUSINESS INFORMATION**

Business Account Name: rachel logan  
Account Number:  
Address: 3420 Marjean Dr Pensacola FL 32504

**COMPLAINT INFORMATION**

Complaint: Other Complaints against Florida Power & Light Company

Details:

Since FP L took over, my bill has doubled. We keep our thermostat at 82 and sweat it out but that doesn't help. And we have no other company to use. They can price gouge as much as they want, bc we have no other options for service. Please help