## CORRESPONDENCE 8/1/2023 DOCUMENT NO. 04438-2023

## **Charlie Smith**

From: Sent: To: Subject: John Plescow Tuesday, August 1, 2023 12:00 PM Consumer Correspondence; Consina Griffin-Greaux FW: E-Form Improper Billing TRACKING NUMBER: 191728

Please, add to both Dockets 20230001 and 20230019.

-----Original Message-----From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact Sent: Tuesday, August 01, 2023 11:42 AM To: John Plescow <JPlescow@PSC.STATE.FL.US> Subject: RE: E-Form Improper Billing TRACKING NUMBER: 191728

## John,

Please send to clerk's office. I am awaiting your response. Case# 1426163C, I will add the notes once I receive an email back from you.

Thanks

Consina

-----Original Message-----From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us> Sent: Monday, July 31, 2023 11:08 PM To: Consumer Contact <Contact@PSC.STATE.FL.US> Subject: E-Form Improper Billing TRACKING NUMBER: 191728

CUSTOMER INFORMATION Name: Ernest Respass III Telephone: 3013023067 Email: Er3bow@gmail.com Address: 1197 Anchor Bend Drive Ruskin FL 33570

BUSINESS INFORMATION Business Account Name: Ernest Respass III Account Number: Address: 1197 Anchor Bend Drive Ruskin FL 33570

COMPLAINT INFORMATION Complaint: Improper Billing against Tampa Electric Company Details: Power bill rate hikes and frivolous fees is out of control and it's not like you have an option to switch to another Power company.