

Antonia Hover

From: John Plescow
Sent: Thursday, August 3, 2023 1:38 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 191741

Please, add to both Dockets 20230001 and 20230020

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Thursday, August 03, 2023 9:54 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: E-Form Other Complaints TRACKING NUMBER: 191741

John,

Please send to clerk's office. I am awaiting your response. Case# 1426355C, I will add your notes to CATS once I receive an email back from you.

Thanks

Consina

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Tuesday, August 1, 2023 12:45 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 191741

CUSTOMER INFORMATION

Name: Marina Hardy
Telephone: 6036576639
Email: Mh0487@aol.com
Address: 1580 Eden Isle Blvd NE St. Petersburg FL 33704

BUSINESS INFORMATION

Business Account Name: Marina Hardy
Account Number:
Address: 1580 Eden Isle Blvd NE St. Petersburg FL 33704

COMPLAINT INFORMATION

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy
Details:
My bill is \$100.00 more than it was last year with similar usage. That is about 30% higher.