

Antonia Hover

From: John Plescow
Sent: Thursday, August 3, 2023 1:04 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Improper Billing TRACKING NUMBER: 191767

Please, add to both Dockets 20230001 and 20230020

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Thursday, August 03, 2023 12:39 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: E-Form Improper Billing TRACKING NUMBER: 191767

John,

Please send to clerk's office. I am awaiting your response. Case# 1426082C, I will add your notes to CATS once I receive an email back from you.

Thanks

Consina

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Wednesday, August 2, 2023 8:37 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Improper Billing TRACKING NUMBER: 191767

CUSTOMER INFORMATION

Name: craig schneider
Telephone:
Email: crschneider@flvs.net
Address: 304 red rose circle orlando FL 32835

BUSINESS INFORMATION

Business Account Name: craig schneider
Account Number:
Address: 304 red rose circle orlando FL 32835

COMPLAINT INFORMATION

Complaint: Improper Billing against Duke Energy Florida, LLC d/b/a Duke Energy
Details:

This is outrageous, Duke just raises rates by 50% this month! on top of the 20% earlier this year that is an 80% increase from last year. What is going on, how are they allowed to get away with this when they are a monopoly.

$$(100 * 1.2 * 1.5 = 180)$$