

Antonia Hover

From: John Plescow
Sent: Thursday, August 3, 2023 1:51 PM
To: Consumer Correspondence; Diane Hood
Subject: FW: To CLK Docket 20230083

Please, add to docket 20230083.

-----Original Message-----

From: Diane Hood <DHOOD@PSC.STATE.FL.US> On Behalf Of Consumer Contact
Sent: Thursday, August 03, 2023 1:39 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: To CLK Docket 20230083

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Tuesday, June 13, 2023 7:48 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 191067

CUSTOMER INFORMATION

Name: Kaelin Key
Telephone: 3213325535
Email: Cardilly03@yahoo.com
Address: 2436 Alabaster Ave Orlando FL 32833

BUSINESS INFORMATION

Business Account Name: Kaelin Key
Account Number:
Address: 2436 Alabaster Ave Orlando FL 32833

COMPLAINT INFORMATION

Complaint: Other Complaints against Pluris Wedgefield, LLC

Details:

We received a letter informing us that Pluris is seeking to implement yet another rate increase of an unknown amount. I am not fully in favor of the sale of the utility due to the way they are trying to have it purchased, via the customers for the County but, I am fully supportive of rates being more controlled as we spend over \$100 per month for 2 people already. For future, they should be required to include in the notice the amount they intend to increase it by and also what these funds will go towards.