

Antonia Hover

From: John Plescow
Sent: Thursday, August 3, 2023 3:13 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Improper Billing TRACKING NUMBER: 191711

Please, add to both Dockets 20230001 and 20230020

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Thursday, August 03, 2023 9:36 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: E-Form Improper Billing TRACKING NUMBER: 191711

John,

Please send to clerk's office. I am awaiting your response. Case# 1426350C, I will add your notes to CATS once I receive an email back from you.

Thanks

Consina

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Monday, July 31, 2023 8:53 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Improper Billing TRACKING NUMBER: 191711

CUSTOMER INFORMATION

Name: Bill Carroll
Telephone: 7275158817
Email: quickshod@verizon.net
Address: 1924 IOWA AV NE SAINT PETERSBURG FL 33703

BUSINESS INFORMATION

Business Account Name: Bill Carroll
Account Number:
Address: 1924 IOWA AV NE SAINT PETERSBURG FL 33703

COMPLAINT INFORMATION

Complaint: Improper Billing against Duke Energy Florida, LLC d/b/a Duke Energy
Details:
Please don't let Duke raise our electric rates again. They are out of control.