

Antonia Hover

From: John Plescow
Sent: Thursday, August 3, 2023 3:51 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: To CLK Docket 20230083

Please, add to docket 20230083.

-----Original Message-----

From: Diane Hood <DHOOD@PSC.STATE.FL.US> On Behalf Of Consumer Contact
Sent: Thursday, August 03, 2023 3:39 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: To CLK Docket 20230083

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Thursday, July 6, 2023 11:45 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Improper Billing TRACKING NUMBER: 191320

CUSTOMER INFORMATION

Name: Gary Alvarez
Telephone: 4077296512
Email: garyjalvarez@hotmail.com
Address: 2689 Bancroft Blvd Orlando FL 32833

BUSINESS INFORMATION

Business Account Name: Gary Alvarez
Account Number:
Address: 2689 Bancroft Blvd Orlando FL 32833

Water County Selected: Orange

COMPLAINT INFORMATION

Complaint: Improper Billing against Pluris Wedgefield, LLC

Details:

Received an email from company threatening to increase my water rate if the county does not purchase the water utility. This is also after they have lost a lawsuit for raising rates and rates issues. This should not be allowed.