

Charlie Smith

From: John Plescow
Sent: Wednesday, August 9, 2023 9:12 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Improper Billing TRACKING NUMBER: 191820

Please, add to both Dockets 20230001 and 20230020

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Wednesday, August 09, 2023 8:58 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: E-Form Improper Billing TRACKING NUMBER: 191820

John,

Please send to clerk's office. I am awaiting your response. Case# 1426794C, I will add your notes to CATS once I receive an email back from you.

Thanks

Consina

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Friday, August 4, 2023 9:20 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Improper Billing TRACKING NUMBER: 191820

CUSTOMER INFORMATION

Name: Lara Bartelds
Telephone: 3213685466
Email: lara.bartelds@gmail.com
Address: 2225 Heron Cir Clearwater FL 33762

BUSINESS INFORMATION

Business Account Name: Lara Bartelds
Account Number:
Address: 2225 Heron Cir Clearwater FL 33762

COMPLAINT INFORMATION

Complaint: Improper Billing against Duke Energy Florida, LLC d/b/a Duke Energy
Details:

This company needs to be held accountable for the fees that they are charging residents. The fees out way the actual usage and that should be criminal and Duke needs to be liable and held accountable for clearing taking advantage of the residents they (should) serve.