## **Antonia Hover**

> Sincerely,

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From: John Plescow Sent: Wednesday, August 9, 2023 3:42 PM To: Consumer Correspondence; Consina Griffin-Greaux Subject: FW: To CLK Dockets 20230001 & 20230020 Please, add to both Dockets 20230001 and 20230020 ----Original Message-----From: CF <caferwerda@gmail.com> Sent: Tuesday, August 8, 2023 2:44 PM To: Consumer Contact < Contact@PSC.STATE.FL.US> Subject: Re: Electric rates CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders. Dear Mr. Plescow, Thank you very much for your response. The name of the utility is Duke Energy. Thank you, Cindy Ferwerda Sent from my iPhone > On Aug 8, 2023, at 2:07 PM, Consumer Contact < Contact@psc.state.fl.us> wrote: > 08/08/2023 > Dear Ms. Ferwerda: > This e-mail is in response to your recent inquiry to the Florida Public Service Commission (FPSC) regarding a rate increase. > It would be beneficial if you could provide the following information: > \* The name of the utility. > You may send this information by reply e-mail, or at the address and/or fax number listed below.

> John Plescow
> Regulatory Program Administrator
> Office of Consumer Assistance & Outreach
>
> contact@psc.state.fl.us
> Toll Free - 800-342-3552
> Toll Free Fax 800-511-0809
>
> Florida Public Service Commission
> 2540 Shumard Oak Blvd.
> Tallahassee, FL 32399
> Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.
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>Original Message
> From: C F <caferwerda@gmail.com></caferwerda@gmail.com>
> Sent: Monday, August 7, 2023 6:33 PM
> To: Consumer Contact < Contact@PSC.STATE.FL.US>
> Subject: Electric rates
> CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.
> > To whom it may concern:
> 10 whom it may concern:
> Electric bill rates this year have increased substantially. There is no alternative to the power company you are
assigned, and consumers are forced to accept the rising costs. I respectfully ask the council to analyze the rates Florida consumers, specifically Duke customers, are forced to ensure. These rising costs along with property insurance increases are an undue hardship on loyal Florida residents.
> Sincerely,
>
> Cynthia Ferwerda
>
> Sent from my iPhone