

Charlie Smith

From: John Plescow
Sent: Wednesday, August 9, 2023 4:47 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 191854

Please, add to both Dockets 20230001 and 20230020

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Wednesday, August 09, 2023 11:27 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: E-Form Other Complaints TRACKING NUMBER: 191854

John,

Please send to clerk's office. I am awaiting your response. Case# 1426830C, I will add your notes to CATS once I receive an email back from you.

Thanks

Consina

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Saturday, August 5, 2023 12:34 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 191854

CUSTOMER INFORMATION

Name: Bonnie Dwyer
Telephone: 7275994753
Email: Bonnie.dwyer@yahoo.com
Address: 5318 17th st. N. Saint Petersburg FL 33718

BUSINESS INFORMATION

Business Account Name: Bonnie Dwyer
Account Number: 910074202149
Address: 5318 17th st. N. Saint Petersburg FL 33714

COMPLAINT INFORMATION

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy

Details:

Power bill outrages. Did not use that much power. Bill was over a hundred dollars more. This is outrages people and especially senior can't afford this kind of gouging. It's the pice of doing business for Duke. Do something about this. We are being held hostage!