

**Antonia Hover**

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**From:** John Plescow  
**Sent:** Wednesday, August 16, 2023 9:10 AM  
**To:** Consumer Correspondence; Consina Griffin-Greaux  
**Subject:** FW: E-Form Other Complaints TRACKING NUMBER: 191972

Please, add to docket 20230001.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact  
Sent: Tuesday, August 15, 2023 1:21 PM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 191972

John,

Please send to clerk's office docket 20230001. I am awaiting your response. Case# 1427319C, I will add your notes to CATS once I receive an email back from you.

Thanks

Consina

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Friday, August 11, 2023 12:18 PM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Other Complaints TRACKING NUMBER: 191972

**CUSTOMER INFORMATION**

Name: Heather Cunningham  
Telephone: 8632599071  
Email: heatherlynn0925@gmail.com  
Address: 443 MAJESTIC GARDENS BLVD WINTER HAVEN FL 33880

**BUSINESS INFORMATION**

Business Account Name: Heather JORDAN  
Account Number:  
Address: 443 MAJESTIC GARDENS BLVD Winter Haven FL 33880

**COMPLAINT INFORMATION**

Complaint: Other Complaints against Florida Power & Light Company  
Details:

I protest docket 2023001. The rate increases in energy bills has been outrageous! My electric bill has gone up nearly 40%. That is not acceptable. How do you expect hard working citizens to afford this increase?! If this keeps going electricity will only be something the wealthy can afford. These increases are going to have family's need to choose between feeding their children and keeping the lights on. I am really disgusted at the rate in which our energy bill has increased. I know A LOT of other people feel the exact same way.