

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, August 16, 2023 11:27 AM
To: Consumer Correspondence
Subject: Docket Nos. 20230001 & 20230019
Attachments: FW: Unnecessary electricity charges email 3 of 3 TECO; FW: Unjustified electrical rates
TECO email 2 of 3; FW: Unjustified electrical rates email 1 of 3; Consumer Inquiry -
Tampa Electric Company

See attached customer correspondence and reply for Docket Nos. 20230001 & 20230019

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, August 16, 2023 10:52 AM
To: Ellen Plendl
Subject: FW: Unnecessary electricity charges email 3 of 3 TECO
Attachments: u4mQ5YghiLn4-IMG_20230810_145022.jpg

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Scott Guertin <saguertin@yahoo.com>
Sent: Thursday, August 10, 2023 4:09 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Unnecessary electricity charges email 3 of 3

Constituent message:

1. **Name**
Scott Guertin
2. **Email Address**
saguertin@yahoo.com
3. **Phone Number**
8134584566
4. **Subject**
Unnecessary electricity charges email 3 of 3
5. **Message**
Scott Guertin email 3 of 3

If you have any concerns about the residents of this state and especially those who are on fixed income, retired, or disabled, like me, You MUST do something about this ... and now !

Respectfully, but highly aggravated...

Scott Guertin
USN ret.

attachment:

TECO electric bill Scott Guertin showing 15% less usage and over 100% increase in charges compared to last year.

6. **Attach file (optional)**

[u4mQ5YghiLn4-IMG_20230810_145022.jpg](#)

7. **User IP Address**

172.56.97.183

8. **HTTP User Agent**

Mozilla/5.0 (Linux; Android 11; BE2015) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/108.0.0.0 Mobile Safari/537.36

9. **Date Submitted**

10/08/2023

10. **Time Submitted**

4:09:22 pm, EDT

This message was sent from <https://www.flgov.com>.

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Amount Due: \$211.55
Due Date: September 14, 2023
Account #: 211007065298

150% use
loss

Account Summary

Current Service Period: June 17, 2023 - July 18, 2023	
Previous Amount Due	\$170.94
Payment(s) Received Since Last Statement	-\$170.94
Current Month's Charges	\$211.55
Amount Due by September 14, 2023 \$211.55	

Your Energy Insight

- Your average daily kWh used was **14.58% lower** than the same period last year.
- Your average daily kWh used was **17.14% higher** than it was in your previous period.



ACT NOW FOR FREE INSTALL!

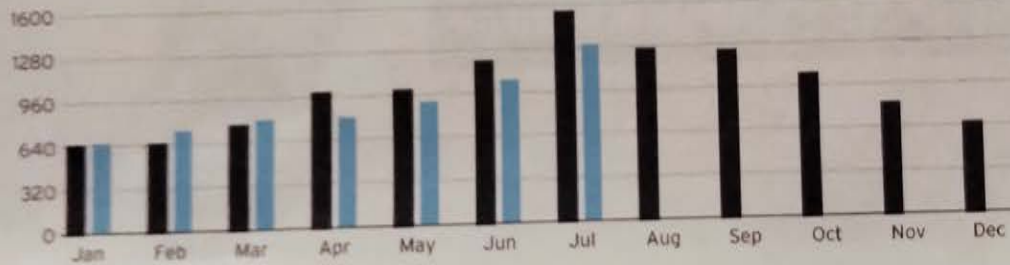
Enjoy life uninterrupted. Get Zap Cap surge protection to avoid unexpected repairs.
TampaElectric.com/ProtectMyHome



Amount not paid by due date may be assessed a late payment charge and an additional deposit.

100% price increase from last year
(angry face icon)

Monthly Usage (kWh)



Learn about your newly redesigned bill and get deeper insights about your usage by visiting TECOaccount.com

To ensure prompt credit, please return stub portion of this bill with your payment.



Account #: 211007065298
Due Date: September 14, 2023

Pay your bill online at TampaElectric.com
See reverse side of your paystub for more ways to pay.

Amount Due: \$211.55
Payment Amount: \$ _____

Go Paperless, Go Green! Visit TampaElectric.com/Paperless to enroll now.

640272913281

00003960 01 AV 0 49 33624 FTECO107242323551010 00000 02 00000000 010 02 10172 002

SCOTT GUERTIN
4407 HOLLOW BRANCH CT
TAMPA, FL 33624-5264

Mail payment to:
TECO
P.O. BOX 31318
TAMPA, FL 33631-3318

KROLL Claim # WCF 0432739

Make check payable to: TECO
Please write your account number on the memo line of your check.

6402729132812110070652980000000211552

00003960 00091818 Page 1 of 4

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, August 16, 2023 10:53 AM
To: Ellen Plendl
Subject: FW: Unjustified electrical rates TECO email 2 of 3

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Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Scott Guertin <saguertin@yahoo.com>
Sent: Thursday, August 10, 2023 4:07 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Unjustified electrical rates TECO email 2 of 3

Constituent message:

1. **Name**
Scott Guertin
2. **Email Address**
saguertin@yahoo.com
3. **Phone Number**
8134584566
4. **Subject**
Unjustified electrical rates TECO email 2 of 3
5. **Message**
Scott Guertin email 2 of 3

This last month, one of the hottest on record ever, I actually used 15% LESS electricity than I did the same month last year, yet my bill was 100% higher (yes 100%) ! This is absolutely ridiculous and unjustified ! I have been watching fuel prices and there is no way ANYONE can justify such lofty price increases. After doing some basic calculations the "storm surcharge" which I understand is to replenish hurricane funds is somewhere around 6.2%. I can understand that, but for my bill to be 100% MORE than it was last year when according to the Bureau of Labor and Statistics fuel prices have only risen approximately 20% from this time last year. What the energy companies and specifically TECO is doing is nothing more than criminal and pure friggin GREED, pardon my language... it is difficult for me to remain composed when I look at this electric bill.

Cont...

6. **Attach file (optional)**
7. **User IP Address**
172.56.97.183
8. **HTTP User Agent**
Mozilla/5.0 (Linux; Android 11; BE2015) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/108.0.0.0 Mobile Safari/537.36
9. **Date Submitted**
10/08/2023
10. **Time Submitted**
4:06:32 pm, EDT

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, August 16, 2023 10:53 AM
To: Ellen Plendl
Subject: FW: Unjustified electrical rates email 1 of 3

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Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Scott Guertin <saguertin@yahoo.com>
Sent: Thursday, August 10, 2023 4:03 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Unjustified electrical rates email 1 of 3

Constituent message:

1. **Name**
Scott Guertin
2. **Email Address**
saguertin@yahoo.com
3. **Phone Number**
8134584566
4. **Subject**
Unjustified electrical rates email 1 of 3
5. **Message**
Scott Guertin email 1 of 3 (full text will not fit in one submission)

Dear Governor DeSantis,

I wrote to you regarding this same issue last month and was provided a lengthy and informative reply by your energy secretary (I think it was your energy secretary). She stated that she would use my submission in the next meetings. Unfortunately, I mistakenly deleted the email reply I received with that person's contact info so I am writing your office again. In any case I'm writing you again to express my deep concerns about electricity rates and charges that continue to escalate astronomically. Last month when I wrote and submitted a photo of my electric bill, I had used about 10% LESS electricity than I did the same month last year but paid nearly 40% more. The reply I received noted

increased fuel costs and additional fees to replenish the states hurricane relief coffers. I can understand thatbut now I am absolutely furious. YOU MUST TAKE ACTION ON THIS !

Cont...

6. **Attach file (optional)**
7. **User IP Address**
172.56.97.183
8. **HTTP User Agent**
Mozilla/5.0 (Linux; Android 11; BE2015) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/108.0.0.0 Mobile Safari/537.36
9. **Date Submitted**
10/08/2023
10. **Time Submitted**
4:03:10 pm, EDT

This message was sent from <https://www.flgov.com>.

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Antonia Hover

From: Ellen Plendl
Sent: Wednesday, August 16, 2023 11:20 AM
To: 'saguertin@yahoo.com'
Subject: Consumer Inquiry - Tampa Electric Company

Mr. Scott Guertin
saguertin@yahoo.com

RE: FPSC Inquiry 1425306C

Dear Mr. Guertin:

The Governor's office forwarded a copy of your August 10th emails regarding Tampa Electric Company (TECO) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

We previously advised you in our July 26th email about the FPSC's March 7th approvals for a mid-course correction to the fuel factors and granted preliminary interim storm restoration charge for TECO.

We appreciate you sharing your additional views and will add your correspondence to both Dockets 20230001 and 20230019 regarding the mid-course correction and the storm restoration recovery, respectively.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)