

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, August 16, 2023 12:55 PM
To: Consumer Correspondence
Subject: Docket Nos. 20230001 & 20230019
Attachments: Consumer Inquiry - Tampa Electric Company; FW Tampa Electric

See attached customer correspondence and reply for Docket Nos. 20230001 & 20230019

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, August 16, 2023 12:46 PM
To: 'jahzmin2307@gmail.com'
Subject: Consumer Inquiry - Tampa Electric Company

Ms. Lori
jahzmin2307@gmail.com

RE: FPSC Inquiry 1427411C

Dear Lori:

The Governor's office forwarded a copy of your email regarding Tampa Electric Company (TECO) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about recent rate increases. On March 7, 2023, the FPSC approved a mid-course correction to the fuel factors and granted preliminary interim storm restoration charge for TECO.

The adjusted fuel factors reflect unrecovered fuel costs incurred in 2022. The interim storm restoration recovery charges are costs associated with named storms and will replenish each utility's storm reserve fund. Interim storm restoration charges are approved for a 12-month recovery period and are subject to refund, with interest, pending further review once the total actual costs are known for each utility.

Utilities do not earn a profit on fuel charges. The fuel and capacity cost component of customers' bills is set for each calendar year, but mid-course corrections are used when a utility's costs increase or decrease significantly in the interim. Under Commission rules, a utility must notify the PSC when it expects an under- or over-recovery greater than 10 percent.

TECO's approved charges include the new fuel factor and the preliminary approval for recovery of \$131 million in interim storm restoration costs associated with Hurricanes Dorian, Elsa, Ian, Nicole, and Tropical Storms Alberto, Nestor, and Eta.

We appreciate you sharing your views and will add your correspondence to both Dockets 20230001 and 20230019 regarding the mid-course correction and the storm restoration recovery, respectively.

You also requested competition in the electric industry in Florida. Florida is not a deregulated state. The Florida Public Service Commission cannot deregulate the electric industry. It would be up to the Florida Legislature to make changes in the Florida Statutes to deregulate the electric industry.

Customers who are experiencing difficulty in providing payment on their account can contact the following resources for financial assistance:

You also requested competition in the electric industry in Florida. Florida is not a deregulated state. The Florida Public Service Commission cannot deregulate the electric industry. It would be up to the Florida Legislature to make changes in the Florida Statutes to deregulate the electric industry.

Customers who are experiencing difficulty in providing payment on their account can contact the following resources for financial assistance:

* Low Income Home Energy Assistance Program --- <https://www.floridajobs.org/community-planning-and-development/community-services/low-income-home-energy-assistance-program/find-your-local-low-income-home-energy-assistance-program-provider-for-help>

* Elderly Electric Assistance (EHEAP), which provides assistance for home-energy emergencies to qualified, low-income households with at least one person 60 years of age or older. To find out about qualifications, you may contact your county's local EHEAP agency, or by calling 1-800-963-5337.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, August 16, 2023 11:43 AM
To: Ellen Plendl
Subject: FW: Tampa Electric

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Lori <jahzmin2307@gmail.com>
Sent: Thursday, August 10, 2023 12:09 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Tampa Electric

Constituent message:

1. **Name**
Lori
2. **Email Address**
jahzmin2307@gmail.com
3. **Phone Number**
8134205547
4. **Subject**
Tampa Electric
5. **Message**
Dear Gov. DeSantis, Tampa Electric has a monopoly over Hillsborough County. We need a second electric company here (maybe even a third!) to give residents a choice. Tampa Electric's profit was over 6 BILLION dollars in 2022.
With prices continuing to rise, soon people will only be able to afford electric in the cooler months! This is ridiculous to let one company become a monopoly!
Give residents a choice!!! My bill, usually in the low \$200s in summer, is now \$351!!! I am on disability and have limited income. We Need Help!!!!
6. **Attach file (optional)**
7. **User IP Address**
173.169.38.255

8. **HTTP User Agent**

Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/115.0.0.0
Safari/537.36 Edg/115.0.1901.200

9. **Date Submitted**

10/08/2023

10. **Time Submitted**

12:08:58 pm, EDT

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.