

Charlie Smith

From: Ellen Plendl
Sent: Wednesday, August 16, 2023 3:22 PM
To: Consumer Correspondence
Subject: Docket Nos. 20230001 & 20230017
Attachments: FW: Energy and FPL; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and reply for Docket Nos. 20230001 & 20230017.

Charlie Smith

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, August 16, 2023 3:15 PM
To: Ellen Plendl
Subject: FW: Energy and FPL

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Justin Moran <justinmoran14@protonmail.com>
Sent: Friday, August 11, 2023 11:18 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Energy and FPL

Constituent message:

1. **Name**
Justin Moran
2. **Email Address**
justinmoran14@protonmail.com
3. **Phone Number**
4. **Subject**
Energy and FPL
5. **Message**
I would like to know what your administration and the House are doing to address this energy crisis. Powering my Pace home is costing over 15cents per kWh. Does not sound like a big deal maybe, however \$350 to \$450/mo for a utility is unacceptable. The middle class and lower are being steamrolled right now, do you have a plan to get around the DoE incompetence? I hear you complain alot about it but have you directed a fix. Or at least prevent FPL amd others from passing on their margin loss to us. These types of costs will drive people into poverty. Focus on your constituents not a national campaign, I voted for you twice not one and half.
6. **Attach file (optional)**
7. **User IP Address**
63.124.6.16
8. **HTTP User Agent**
Mozilla/5.0 (Linux; Android 10; K) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/115.0.0.0 Mobile Safari/537.36

9. **Date Submitted**

11/08/2023

10. **Time Submitted**

11:17:53 pm, EDT

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Charlie Smith

From: Ellen Plendl
Sent: Wednesday, August 16, 2023 3:21 PM
To: 'justinmoran14@protonmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Justin Moran
justinmoran14@protonmail.com

RE: FPSC Inquiry 1427443C

Dear Mr. Moran:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about FPL's rates. On March 7, 2023, the FPSC approved a mid-course correction to the fuel factors and granted preliminary interim storm restoration charge for FPL.

Utilities do not earn a profit on fuel charges. The fuel and capacity cost component of customers' bills is set for each calendar year, but mid-course corrections are used when a utility's costs increase or decrease significantly in the interim. Under Commission rules, a utility must notify the PSC when it expects an under- or over-recovery greater than 10 percent.

The adjusted fuel factors reflect unrecovered fuel costs incurred in 2022. The interim storm restoration recovery charges are costs associated with named storms and will replenish each utility's storm reserve fund. Interim storm restoration charges are approved for a 12-month recovery period and are subject to refund, with interest, pending further review once the total actual costs are known for each utility.

FPL's approved charges include the new fuel factor and the preliminary approval for recovery of \$1.5 billion in interim storm restoration costs for Hurricanes Ian and Nicole, as well as the remaining costs from Hurricanes Michael, Sally, and Zeta.

We appreciate you sharing your views and will add your correspondence to both Dockets 20230001 and 20230017 regarding the mid-course correction and the storm restoration recovery, respectively.

Customers who are experiencing difficulty in providing payment on their account can contact the following resources for financial assistance:

* Low Income Home Energy Assistance Program --- <https://www.floridajobs.org/community-planning-and-development/community-services/low-income-home-energy-assistance-program/find-your-local-low-income-home-energy-assistance-program-provider-for-help>

* Elderly Electric Assistance (EHEAP), which provides assistance for home-energy emergencies to qualified, low-income households with at least one person 60 years of age or older. To find out about qualifications, you may contact your county's local EHEAP agency, or by calling 1-800-963-5337.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)