

Antonia Hover

From: Ellen Plendl
Sent: Thursday, August 17, 2023 12:41 PM
To: Consumer Correspondence
Subject: Docket Nos. 20230001 & 20230017
Attachments: FW FPL Electric out of hand; FW Florida power; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and replies for Docket Nos. 20230001 & 20230017.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, August 17, 2023 11:35 AM
To: Ellen Plendl
Subject: FW: FPL Electric out of hand

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Scott Jensen <scott@jensen.ms>
Sent: Sunday, August 6, 2023 7:02 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL Electric out of hand

Good evening,

So many of us are hurting with everything skyrocketing in cost.

One thing that keeps getting worse is our FPL bill. At one time this used to be a Florida based corporation, now we are at the mercy of whatever they are now.

My bill has increased over 20% and shows no signs of slowing.

Can something be done. At least pass a bill where we get to chose which power company to deal with. Some competition always does the trick.

Thank you and keep up to great work!

Scott Jensen

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, August 17, 2023 12:10 PM
To: Ellen Plendl
Subject: FW: Florida power

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Shawn Martell <shawnmartell04@gmail.com>
Sent: Saturday, August 5, 2023 1:54 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida power

Constituent message:

- Name**
Shawn Martell
- Email Address**
shawnmartell04@gmail.com
- Phone Number**
3072742948
- Subject**
Florida power
- Message**
I am reaching out to you on behalf of many folks in your area. We all have FP&L as our power company and cost have drastically increased over the last couple of years. My original cost was around \$190 a month and now I am paying over \$300 a month. This increase has been over the last year and a half and it is uncalled for. I have not changed usage yet cost has skyrocketed. We need your help to reduce the cost of a necessity in this state.
- Attach file (optional)**
- User IP Address**
98.97.182.21
- HTTP User Agent**
Mozilla/5.0 (Linux; Android 10; K) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/115.0.0.0 Mobile Safari/537.36
- Date Submitted**
05/08/2023

10. Time Submitted

1:53:31 pm, EDT

This message was sent from <https://www.flgov.com>.

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Antonia Hover

From: Ellen Plendl
Sent: Thursday, August 17, 2023 12:33 PM
To: 'shawnmartell04@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Shawn Martell
shawnmartell04@gmail.com

RE: FPSC Inquiry 1427502

Dear Mr. Martell:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about FPL's rates. On March 7, 2023, the FPSC approved a mid-course correction to the fuel factors and granted preliminary interim storm restoration charge for FPL.

Utilities do not earn a profit on fuel charges. The fuel and capacity cost component of customers' bills is set for each calendar year, but mid-course corrections are used when a utility's costs increase or decrease significantly in the interim. Under Commission rules, a utility must notify the PSC when it expects an under- or over-recovery greater than 10 percent.

The adjusted fuel factors reflect unrecovered fuel costs incurred in 2022. The interim storm restoration recovery charges are costs associated with named storms and will replenish each utility's storm reserve fund. Interim storm restoration charges are approved for a 12-month recovery period and are subject to refund, with interest, pending further review once the total actual costs are known for each utility.

FPL's approved charges include the new fuel factor and the preliminary approval for recovery of \$1.5 billion in interim storm restoration costs for Hurricanes Ian and Nicole, as well as the remaining costs from Hurricanes Michael, Sally, and Zeta.

We appreciate you sharing your views and will add your correspondence to both Dockets 20230001 and 20230017 regarding the mid-course correction and the storm restoration recovery, respectively.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Thursday, August 17, 2023 12:39 PM
To: 'scott@jensen.ms'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Scott Jensen
scott@jensen.ms

RE: FPSC Inquiry 1427504C

Dear Mr. Jensen:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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FPL's approved charges include the new fuel factor and the preliminary approval for recovery of \$1.5 billion in interim storm restoration costs for Hurricanes Ian and Nicole, as well as the remaining costs from Hurricanes Michael, Sally, and Zeta.

We appreciate you sharing your views and will add your correspondence to both Dockets 20230001 and 20230017 regarding the mid-course correction and the storm restoration recovery, respectively.

You also requested competition in the electric industry in Florida. Florida is not a deregulated state. The Florida Public Service Commission cannot deregulate the electric industry. It would be up to the Florida Legislature to make changes in the Florida Statutes to deregulate the electric industry.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission

Office of Consumer Assistance & Outreach

1-800-342-3552 (phone)

1-800-511-0809 (fax)