

Charlie Smith

From: Ellen Plendl
Sent: Wednesday, August 23, 2023 10:37 AM
To: Consumer Correspondence
Subject: Docket Nos. 20230001 & 20230017
Attachments: FW FPL; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and reply for Docket Nos. 20230001 & 20230017.

Charlie Smith

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, August 23, 2023 10:21 AM
To: Ellen Plendl
Subject: FW: FPL

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Geraldine M Schlotterback <pekeluv@aol.com>
Sent: Thursday, August 17, 2023 9:09 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL

Constituent message:

- Name**
Geraldine M Schlotterback
- Email Address**
pekeluv@aol.com
- Phone Number**
9415569499
- Subject**
FPL
- Message**
Dear Gov. DeSantis
I am writing to you for information or help on ways to get some info on why FPL is gouging the daylights out of us. I am a senior citizen and own a modest house. Its only 2 Bd. rooms, Kitchen Front room and 2 baths and my light bill is out of sight. Have the house insulated, new windows and doors and a new AC but still light bill has went up 25 per cent in the last 2 yrs and its killing me. I am a widow and if my kids didn't help me frequently I would not be able to stay here just because of my light bill. I realize they are our only source of electricity but this is insane. Are we ever going to get any lowering of our FPL situation?
- Attach file (optional)**
- User IP Address**
174.58.22.189

8. **HTTP User Agent**

Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/111.0.5563.148
ADG/11.1.4364 Safari/537.36

9. **Date Submitted**

17/08/2023

10. **Time Submitted**

9:08:44 am, EDT

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Charlie Smith

From: Ellen Plendl
Sent: Wednesday, August 23, 2023 10:36 AM
To: 'pekeluv@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Geraldine M. Schlotterback
pekeluv@aol.com

RE: FPSC Inquiry 1427914C

Dear Ms. Schlotterback:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about FPL's rates. On March 7, 2023, the FPSC approved a mid-course correction to the fuel factors and granted preliminary interim storm restoration charge for FPL.

Utilities do not earn a profit on fuel charges. The fuel and capacity cost component of customers' bills is set for each calendar year, but mid-course corrections are used when a utility's costs increase or decrease significantly in the interim. Under Commission rules, a utility must notify the PSC when it expects an under- or over-recovery greater than 10 percent.

The adjusted fuel factors reflect unrecovered fuel costs incurred in 2022. The interim storm restoration recovery charges are costs associated with named storms and will replenish each utility's storm reserve fund. Interim storm restoration charges are approved for a 12-month recovery period and are subject to refund, with interest, pending further review once the total actual costs are known for each utility.

FPL's approved charges include the new fuel factor and the preliminary approval for recovery of \$1.5 billion in interim storm restoration costs for Hurricanes Ian and Nicole, as well as the remaining costs from Hurricanes Michael, Sally, and Zeta.

We appreciate you sharing your views and will add your correspondence to both Dockets 20230001 and 20230017 regarding the mid-course correction and the storm restoration recovery, respectively.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)