

Yvette Gillespie

From: John Plescow
Sent: Thursday, September 7, 2023 11:47 AM
To: Consumer Correspondence; Diane Hood
Subject: FW: To CLK Docket 20230083

Please, add to docket 20230083.

-----Original Message-----

From: Diane Hood <DHOOD@PSC.STATE.FL.US> On Behalf Of Consumer Contact
Sent: Thursday, September 07, 2023 8:50 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: To CLK Docket 20230083

By DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Wednesday, September 6, 2023 9:07 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 192360

CUSTOMER INFORMATION

Name: Jessica Stephens
Telephone: 9042359667
Email: Sychak@gmail.com
Address: 20638 Majestic st Orlando FL 32833

BUSINESS INFORMATION

Business Account Name: Jessica Stephens Account Number:
Address: 20638 Majestic st Orlando FL 32833

COMPLAINT INFORMATION

Complaint: Other Complaints against Pluris Wedgefield, LLC

Details:

The current rates of Pluris Wedgefield water are astronomical as of right now. It is a hardship for most residents. My monthly bill is outrageous for 3 people despite conservative measures and inspections/repairs for possible leaks. A rate increase will diminish the quality of living for our community. Please consider this. This is all for water that has not been suitable quality. Pluris customers (myself included) recieved the settlement checks recently for the lawsuit regarding the contaminates in our drinking water. We are all aware of the subpar water that is excessively overpriced and I beg of you: please do not hurt our residents any further with rate increases and unsuitable quality drinking water. Please don't approve the new rate increase request.