

**Yvette Gillespie**

**From:** John Plescow  
**Sent:** Thursday, September 7, 2023 11:48 AM  
**To:** Consumer Correspondence; Diane Hood  
**Subject:** FW: To CLK Docket 20230083

Please, add to docket 20230083.

-----Original Message-----

From: Diane Hood <DHOOD@PSC.STATE.FL.US> On Behalf Of Consumer Contact  
Sent: Thursday, September 07, 2023 8:40 AM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: To CLK Docket 20230083

By DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Wednesday, September 6, 2023 10:51 PM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Other Complaints TRACKING NUMBER: 192362

**CUSTOMER INFORMATION**

Name: Max Menefee  
Telephone:  
Email: maxandbaileyhome@gmail.com  
Address: 20656 Maxim Parkway Orlando FL 32833

**BUSINESS INFORMATION**

Business Account Name: Max Menefee  
Account Number:  
Address: 20656 Maxim Parkway Orlando FL 32833

Water County Selected: Orange

**COMPLAINT INFORMATION**

Complaint: Other Complaints against Pluris Wedgefield, LLC

Details:

Pluris is trying to raise rates for water, wastewater and irrigation even though the rates are double what other residents pay in nearby cities with OUC. They want to raise rates by almost double when their treatment is bare minimum.