

**Yvette Gillespie**

---

**From:** John Plescow  
**Sent:** Thursday, September 7, 2023 11:49 AM  
**To:** Consumer Correspondence; Diane Hood  
**Subject:** FW: To CLK Docket 20230083

Please, add to docket 20230083.

-----Original Message-----

From: Diane Hood <DHOOD@PSC.STATE.FL.US> On Behalf Of Consumer Contact  
Sent: Thursday, September 07, 2023 8:37 AM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: To CLK Docket 20230083

By DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Wednesday, September 6, 2023 11:06 PM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Other Complaints TRACKING NUMBER: 192363

**CUSTOMER INFORMATION**

Name: Susan Grode  
Telephone: 4059909266  
Email: suegrode@att.net  
Address: 20618 Netherland Street Orlando FL 32833

**BUSINESS INFORMATION**

Business Account Name: Jon Grode  
Account Number: 00031764  
Address: 20618 Netherland Street Orlando FL 32833

**COMPLAINT INFORMATION**

Complaint: Other Complaints against Pluris Wedgefield, LLC

**Details:**

Pluris charges the highest per gallon cost in Florida and Pluris has once again threatened to raise our water rates by 46% and our sewer rates by 108% which would bring an average family of four's water bill over \$200 a month for 5000 gallons of water. This is obscene.