

**Yvette Gillespie**

---

**From:** John Plescow  
**Sent:** Thursday, September 14, 2023 8:28 AM  
**To:** Consumer Correspondence; Diane Hood  
**Subject:** FW: To CLK Docket 20230083

Please, add to docket 20230083.

-----Original Message-----

From: Diane Hood <DHOOD@PSC.STATE.FL.US> On Behalf Of Consumer Contact  
Sent: Wednesday, September 13, 2023 2:48 PM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: To CLK Docket 20230083

By DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Wednesday, September 13, 2023 9:48 AM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Other Complaints TRACKING NUMBER: 192493

**CUSTOMER INFORMATION**

Name: Michelle Kearns  
Telephone: 4073046862  
Email: volleyballmgk@gmail.com  
Address: 2230 Babbitt avenue Orlando FL 32833

**BUSINESS INFORMATION**

Business Account Name: Michelle Kearns  
Account Number:  
Address: 2230 Babbitt avenue Orlando FL 32833

Water County Selected: Orange

**COMPLAINT INFORMATION**

Complaint: Other Complaints against Pluris Wedgefield, LLC

Details:

Pluris has recently sent us notice about their next rate increase proposal and it is over 40% for regular water and over 100% for waste water. I'm not sure how these increases can be legal. They are literally forcing people to move because their water bill will be well over \$200 a month and that's on the lower end. WE NEED HELP! PLEASE don't allow this company to keep doing this to us.

PSC was contacted previously