

**Yvette Gillespie**

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**From:** John Plescow  
**Sent:** Thursday, September 14, 2023 8:35 AM  
**To:** Consumer Correspondence; Diane Hood  
**Subject:** FW: To CLK Docket 20230083

Please, add to docket 20230083.

-----Original Message-----

From: Diane Hood <DHOOD@PSC.STATE.FL.US> On Behalf Of Consumer Contact  
Sent: Wednesday, September 13, 2023 3:46 PM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: To CLK Docket 20230083

By DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Wednesday, September 13, 2023 9:24 AM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Other Complaints TRACKING NUMBER: 192492

**CUSTOMER INFORMATION**

Name: Eric Smith  
Telephone: 4073763575  
Email: Smitty4514@aol.com  
Address: 19718 Glen Elm Way Orlando FL 32833

**BUSINESS INFORMATION**

Business Account Name: Eric Smith  
Account Number:  
Address: 19718 Glen Elm Way Orlando FL 32833

Water County Selected: Orange

**COMPLAINT INFORMATION**

Complaint: Other Complaints against Pluris Wedgefield, LLC

Details:

I recently received Pluris proposed rate increases. These proposed rate increases are not only disturbing for you to consider as they are extortionary rates but also that Pluris water bills are already are the highest in the central florida region. The water quality is barely passible, I myself only use it for washing, lawn maintenance and my pool. I spend additional monies for drinking water and cooking. This should be turned down by the commission.