

Yvette Gillespie

From: Ellen Plendl
Sent: Wednesday, September 27, 2023 10:24 AM
To: Consumer Correspondence
Subject: Docket Nos. 20230001 & 20230017
Attachments: Consumer Inquiry - Florida Power & Light Company; FW: FPL rates; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; FW: FPL hikes; FW: FPL and Insurance; FW: Illegals/Jobs/FPL in FL EMAIL 1; Consumer Inquiry - Florida Power & Light Company; FW: Rising FPL costs

See attached customer correspondence and reply for Docket Nos. 20230001 & 20230017.

Yvette Gillespie

From: Ellen Plendl
Sent: Tuesday, September 26, 2023 3:55 PM
To: 'Paulejardon@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Paul Jardon
Paulejardon@yahoo.com

RE: FPSC Inquiry 1430390C

Dear Mr. Jardon:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. You expressed a concern about the fuel cost adjustment.

The fuel cost charge allows the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

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On March 7, 2023, the FPSC approved a mid-course correction to the fuel factors and granted preliminary interim storm restoration charge for FPL.

Utilities do not earn a profit on fuel charges. The fuel and capacity cost component of customers' bills is set for each calendar year, but mid-course corrections are used when a utility's costs increase or decrease significantly in the interim. Under Commission rules, a utility must notify the PSC when it expects an under- or over-recovery greater than 10 percent.

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FPL's approved charges include the new fuel factor and the preliminary approval for recovery of \$1.5 billion in interim storm restoration costs for Hurricanes Ian and Nicole, as well as the remaining costs from Hurricanes Michael, Sally, and Zeta.

The next fuel cost hearing will be held on November 1st, 2nd and 3rd. During the hearing, FPL and the other three electric companies regulated by the Florida Public Service Commission will present their projected 2024 fuel and purchased power costs, true-up previous estimates for 2023 incurred costs, and true-up 2022 costs to actual costs. Recovery of capacity, conservation, and environmental costs will also be considered. The Office of Public Counsel will represent the interest of consumers. You may watch the hearings live or afterwards by using the following link:

<https://www.floridapsc.com/watch-archive-psc-events>

We appreciate you sharing your views and will add your correspondence to both Dockets 20230001 and 20230017 regarding the mid-course correction and the storm restoration recovery, respectively.

Customers who are experiencing difficulty in providing payment on their account can contact the following resources for financial assistance:

* Low Income Home Energy Assistance Program --- <https://www.floridajobs.org/community-planning-and-development/community-services/low-income-home-energy-assistance-program/find-your-local-low-income-home-energy-assistance-program-provider-for-help>

* Elderly Electric Assistance (EHEAP), which provides assistance for home-energy emergencies to qualified, low-income households with at least one person 60 years of age or older. To find out about qualifications, you may contact your county's local EHEAP agency, or by calling 1-800-963-5337.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Yvette Gillespie

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, September 26, 2023 2:42 PM
To: Ellen Plendl
Subject: FW: FPL rates

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Paul Jardon <Paulejardon@yahoo.com>
Sent: Monday, September 25, 2023 6:12 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL rates

Constituent message:

- 1. Name**
Paul Jardon
- 2. Email Address**
Paulejardon@yahoo.com
- 3. Phone Number**
9548128389
- 4. Subject**
FPL rates
- 5. Message**
I was shocked to find out FPL raised rates 30+%. How did the state approve such a high increase?
- 6. Attach file (optional)**
- 7. User IP Address**
45.23.68.11
- 8. HTTP User Agent**
Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/116.0.0.0 Safari/537.36
- 9. Date Submitted**
25/09/2023
- 10. Time Submitted**
6:11:42 pm, EDT

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Yvette Gillespie

From: Ellen Plendl
Sent: Tuesday, September 26, 2023 10:05 AM
To: 'paulor274@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Lorraine Conti
paulor274@comcast.net

RE: FPSC Inquiry 14302319C

Dear Ms. Conti:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. You expressed a concern about the fuel cost adjustment.

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If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Yvette Gillespie

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, September 26, 2023 8:34 AM
To: Ellen Plendl
Subject: FW: FPL and Insurance

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Lorraine Conti <paulor274@comcast.net>
Sent: Sunday, September 24, 2023 7:56 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL and Insurance

Constituent message:

- Name**
Lorraine Conti
- Email Address**
paulor274@comcast.net
- Phone Number**
954 695 9031
- Subject**
FPL and Insurance
- Message**
Why such huge jumps in my FPL bill and insurance costs are also over the top.

Request your reply.

Thank you.

- Attach file (optional)**
- User IP Address**
64.187.128.3

8. HTTP User Agent

Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/117.0.0.0 Safari/537.36 Edg/117.0.2045.36

9. Date Submitted

24/09/2023

10. Time Submitted

7:56:21 am, EDT

This message was sent from <https://www.flgov.com>.

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Yvette Gillespie

From: Ellen Plendl
Sent: Tuesday, September 26, 2023 9:52 AM
To: 'valbeck63@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Rebeca Valera
valbeck63@gmail.com

RE: FPSC Inquiry 14302318C

Dear Ms. Valera:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. You expressed a concern about the fuel cost adjustment.

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Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Yvette Gillespie

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, September 26, 2023 8:35 AM
To: Ellen Plendl
Subject: FW: FPL hikes

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Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Rebeca Valera <valbeck63@gmail.com>
Sent: Sunday, September 24, 2023 4:38 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Cc: Rebeca Valera <valbeck63@gmail.com>
Subject: FPL hikes

Dear Governor DeSantis,

I am appalled and disgusted how you've gone and taken the side of the Monopoly company Florida Power Light. Your interest should be to the people, not monopoly companies. We the people are struggling harder than ever to make ends meet in this crazy Biden economics. You stand with FPL for an 85% increase on our electrical bills. As it is right now most of my money is going to FPL leaving me with no money for food. We the people should of had a vote on that. I voted for you for governor, but I will not be voting for you for governor nor president nor anything else in office. I'll make sure that everybody hears my voice loud and clear. Governor DeSantis enjoy your descent.

Rebeca Valera
1222 SW 74th Ave,
Miami, FL 33144
305-742-9762

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Yvette Gillespie

From: Ellen Plendl
Sent: Tuesday, September 26, 2023 8:39 AM
To:
Subject: Consumer Inquiry - Florida Power & Light Company

Mr.

RE: FPSC Inquiry

Dear Mr. :

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If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Yvette Gillespie

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, September 26, 2023 8:18 AM
To: Ellen Plendl
Subject: FW: Illegals/Jobs/FPL in FL EMAIL 1

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From:
Sent: Friday, September 22, 2023 4:57 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Illegals/Jobs/FPL in FL EMAIL 1

Constituent message:

1. **Name**
2. **Email Address**
3. **Phone Number**
4. **Subject**
Illegals/Jobs/FPL in FL EMAIL 1
5. **Message**
Dear Governor DeSantis,

Thank you for all that you have done for us in FL. I'm a Lauderdale resident and voted for you in the last Governor's race. Happy you won!

Two things I would like to address please.

Issue 1.

What can you do to lower the power costs in FL? The new rates are too high with FPL.
My home is 1300 SQ FEET all LED, built in 2018 and my power bill is \$350.00+ Per/Mo. Previous

years were \$150.00 less per/mo. Drill baby Drill. Can FL open the Gulf for drilling or is that a FED decision?

Issue 2.

I recently took a LYFT and was driven by a guy that spoke ZERO English. How can someone get a driver's license without speaking English? Does Lyft Require a FL - DL TO work here?

Please look into that company (Lyft/Uber) and what they are allowed to do in FL. If the car has to be registered in FL, I assume their DL does as well?

If this is legal that will entice millions of illegals to settle here which I'm sure they are doing anyway.

6. **Attach file (optional)**

7. **User IP Address**

8. **HTTP User Agent**

Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/117.0.0.0 Safari/537.36

9. **Date Submitted**

22/09/2023

10. **Time Submitted**

4:57:05 pm, EDT

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Yvette Gillespie

From: Ellen Plendl
Sent: Tuesday, September 19, 2023 3:03 PM
To: 'Ladybuglls@outlook.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Lynda Siegel
Ladybuglls@outlook.com

RE: FPSC Inquiry 1429778C

Dear Ms. Siegel:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. You expressed a concern about the fuel cost adjustment.

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Sincerely,

Ellen Plendl
Regulatory Analyst IV
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1-800-342-3552 (phone)
1-800-511-0809 (fax)

Yvette Gillespie

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, September 19, 2023 2:59 PM
To: Ellen Plendl
Subject: FW: Rising FPL costs

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Office of Citizen Services
Executive Office of the Governor

From: Lynda Siegel <Ladybuglls@outlook.com>
Sent: Monday, September 18, 2023 9:38 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Rising FPL costs

Constituent message:

1. **Name**
Lynda Siegel
2. **Email Address**
Ladybuglls@outlook.com
3. **Phone Number**
4. **Subject**
Rising FPL costs
5. **Message**

Dear Governor DeSantis, I am writing to you, as a widowed senior citizen. Rising costs to live in FL, is becoming unbearable. In a years time, my FPL bill has increased over \$50/month with KW usage decreased., not to mention other increasing cost of day-to-day living. My homeowners insurance more than doubled last year, forcing me to go with citizens, and now I am worried that even that premium is going to double, as has happened with my friends, who have renewed in recent months.

How can you allow these rising costs for the people you supposedly want to serve and protect, yet salaries are not increasing at this rate, nor is my Social Security check increasing anywhere near this amount. How are we supposed to live with the same income however our cost of living is running rampant? I agree with most of your policies, and plan to continue supporting you, however, I feel I am being forced to move out of my home, of 40 years & live out of state to live w/my son!

HELP!!

6. **Attach file (optional)**
7. **User IP Address**
70.231.84.214
8. **HTTP User Agent**
Mozilla/5.0 (iPhone; CPU iPhone OS 16_5 like Mac OS X) AppleWebKit/605.1.15 (KHTML, like Gecko) Version/16.5 Mobile/15E148 DuckDuckGo/7 Safari/605.1.15
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