

Charlie Smith

From: John Plescow
Sent: Monday, October 2, 2023 10:06 AM
To: Consumer Correspondence; Diane Hood
Subject: FW: To CLK Docket 20230019

Please, add to docket 20230019.

From: Diane Hood <DHOOD@PSC.STATE.FL.US> **On Behalf Of** Consumer Contact
Sent: Thursday, September 28, 2023 2:34 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: To CLK Docket 20230019

By DHood

From: Ericka Torres <erickatorres@hotmail.com>
Sent: Thursday, September 28, 2023 11:16 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: Acct# 211019372799 Client from TECO

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To whom it may concern:

I spoke with a representate from TECO about increases amount on my bill, is not possible that we have to pay for Storn Protection Charge, then Storn Surcharge charge, plus on Septiembre 2022, January 2023 and April 2023 your company approved to increased the charge to consumer.

One of a big company on USA make consumer pay for insurance should take care about natural desaster so this is not acceptable.

The increased sum is exorbitant fot the comun people with a minimum salary, power is a basic service in our life, this is not possible.

the last year my bills was \$100, nos is \$237. That is ridiculous, we had 3 power outages this year and who paid my tv that without reason didnt work. I dont have enough money to pay this bill. Im pretty sure there are more people like me, on the same situation.

I need a soon solution please, we cannot afford to pay such huge amount, a year is more almost \$3000.00 plus taxes of home and other basic payment, this is not life.

Erika Torres
Phone# 8133637177