

Yvette Gillespie

From: Ellen Plendl
Sent: Thursday, October 19, 2023 3:45 PM
To: Consumer Correspondence
Subject: Docket Nos. 20230001 & 20230020
Attachments: Re: Consumer Inquiry - Duke Energy Florida; FW: Duke 20% increases in 2023! Thks buddy! Car insurance 180% increase. Homeowners 60% increase. Geez buddy.. israel? Really? What bout?***.. mrna experiment Vax- severe adverse and deaths!!! Lots of deaths; Consumer Inquiry - Duke Energy Florida

See attached customer correspondence and reply for Docket Nos. 20230001 & 20230020.

Yvette Gillespie

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, October 17, 2023 12:12 PM
To: Ellen Plendl
Subject: FW: Duke 20% increases in 2023! Thks buddy! Car insurance 180% increase. Homeowners 60% increase. Geez buddy.. israel? Really? What bout?***.. mrna experiment Vax- severe adverse and deaths!!! Lots of deaths

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Christopher Blau <macblau744@gmail.com>
Sent: Tuesday, October 17, 2023 7:12 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Cc: tips@charter.com; Desk Charter <desk@charter.com>; Fox13tampanews@foxtv.com; Senator Rick Scott <receipt@rickscott.senate.gov>
Subject: Duke 20% increases in 2023! Thks buddy! Car insurance 180% increase. Homeowners 60% increase. Geez buddy.. israel? Really? What bout?***.. mrna experiment Vax- severe adverse and deaths!!! Lots of deaths

Duke Energy got approved again in 2023 for monthly rate increases of .. them next increase was effective in April 2023. The monthly bill impact to a typical residential customer using 1,000 kWh will increase \$33.49 or about 20% beginning in April and the other rate hike was Jan 23, 2023

<https://news.duke-energy.com>

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Yvette Gillespie

From: Christopher Blau <macblau744@gmail.com>
Sent: Tuesday, October 17, 2023 12:58 PM
To: Ellen Plendl
Subject: Re: Consumer Inquiry - Duke Energy Florida

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Yet lobster lunches? Occur and lavish outings.

And

Out of state companies

4x wages when contracted and

Upper management salaries?

And...

I'm sorry I'm not buying it...

No hard feelings.

It's just narcissistic Corporate Greed beyond anything I've seen

Except for Big PhRmA

And Defense Contractors.

Yikes

Sincerely

Christopher Blau

On Tue, Oct 17, 2023, 12:39 PM Ellen Plendl <EPlendl@psc.state.fl.us> wrote:

Mr. Christopher Blau

macblau744@gmail.com

RE: FPSC Inquiry 1431857C

Dear Mr. Blau:

The Governor's office forwarded a copy of your emails regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about DEF's rate increases. On March 7, 2023, the FPSC approved a mid-course correction to the fuel factors and granted preliminary interim storm restoration charge for DEF.

The adjusted fuel factors reflect unrecovered fuel costs incurred in 2022. The interim storm restoration recovery charges are costs associated with named storms and will replenish each utility's storm reserve fund.

Interim storm restoration charges are approved for a 12-month recovery period and are subject to refund, with interest, pending further review once the total actual costs are known for each utility.

Utilities do not earn a profit on fuel charges. The fuel and capacity cost component of customers' bills is set for each calendar year, but mid-course corrections are used when a utility's costs increase or decrease significantly in the interim. Under Commission rules, a utility must notify the PSC when it expects an under- or over-recovery greater than 10 percent.

DEF's approved charges include the new fuel factor to be recovered over 21 months and the preliminary approval for recovery of \$442.1 million in interim storm restoration costs for Hurricanes Elsa, Eta, Ian, Isaias, and Nicole, and Tropical Storm Fred.

We appreciate you sharing your views and will add your correspondence to both Dockets 20230001 and 20230020 regarding the mid-course correction and the storm restoration recovery, respectively.

The next fuel cost hearing will be held on November 1st, 2nd and 3rd. During the hearing, Duke Energy Florida and the other three electric companies regulated by the Florida Public Service Commission will present their projected 2024 fuel and purchased power costs, true-up previous estimates for 2023 incurred costs, and true-up 2022 costs to actual costs. Recovery of capacity, conservation, and environmental costs will also be considered. The Office of Public Counsel will represent the interest of consumers. You may watch the hearings live or afterwards by using the following link:

<https://www.floridapsc.com/watch-archive-psc-events>

Customers who are experiencing difficulty in providing payment on their account can contact the following resources for financial assistance:

* Low Income Home Energy Assistance Program --- <https://www.floridajobs.org/community-planning-and-development/community-services/low-income-home-energy-assistance-program/find-your-local-low-income-home-energy-assistance-program-provider-for-help>

* Elderly Electric Assistance (EHEAP), which provides assistance for home-energy emergencies to qualified, low-income households with at least one person 60 years of age or older. To find out about qualifications, you may contact your county's local EHEAP agency, or by calling 1-800-963-5337.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Yvette Gillespie

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Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)