

Antonia Hover

From: Ellen Plendl
Sent: Monday, October 30, 2023 3:29 PM
To: Consumer Correspondence
Subject: Docket No. 20230083
Attachments: FW Acquisition of Pluris by OCUPSC; Consumer Inquiry - Pluris Wedgefield

See attached customer correspondence and reply for Docket No. 20230083.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Monday, October 30, 2023 2:30 PM
To: Ellen Plendl
Subject: FW: Acquisition of Pluris by OCU/PSC

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: LuAnn Nemeth <lulu2u@msn.com>
Sent: Saturday, October 28, 2023 4:14 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Acquisition of Pluris by OCU/PSC

Constituent message:

- Name**
LuAnn Nemeth
- Email Address**
lulu2u@msn.com
- Phone Number**
4077619460
- Subject**
Acquisition of Pluris by OCU/PSC
- Message**
Dear Governor DeSantis,
For years, the Wedgefield community has been battling the exorbitant rate hikes our water utility Pluris has proposed. The PSC always approves the new rate without fail.
Our utility bills are double that of the rest of the other area residents in Orange County already. The only reason another big hike did not happen in 2021 is that Pluris was in the middle of litigation with members of our community.
Commissioner Emily Bonilla is actively involved on our community's behalf.
We are currently in Phase 3 of an attempt to get Orange County Utilities to purchase the utility from Pluris. This has been an uphill battle since prior to my move here in 2005.
We desperately need your help, The process has been so long and complicated and many of us are frustrated. We feel violated with no where to turn.
I appreciate your time and only ask that you look into our situation.

Regards,
LuAnn Nemeth
2849 Regency Oak La
Orlando, Fl. 32833

6. **Attach file (optional)**
7. **User IP Address**
35.141.16.200
8. **HTTP User Agent**
Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/118.0.0.0 Safari/537.36
9. **Date Submitted**
28/10/2023
10. **Time Submitted**
4:14:28 pm, EDT

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Ellen Plendl
Sent: Monday, October 30, 2023 3:27 PM
To: 'lulu2u@msn.com'
Subject: Consumer Inquiry - Pluris Wedgefield

Ms. LuAnn Nemeth
lulu2u@msn.com

RE: FPSC Inquiry 1432717C

Dear Ms. Nemeth:

The Governor's office forwarded a copy of your email regarding Pluris Wedgefield, LLC (Pluris) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

A copy of your correspondence has been forwarded to the FPSC's Office of the Commission Clerk to be added to Docket No. 20230083, so that your concerns can be part of the record. Therefore, your letter is available to the Commissioners for their review prior to the vote. The full Agenda with the associated staff recommendations on each item will be published on the Commission's website prior to the Agenda Conference. This meeting is open to the public and may also be viewed in real time on the Commission's website or via your local provider on The Florida Channel.

You may review all the information filed for Commission consideration for this docket by accessing the FPSC website at www.floridapsc.com. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20230083. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utilities and other parties in this docket.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)