

FLORIDA UTILITY SERVICES 1, LLC
5911 TROUBLE CREEK RD.
NEW PORT RICHEY, FL. 34652
863-904-5574

October 31,2023

Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL. 32399

Re: Docket No. 20230071-WU - Application for staff-assisted rate case in Polk County by Pinecrest Utilities, LLC.

Dear Commission Clerk:

Enclosed Please find the company response to Staff's letter of October 13,2023 for the above docket file.

1. Please refer to the Utility's response to Staff's First Data Request, No. 7. Please indicate whether or not each of the following exceedances shown on the Florida Department of Environmental Protection Safe Drinking Water Program Laboratory Reporting Format document from samples received on June 14, 2021, have been corrected. As part of this response, please explain the reason for the exceedance and how the exceedance has been corrected. If the exceedance has not yet been corrected, please identify when and explain how the Utility intends to correct the exceedance.

- a. Chromium.

Company response- Please see enclosed exhibit #1. Chromium is listed from the lab with an "U" meaning undetected. No exceedance was noted.

b. Iron.

Company Response. Please see exhibit #2. Iron is part of the secondary water standards and at this well is part of the ground water makeup. Iron is chemically treated with Aqua Mag.

c. pH.

Company Response. Please see exhibit #2. pH is within normal limits of 6.7(on this report it could easily look like 8.7).

2. Please refer to the Utility's response to Staff's First Data Request, No. 8.

- a. Please refer to the Monthly Operation Report for August 2022. Referring to the "Net Quantity of Finished Water Produced" column, please explain why the values are so low for days 4 and 5, and why no values are entered for days 6 through 31.
- b. Please refer to the Monthly Operation Report for September 2022. Referring to the "Net Quantity of Finished Water Produced" column, please explain why no values are entered for days 1 through 16.

Company response- Please see exhibit #3 which is an email response from the operator. On or about 9/15/22, we removed the flow meter, cleaned some debris and replaced it with new gaskets and seals from the rebuild kit. This repair lasted for a short while until the meter failed again. We ordered a new replacement meter on 9/05/23 and as soon as it arrives, we will install the new flow meter.

3. Please refer to the Utility's response to Staff's First Data Request, No. 16.

- a. Please provide the invoice for The Beacon, Advanced Metering system software, and identify the amount of the total cost to be allocated to Pinecrest.

Company Response- The allocation of the software expense was approved by the Commission in Consummating Order PSC-2023-0054-CO-WU. The Commission approved Allocation chart is located in Docket # 20220026 in Document #04414-2022

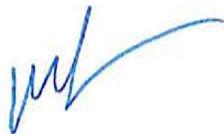
- b. Please provide all bids and/or invoices demonstrating the costs for meter replacement/retrofit. If this information is unavailable, please explain why and provide an itemized breakdown of the costs requested for this project.

Company Response- Please see exhibit #5. I have enclosed an update price sheet for meters. These prices are effective until 12/30/23.

- c. Please explain why the Utility opted to retrofit 62 meters as opposed to replacing all meters.

Company Response- This is the most cost-effective approach to the customers and makes it workable for utility personnel.

On behalf of the utility,



Mike Smallridge

Exhibit #1

Florida Department of Environmental Protection Safe Drinking Water Program Laboratory Reporting Format

INORGANIC CONTAMINANTS
62-550.310(1)

Report Number / Job ID: T2110745001

PWS ID (From Page 1): _____

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification
1040	Nitrate (as N)	10	mg/L	0.35		SM 4500NO3-F	0.092	06/15/2021	13:56	E84589
1041	Nitrite (as N)	1	mg/L	0.081	U	SM 4500NO3-F	0.081	08/15/2021	13:58	E84589
1005	Arsenic	0.010	mg/L	0.0012		EPA 200.8	0.00025	06/28/2021	22:20	E82574
1010	Barium	2	mg/L	0.0051	I	EPA 200.7	0.0030	06/17/2021	11:51	E84589
1015	Cadmium	0.005	mg/L	0.00025	U	EPA 200.8	0.00025	06/28/2021	22:20	E82574
1020	Chromium	0.1	ug/L	0.50	U	EPA 200.8	0.50	06/28/2021	22:20	E82574
1024	Cyanide	0.2	mg/L	0.0040	U	SM 4500-CN-E	0.0040	06/21/2021	10:37	E84589
1025	Fluoride	4.0	mg/L	0.40	U	EPA 300.0	0.40	06/22/2021	12:01	E84589
1030	Lead	0.015	mg/L	0.00050	U	EPA 200.8	0.00050	06/28/2021	22:20	E82574
1035	Mercury	0.002	mg/L	0.000011	U	EPA 245.1	0.000011	06/22/2021	10:37	E84589
1036	Nickel	0.1	mg/L	0.0024	I	EPA 200.8	0.0012	06/28/2021	22:20	E82574
1045	Selenium	0.05	mg/L	0.0012	U	EPA 200.8	0.0012	07/01/2021	21:45	E82574
1052	Sodium	160	mg/L	9.8		EPA 200.7	0.80	06/17/2021	11:51	E84589
1074	Antimony	0.006	mg/L	0.0010	U	EPA 200.8	0.0010	07/01/2021	21:45	E82574
1075	Beryllium	0.004	mg/L	0.0020	U	EPA 200.7	0.0020	06/17/2021	11:51	E84589
1085	Thallium	0.002	mg/L	0.00025	U	EPA 200.8	0.00025	06/28/2021	22:20	E82574

*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, *, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

Exhibit #2

**Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format**

6535079

SECONDARY CONTAMINANTS
62-550.320

Report Number / Job ID: T2110745001
PWS ID (From Page 1): _____

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.021	U	EPA 200.7	0.021	06/17/2021	11:51	E84589
1017	Chloride	250	mg/L	22		EPA 300.0	2.0	08/22/2021	12:01	E84589
1022	Copper	1	mg/L	0.0010	U	EPA 200.8	0.0010	06/28/2021	22:20	E82574
1025	Fluoride	2.0	mg/L	0.40	U	EPA 300.0	0.40	08/22/2021	12:01	E84589
1028	Iron	0.3	mg/L	0.58		EPA 200.7	0.0067	06/17/2021	11:51	E84589
1032	Manganese	0.05	mg/L	0.014		EPA 200.8	0.0010	06/28/2021	22:20	E82574
1050	Silver	0.1	mg/L	0.00050	U	EPA 200.8	0.00050	08/28/2021	22:20	E82574
1055	Sulfate	250	mg/L	60		EPA 300.0	2.0	06/22/2021	12:01	E84589
1095	Zinc	5	mg/L	0.050	U	EPA 200.7	0.050	06/17/2021	11:51	E84589
1905	Color	15	PCU	10		SM 2120 B	4.3	06/15/2021	15:30	E84589
1920	Odor	3	TON @ 40°C	1.0	U	SM 2150 B	1.0	06/14/2021	15:45	E84589
1925	pH	6.5 - 8.5	SU	6.7	Q	SM 4500H+B	0.1	06/22/2021	11:00	E84589
1930	Total Dissolved Solids	500	mg/L	320		SM 2540 C	10	06/16/2021	15:00	E84589
2905	Foaming Agents	0.5	mg/L	0.040	U	SM 5540 C	0.040	06/15/2021	10:45	E82001

Reporting Format 62-550.730
Effective January 1995, Revised February 2010

*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, *, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

compliance@fus1llc.com

From: Cindy <cindy@constaflow.com>
Sent: Tuesday, October 31, 2023 10:25 AM
To: compliance@fus1llc.com
Cc: Jennifer Alexander; Gaines
Subject: RE: Pinecrest- Data Request

Exhibit #3

Jacqueline, *Item 2.*

I have confirmed the log book indicates there was low flows 8/4/22-8/5/22 and no flow meter activity for 8/6/22 – 9-15-22. The flow meter quit working during this time. No repairs were required, the flow meter started working in 9/16/23.

Thank you,

Cindy Alexander
Consta Flow, Inc
5574 Commercial Blvd,
Winter Haven FL 33880
863-965-2599

From: Jennifer Alexander <jennifer@constaflow.com>
Sent: Tuesday, October 31, 2023 8:56 AM
To: compliance@fus1llc.com
Cc: Cindy <cindy@constaflow.com>
Subject: RE: Pinecrest- Data Request

Cindy was supposed to be working on this, I will follow up with her.

Thank you,

Jennifer Alexander

From: compliance@fus1llc.com <compliance@fus1llc.com>
Sent: Monday, October 30, 2023 12:27 PM
To: Jennifer Alexander <jennifer@constaflow.com>
Cc: Cindy <cindy@constaflow.com>
Subject: RE: Pinecrest- Data Request

Good afternoon

Any updates on this? Response is due to the commission on Nov. 1st, 2023.

Thank You

Jacqueline McCallister
Compliance Manager
Florida Utility Services 1, LLC
352-340-6032
compliance@fus1llc.com

ORDER ACKNOWLEDGMENT



4545 W Brown Deer Rd. P.O. Box 245036
 Milwaukee, WI 53224-9536 (414) 355-0400

ORDER NUMBER	DATE
1199118	9/05/23
D-U-N-S 00-606-9710	
NET 30 DAYS	

Exhibit #4
Page 2

SOLD TO CUSTOMER 25883

FLORIDA UTILITY SERVICES 1
 5911 TROUBLE CREEK
 NEW PORT RICHEY FL 34652

SHIP TO CUSTOMER 25883 1

FLORIDA UTILITY SERVICES
 5911 TROUBLE CREEK RD.
 NEW PORT RICHEY FL 34652

CUSTOMER PO#	SHIPPING TERMS	FREIGHT CARRIER
PINECREST	FREIGHT PREPAID/ADD TO INVOICE	
ORDER DATE	INCO TERMS	QUOTED FREIGHT
9/05/23	FCA FACTORY	
PROPOSAL #	FINAL DESTINATION	WAREHOUSE
	UNITED STATES	MM

LINE	PRODUCT DEFINITION	ESTIMATED SHIP DATE	UNIT PRICE	EXTENDED PRICE USD
1	Badger Meter Item: 102-3509 TS-TGB-PT1-XX-X-T1-Y2-L1XX-2B1X1-L1E-NN-XX-XX-XX-B0A Remaining: 1 7464 BRAD LOWE PRODUCT TYPE TS - TURBO SERIES LEAD FREE BRZ ALLOY (N) METER TYPE TGB - 4" ROUND W/ TEST PLUG -TS WATER APPLICATION P - POTABLE HOUSINGBOLT MATERIAL/SEAL T1 - 316 SS BOLTS (ONE) CONNECTIONS/GASKETS XX - NONE -NONE VALVE ASSEMBLIES X - NONE TESTING T1 - BADGER STD (TS-223) SERIALIZATION METER Y2 - YR MFG 9D & PBB REGISTRATION L1 - LOCAL REGISTER TECHNOLOGY XX - NONE LID/SHROUD 2 - POLYMER LID / POLYMER SHROUD (GREY) SEAL SCREW B - TORX SEAL SCREW MOUNTING POSITION 1 - SIDEWALK READ HOW TO SEAL X- NONE REGISTRATION FACE 1 - STANDARD UNIT OF MEASURE/DIAL RESO L1 - GALLONS VISUAL BILLING UNITS E - 1,000 SERIALIZATION REGISTRATIO NN - YR MFG 9D BRCD IN, YR MFG 9D OUT APPLICATION XX - NONE WIRING METHOD XX - NONE ENDPOINT SHIPMENT MODE XX - N/A CUSTOMER ID B0A - BADGER METER STANDARD (ID=B0A) RELEASE STATUS REL - RELEASED *** CONTINUED ON NEXT PAGE ***	11/07/23	1740.0000	1740.00

ACKNOWLEDGMENT ONLY - DO NOT PAY - THANK YOU FOR YOUR ORDER

Estimated ship dates subject to change based upon component availability, as a result of global supply chain constraints, or credit review. This acknowledgment is made subject to the terms & conditions found on our web-site: <https://www.badgermeter.com/terms-and-conditions>. Terms and conditions related to service units, training, and professional services can be found here: <https://www.badgermeter.com/service-units-terms-and-conditions>

ORDER ACKNOWLEDGMENT



4545 W Brown Deer Rd. P.O. Box 245036
 Milwaukee, WI 53224-9536 (414) 355-0400

ORDER NUMBER	DATE
1199118	9/05/23
D-U-N-S 00-606-9710	
NET 30 DAYS	

*Exhibit #4
Page 2*

SOLD TO CUSTOMER 25883

FLORIDA UTILITY SERVICES 1
 5911 TROUBLE CREEK
 NEW PORT RICHEY FL 34652

SHIP TO CUSTOMER 25883 1

FLORIDA UTILITY SERVICES
 5911 TROUBLE CREEK RD.
 NEW PORT RICHEY FL 34652

CUSTOMER PO#	SHIPPING TERMS	FREIGHT CARRIER
PINECREST	FREIGHT PREPAID/ADD TO INVOICE	
ORDER DATE	INCO TERMS	QUOTED FREIGHT
9/05/23	FCA FACTORY	
PROPOSAL #	FINAL DESTINATION	WAREHOUSE
	UNITED STATES	MM

LINE	PRODUCT DEFINITION	ESTIMATED SHIP DATE	UNIT PRICE	EXTENDED PRICE USD
	Case Number: 00709257			
	Line Subtotal			1740.00
	Sales Tax			121.80
	Total			1861.80
	Badger Meter, Inc. reserves the right to recalculate sales tax and/or freight at time of invoice			
	** TAX WILL BE BILLED, IF EXEMPT, EMAIL VALID CERTIFICATE **			
	** TO THE CREDIT DEPARTMENT AT BMITAXDEPT@BADGERMETER.COM **			

ACKNOWLEDGMENT ONLY - DO NOT PAY - THANK YOU FOR YOUR ORDER

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Exhibit #5

Domestic Quotation
Quotation No. 3546789

Badger Meter Inc.
4545 W Brown Deer Road Milwaukee WI 53223
PO Box 245036 Milwaukee WI 53224-9536

Created Date 10-03-2023

To
FLORIDA UTILITY SERVICES 1
5911 TROUBLE CREEK
NEW PORT RICHEY
Florida 34652

Customer ID 00025883

Effective Dates 10-03-2023 - 12-31-2023

Salesperson	Proposal Subject	Shipping Terms / INCO Terms	Payment Terms
007464 BRAD LOWE	Orange Land - M25 Complete / M25 Register / Stubby Screwdriver and Bit	PREPAY/ADD TO INVOICE FCA FACTORY	NET 30 DAYS

Line #	Description	Qty	Unit Net Price USD	Line Totals USD
1	BMI Part No.: 102-3522 Cat String: DS-BAB-PP1P-XXD3-Y2-L1XX-2B1X1-L1E-NN-XX-XX-XX-B0A Description: Disc, M25 5/8"(3/4x7-1/2), PL Btm 430SS-1, PL, (TS-135, SN Yr 9D & PBB, Local, PL Lid/Shrd-GRY, Trx Scrw, Sidewalk read, Gal, SN YR 9D in & out, BMI STD, 6 PACK,	6	78.00	468.00
2	BMI Part No.: 62658-001 Description: TAMPER RESIST SCDR STUBY T-10^ SET W/BIT Estimated Lead Time 90	1	23.00	23.00
3	BMI Part No.: 102-3144 Cat String: R4-BA1-L1XX-2B1-L1E-NN-XX-XX-XX-B0A Description: REG 4, M25, Local, PL Lid/Shrd-GRY, Trx Scrw, Gal, SN YR 9D in & out, BMI STD,	12	15.00	180.00

Subtotal - USD	671.00
Total Price - USD	671.00

Notes and Assumptions

If applicable, sales tax and freight, if included on the proposal, is an estimate and will be recalculated based on rates and tax status in effect at the time of invoicing.

Actual lead time to be provided at time of order.

To aid in processing your order, please include the Quote number on the PO that is submitted for this proposal.

Thank you for your business!

Estimated ship dates subject to change based upon component availability, as a result of global supply chain constraints, or credit review.

This acknowledgment is made subject to the terms & conditions found on our web-site: <https://www.badgermeter.com/terms-and-conditions>.

Terms and conditions related to service units, training, and professional services can be found here: <https://badgermeter.com/service-units-terms-and-conditions>