

Charlie Smith

From: Betty Leland
Sent: Monday, November 27, 2023 7:51 AM
To: Commissioner Correspondence
Subject: FW: We Can't Afford Higher Rates from FPL

Good Morning:

Please place this email in Docket #20210015.

Thanks.

Betty A. Leland, Executive Assistant to
Commissioner Art Graham
Florida Public Service Commission
bleland@psc.state.fl.us
(850) 413-6024

From: KIARI Martinez <info@email.actionnetwork.org>
Sent: Saturday, November 25, 2023 8:57 AM
To: Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>
Subject: We Can't Afford Higher Rates from FPL

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Commissioner Art Graham,

I am writing as a concerned Florida resident and customer of Florida Power & Light (FPL). I received notification that FPL intends to increase rates for customers like me. I am urging you to rethink this decision and not increase our bills.

This past year has been extremely challenging financially for many people in the state of Florida. A rate increase is the last thing we need, especially for vulnerable folks who may be on a fixed income or struggling to find work.

I urge you to reconsider this rate increase.

I live in a 1 bedroom apartment and it is ridiculously unfair and emotionally unsettling that my bills have risen within the past year almost 50% of my previous bills (ex: from 92-98 dollars monthly now to \$220). I have had various specialists (ex: ac repair, plumbing, heating) to

come to my unit and find an explanation but to no avail. All have told me that everything is working as it should. I understand that my ac and heater are older than 10 years but then FPL says "that doesnt affect the rate". So I am left at a stand still and desperation at this point because I can not afford this any longer and will possibly have to cut all electrical costs in my home and resort to living without power. In a time like today, this is VERY sad and am left in utter disbelief that there have been no changes or assistance by the state to maintain humans from having to make drastic decisions like mine and possibly resort to homelessness at some point because of the drastic increase FPL has made to its consumers.

KIARI Martinez

myjs4eva@yahoo.com

2491 Nw 135 St

Opa locka , Florida 33167

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