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December 15, 2023

BY E-PORTAL

Mr. Adam Teitzman, Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: [New Filing] - Petition for Approval of Revisions to Budget Billing Tariffs by Florida Public Utilities Company (Electric and Gas Divisions).

Dear Mr. Teitzman:

Attached for filing, please find the Petition of Florida Public Utilities Company for Approval of Revisions to its Budget Billing tariffs for both its Electric and Natural Gas divisions (jointly, "FPUC". Included with this Petition are the following revised tariff sheets, in clean and legislative/tracked changes.

Electric – Second Revised Sheet No. 39; Fifth Revised Sheet No. 40; First Revised Sheet No. 41; First Revised Sheet No. 42; Sixth Revised Sheet No. 43; First Revised Sheet No. 44; Original Sheet No. 44.1; Fifth Revised Sheet No. 45; First Revised Sheet No. 46; Original Sheet No. 46.1; and Original Sheet No. 46.2

Natural Gas – First Revised Sheet Nos. 6.253 and 6.254

Mr. Adam Teitzman
December 15, 2023
Page 2

Thank you for your assistance with this filing. As always, please don't hesitate to let me know if you have any questions whatsoever.

Sincerely,



Beth Keating
Gunster, Yoakley & Stewart, P.A.
215 South Monroe St., Suite 601
Tallahassee, FL 32301
(850) 521-1706

MEK

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Petition for Approval of Revisions to
Budget Billing Tariffs by Florida Public
Utilities Company.

DOCKET NO.

DATED: December 15, 2023

**PETITION FOR APPROVAL OF REVISIONS TO BUDGET BILLING TARIFFS
BY FLORIDA PUBLIC UTILITIES COMPANY**

Florida Public Utilities Company (herein, “FPUC” or “Company”) by and through its undersigned counsel, hereby files this Petition, pursuant to Section 366.05, Florida Statutes, and Rules 25-9.031 and 28-106.301, Florida Administrative Code, seeking approval from the Florida Public Service Commission (“FPSC” or “Commission”) for certain changes to the tariff sheets pertaining to Budget Billing for FPUC’s electric and natural gas divisions. In support of this request, the Company hereby states:

- 1) FPUC operates as both a natural gas utility and an electric utility subject to the Commission's jurisdiction under Chapter 366, Florida Statutes. Its principal business address is:

Florida Public Utilities Company
208 Wildlight Avenue
Yulee, FL 32097

- 2) The name and mailing address of the persons authorized to receive notices are:

Beth Keating
Gunster, Yoakley & Stewart, P.A.
215 South Monroe St., Suite 601
Tallahassee, FL 32301
(850) 521-1706
bkeating@gunster.com

Michelle Napier
Florida Public Utilities Company
1635 Meathe Drive
West Palm Beach, FL 33411
mnapier@fpuc.com

Budget Billing Tariffs

3) The Commission is vested with jurisdiction in this matter in accordance with Section 366.05(e), Florida Statutes, pursuant to which any tariff changes, other than administrative changes, must be approved by the Commission. Likewise, Section 366.06, Florida Statutes authorizes the Commission to determine whether any rule or regulation of a public utility is unreasonable or unjustly discriminatory.

4) By way of background, FPUC's parent company, Chesapeake Utilities Corporation ("CUC"), is replacing FPUC's Customer Information and Billing System ("CIS"). FPUC has used ECIS, a Vertex Business solutions product, for over 20 years to support the billing of approximately 86,000 gas and 32,000 electric customers in Florida, and it generates approximately 123,000 bills per month. ECIS has, however, become increasingly hard to support and is limited in terms of capability because it is based on decades old, outdated technology. Further, ECIS will no longer be supported by the third-party vendor, VertexOne, after the completion of the current contract on December 31, 2024. Thus, CUC is working with both SAP and IBM to implement the 1CX system for FPUC.

5) The project, which began in May 2023, will replace two existing billing and payment platforms that are at the end of life expectancy into one streamlined system. In addition to the billing and payment enhancements an improved field service management system will be implemented simultaneously. The systems will allow the Company to move from many manual processes to more automated functionality. The new system will provide a solid foundation that will allow the ability to consolidate customer information, automate service order processing and exception reporting, as well as the ability to see a holistic view of customers with multiple accounts. The platform will allow FPUC to better serve its existing customers and enhance its capabilities to support growth, enabling the Company to onboard

Budget Billing Tariffs

new customers more quickly. The new system will provide customers with a more significant “self-service experience,” which is what many customers have come to expect. Implementation of the new system is underway and is expected to be completed in August 2024.

6) As the Company’s CIS implementation team has worked through the process, it has come to light that certain efficiencies can be gained by ensuring that similar programs across CUC’s utility platform are made consistent in order to effectuate proper billing through the new CIS system. For the business units in Florida, the need for consistency was highlighted for the Budget Billing program.¹

7) As reflected in FPUC’s Natural Gas tariff currently, the Budget Billing program, provides that residential customers may elect to make budgeted monthly payments of amounts due the Company to help stabilize monthly payments. To qualify for the Budget Billing Program, a customer must be a year-round Customer with twelve (12) Months of consecutive bills and have zero balance owing when the Customer elects to participate in the Program. If a customer requests to make budgeted monthly payments, the initial budgeted monthly payment amount will be based on an average of the previous twelve (12) Months bills due the Company, including all applicable fees and taxes (excluding service charges and additional fees). The Company reserves the right to estimate increases or decreases over historical amounts in rate components (including taxes) to the account.

8) At present, the Company’s Electric tariff is less detailed with regard to Budget Billing as compared to the Company’s Natural Gas tariff, and simply provides that:

¹ FPUC notes that the last time revisions to its Budget Billing program were addressed was in Docket No. 20060107-EI.

Budget Billing Tariffs

An electing Customer's participation in the budgeted payment plan will be continuous unless the customer requests that participation in the plan be terminated or that Electric Service be terminated, or the Customer is delinquent in paying the budgeted payment amount and becomes subject to the collection action on the service account. At that time, the Customer's participation in the program will be terminated and the Customer shall settle their account with the Company in full. If a Customer requests to terminate participation in the program, but remains a Customer of the Company, the Customer shall pay any deferred debit balance with their next regular monthly bill, and any deferred credit balance shall be used to reduce the amount due for the next regular monthly bill. An electing customer may request that participation be terminated at any time, but once terminated by customer request or due to collection action, will be limited to a six (6) month waiting period before Customer may rejoin the Budget Billing Program.

Original Sheet No. 41.

9) The purpose of these tariff changes proposed in this Petition is to sync the Budget Billing provisions in FPUC's tariffs so that they are consistent with those across the business units under its parent, Chesapeake Utilities Corporation. Specifically, the changes are, as follows:

1. Remove language on applying a factor, which has typically not been utilized.
2. Remove the % limitation related to amount of the variance between the recalculated budget billing amount and current budget billing amount that must occur before the recalculated budget billing amount is charged to the customer.
3. Remove the waiting period previously required if a customer terminated budget billing before they would be allowed to again participate in the program.
4. Remove unnecessary language regarding the bill format. To be clear, however, FPUC does not expect the bill format to change.
5. Add detail regarding Budget Billing to the electric tariff such that it is consistent with the natural gas tariff.

Budget Billing Tariffs

10) An additional change reflected in these tariffs is that Budget Billing is proposed to be expanded to certain small general service rate classes, rather than applying only to residential customer rate classes. This change will not impact the general body of ratepayers and will enable smaller commercial customers to better budget for utility costs on a monthly basis. FPUC notes that the Commission has already approved the expansion of budget billing to small commercial customers for the other investor-owned electric utilities, as well as Peoples Gas System.²

11) Attached to this Petition as Attachment A are proposed tariff pages, in clean and legislative format, reflecting the changes to FPUC's Budget Billing tariffs as described herein.

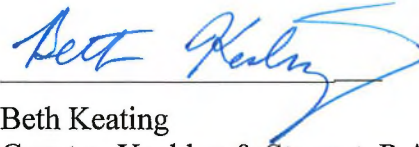
12) FPUC expects the transition to the new CIS system to be completed in August 2024. Given the lack of certainty regarding the actual transition date, the Company respectfully asks that the tariff changes proposed herein become effective on the actual date of the transition to the new CIS, such that affixing the actual effective date on the tariffs is deemed ministerial and can be accomplished by Commission staff upon notification from the Company without further review by the Commission.

WHEREFORE, FPUC respectfully requests that the Commission approve the proposed changes to its Budget Billing tariffs for both the electric and natural gas business units to be effective on the actual date of the transition to the new CIS.

² Order No. PSC-05-0951-TRF-EI, issued October 6, 2005, in Docket No. 20050486-EI, In re: Petition for approval of optional budget billing program for GS-1 rate customers by Florida Power & Light Company; Order No. PSC-98-0747-FOF-EI, issued May 29, 1998, in Docket No. 19980530-EI, In re: Request for approval of Budget Billing tariff revisions by Gulf Power Company; Order No. PSC-2015-0416-TRF-EI, issued October 1, 2015, in Docket No. 20150159-EI, In re: Petition for approval of tariff revisions to implement customer relationship management (CRM) project, by Tampa Electric Company; and Order No. PSC-2015-0415-TRF-GU, issued October 1, 2015, in Docket No. 20150160-GU, In re: Petition for approval of tariff revisions to implement customer relationship management (CRM) project, by Peoples Gas System.

Budget Billing Tariffs

RESPECTFULLY SUBMITTED this 15th day of December, 2023, by:



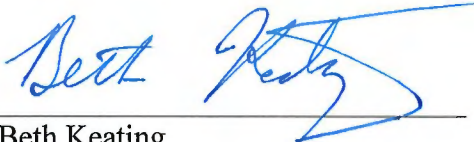
Beth Keating
Gunster, Yoakley & Stewart, P.A.
215 South Monroe St., Suite 601
Tallahassee, FL 32301

Attorneys for Florida Public Utilities Company

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of the foregoing has been served upon the following by Electronic Mail this 15th day of December, 2023.

Walter Trierweiler Office of Public Counsel c/o The Florida Legislature 111 W. Madison Street, Room 812 Tallahassee, FL 32399-1400 Trierweiler.walt@leg.state.fl.us	
Mike Cassel 208 Wildlight Avenue Yulee, FL 32097 Mcassel@fpuc.com	

By: 
Beth Keating
Gunster, Yoakley & Stewart, P.A.
215 South Monroe St., Suite 601
Tallahassee, FL 32301
(850) 521-1706

ATTACHMENT A

FLORIDA PUBLIC UTILITIES COMPANY

Revised Tariff Sheets

(Clean and Legislative Versions)

Consolidated Natural Gas First Revised Tariff Sheet 6.253

Consolidated Natural Gas First Revised Tariff Sheet 6.254

Electric Tariff, Third Revised Volume 1, Second Revised Sheet No. 39

Fifth Revised Sheet No. 40

First Revised Sheet No. 41

First Revised Sheet No. 42

Sixth Revised Sheet No. 43

First Revised Sheet No. 44

Original Sheet No. 44.1

Fifth Revised Sheet No. 45

First Revised Sheet No. 46

Original Sheet No. 46.1

Original Sheet No. 46.2

RULES AND REGULATIONS - CONTINUED

6. Budget Billing Program (Optional):

- a. Residential Customers and non-residential Customers served under Rate Schedules GS-1 and GS-2 and may elect to make budgeted monthly payments of amounts due the Company to help stabilize monthly payments. To qualify for the Budget Billing Program, a Customer must be a year-round Customer with twelve (12) Months of consecutive bills and have zero balance owing when the Customer elects to participate in the Program. The Company may waive the zero balance requirement on a not-unduly discriminatory basis.
- b. If a Customer requests to make budgeted monthly payments, the initial budgeted monthly payment amount will be based on an average of the previous twelve (12) Months bills due the Company, including all applicable fees and taxes (excluding service charges and additional fees). The Company reserves the right to estimate increases or decreases over historical amounts in rate components (including taxes) to the account.

After the Customer's budgeted monthly payment amount has been initially established, the Company may recalculate the budgeted monthly payment from time to time. If the recalculated budgeted monthly payment varies from the budgeted monthly payment amount then in effect, the Company may begin charging the recalculated amount on Customer's next successive bill.

- c. The Customer's budgeted monthly payment will be recalculated on each anniversary of the Customer's initial participation in the program. On such recalculation, any credit and debit deferred balance will be recalculated in the following year's budgeted monthly payment calculation.
- d. An electing Customer's participation in the budgeted payment plan will be continuous unless the Customer requests that participation in the plan be terminated or that gas service be terminated, or the Customer is delinquent in paying the budgeted payment amount and becomes subject to the collection action on the service account. At that time, the Customer's participation in the program will be terminated and the Customer shall settle their account with the Company in full. If a Customer requests to terminate participation in the program, but remains a Customer of the Company, the Customer shall pay any deferred debit balance with their next regular monthly bill, and any deferred credit balance shall be used to reduce the amount due for the next regular monthly bill.

RULES AND REGULATIONS - CONTINUED

7. Payments:

a. Payment Methods:

Customers may elect to pay their bill by cash, check, money order, credit card, debit card, automatic withdrawal from a bank account, or on-line via Company's website no later than twenty (20) Days from the date of presentation by Company.

- i. Customers may elect to pay their bill at a Company authorized payment agent listed on Company's website.

b. Application of Payments:

Customer payments received by the Company shall be applied to the billed charges as follows:

i. Aging of Accounts Receivable:

Oldest outstanding billed charges until fully satisfied following the payment application methodology specified below.

Proceeding to the next oldest outstanding billed charge until either the entire payment has been applied or until the entire amount owed has been satisfied following the payment application methodology specified below.

c. Payment Application Methodology:

- i. Separately stated taxes and fees, until fully satisfied; then,
- ii. Pool Manager's charges for the sale of Gas, if any, until fully satisfied; then
- iii. Company's regulated charges, until fully satisfied; then,
- iv. Other Company non-regulated charges, until fully satisfied; then other Pool Manager charges.

RULES AND REGULATIONS - CONTINUED

6. Budget Billing Program (Optional):

a. Residential Customers and non-residential Customers served under Rate Schedules GS-1 and GS-2 and may elect to make budgeted monthly payments of amounts due the Company to help stabilize monthly payments. To qualify for the Budget Billing Program, a Customer must be a year-round Customer with twelve (12) Months of consecutive bills and have zero balance owing when the Customer elects to participate in the Program. The Company ~~will implement Customer's participation in the program on the first day of the Month following the application by Customer~~ may waive the zero balance requirement on a not-unduly discriminatory basis.

b. If a Customer requests to make budgeted monthly payments, the initial budgeted monthly payment amount ~~is~~ will be based on an average of the previous twelve (12) Months bills due the Company, including all applicable fees and taxes (excluding service charges and additional fees). The Company reserves the right to estimate increases or decreases over historical amounts in rate components (including taxes) to the account, ~~and then apply a factor based~~ upon the above and true up any variances.

After the Customer's budgeted monthly payment amount has been initially established, the Company may recalculate the budgeted monthly payment from time to time. If the recalculated budgeted monthly payment varies ~~by 10% or more~~ from the budgeted monthly payment amount then in effect, the Company may begin charging the recalculated amount on Customer's next successive bill.

c. ~~Any current and budget balance will be shown on the Customer's bill.~~—The Customer's budgeted monthly payment will be recalculated on each anniversary of the Customer's initial participation in the program. On such recalculation, any credit and debit deferred balance will be recalculated in the following year's budgeted monthly payment calculation.

d. An electing Customer's participation in the budgeted payment plan will be continuous unless the Customer requests that participation in the plan be terminated or that gas service be terminated, or the Customer is delinquent in paying the budgeted payment amount and becomes subject to the collection action on the service account. At that time, the Customer's participation in the program will be terminated and the Customer shall settle their account with the Company in full. If a Customer requests to terminate participation in the program, but remains a Customer of the Company, the Customer shall pay any deferred debit balance with their next regular monthly bill, and any deferred credit balance shall be used to reduce the amount due for the next regular monthly bill. ~~An electing~~

RULES AND REGULATIONS - CONTINUED

~~Budget Billing Program (Optional) Continued:~~

~~Customer may request that participation be terminated at any time, but once terminated by Customer request or due to collection action, will be limited to a six (6) Month waiting period before Customer may rejoin the Budget Billing program.~~

7. Payments:

a. Payment Methods:

Customers may elect to pay their bill by cash, check, money order, credit card, debit card, automatic withdrawal from a bank account, or on-line via Company's website no later than twenty (20) Days from the date of presentation by Company.

- i. Customers may elect to pay their bill at a Company authorized payment agent listed on Company's website.

b. Application of Payments:

Customer payments received by the Company shall be applied to the billed charges as follows:

i. Aging of Accounts Receivable:

Oldest outstanding billed charges until fully satisfied following the payment application methodology specified below.

Proceeding to the next oldest outstanding billed charge until either the entire payment has been applied or until the entire amount owed has been satisfied following the payment application methodology specified below.

c. Payment Application Methodology:

- i. Separately stated taxes and fees, until fully satisfied; then,
- ii. Pool Manager's charges for the sale of Gas, if any, until fully satisfied; then
- iii. Company's regulated charges, until fully satisfied; then,
- iv. Other Company non-regulated charges, until fully satisfied; then other Pool Manager charges.

INDEX OF RATE SCHEDULES

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*RATE SCHEDULE RS
RESIDENTIAL SERVICE*

Availability

Available within the territory served by the Company in Jackson, Calhoun and Liberty Counties and on Amelia Island in Nassau County.

Applicability

Applicable for service to a single family dwelling unit occupied by one family or household and for energy used in commonly-owned facilities in condominium and cooperative apartment buildings.

Character of Service

Single-phase service at nominal secondary voltage of 115/230 volts; three-phase service if available.

Limitations of Service

The maximum size of any individual single-phase motor hereunder shall not exceed five (5) horsepower.

The Company shall not be required to construct any additional facilities for the purpose of supplying three-phase service unless the revenue to be derived therefrom shall be sufficient to yield the Company a fair return on the value of such additional facilities.

Monthly Rate

Customer Facilities Charge:

\$16.95 per customer per month

Base Energy Charge:

2.373¢/KWH for usage up to 1000 KWH's/month

3.887¢/KWH for usage above 1000 KWH's/month

Purchased Power Charges

Purchased power charges are adjusted by the Florida Public Service Commission, normally each year in January. For current purchased power costs included in the tariff, see Sheet Nos. 65 & 66.

Minimum Bill

The minimum monthly bill shall consist of the above Customer Facilities Charge.

(Continued on Sheet No. 41)

*RATE SCHEDULE RS
RESIDENTIAL SERVICE*

(Continued from Sheet No. 40)

Purchased Power Costs

See Sheet Nos. 65 & 66.

Conservation Costs

See Sheet Nos. 65 & 66.

Franchise Fee Adjustment

Customers taking service within franchise areas shall pay a franchise fee adjustment in the form of a percentage to be added to their bills prior to the application of any appropriate taxes. This percentage shall reflect the customer's pro rata share of the amount the Company is required to pay under the franchise agreement with the specific governmental body in which the customer is located.

Budget Billing Program (optional)

- a. Residential Customers and may elect to make budgeted monthly payments of amounts due the Company to help stabilize monthly payments. To qualify for the Budget Billing Program, a Customer must be a year-round Customer with twelve (12) Months of consecutive bills and have zero balance owing when the Customer elects to participate in the Program. The Company may waive the zero balance requirement on a not-unduly discriminatory basis.
- b. If a Customer requests to make budgeted monthly payments, the initial budgeted monthly payment amount will be based on an average of the previous twelve (12) Months bills due the Company, including all applicable fees and taxes (excluding service charges and additional fees). The Company reserves the right to estimate increases or decreases over historical amounts in rate components (including taxes) to the account.

After the Customer's budgeted monthly payment amount has been initially established, the Company may recalculate the budgeted monthly payment from time to time. If the recalculated budgeted monthly payment varies from the budgeted monthly payment amount then in effect, the Company may begin charging the recalculated amount on Customer's next successive bill.

(Continued on Sheet No. 42)

*RATE SCHEDULE RS
RESIDENTIAL SERVICE*

(Continued from Sheet No. 41)

- c. The Customer's budgeted monthly payment will be recalculated on each anniversary of the Customer's initial participation in the program. On such recalculation, any credit and debit deferred balance will be recalculated in the following year's budgeted monthly payment calculation.
- d. An electing Customer's participation in the budgeted payment plan will be continuous unless the Customer requests that participation in the plan be terminated or that electric service be terminated, or the Customer is delinquent in paying the budgeted payment amount and becomes subject to the collection action on the service account. At that time, the Customer's participation in the program will be terminated and the Customer shall settle their account with the Company in full. If a Customer requests to terminate participation in the program, but remains a Customer of the Company, the Customer shall pay any deferred debit balance with their next regular monthly bill, and any deferred credit balance shall be used to reduce the amount due for the next regular monthly bill.

Terms and Conditions

Service under this rate schedule is subject to the Company's Rules and Regulations applicable to electric service.

RATE SCHEDULE GS
GENERAL SERVICE – NON DEMAND

Availability

Available within the territory served by the Company in Jackson, Calhoun and Liberty Counties
And on Amelia Island in Nassau County.

Applicability

Applicable to commercial and industrial lighting, heating, cooking and small power loads aggregating
25 KW or less.

Character of Service

Single or three-phase service at available standard voltage.

Limitations of Service

Service shall be at a single metering point.

Monthly Rate

Customer Facilities Charge:

\$27.85 per customer per month

Base Energy Charge:

All KWH 2.903¢/KWH

Purchased Power Charges

Purchased power charges are adjusted by the Florida Public Service Commission, normally each year in
January. For current purchased power costs included in the tariff, see Sheet Nos. 65 & 66.

Minimum Bill

The minimum monthly bill shall consist of the above Customer Facilities Charge.

Terms of Payment

Bills are rendered net and are due and payable within twenty (20) days from date of bill.

Purchased Power Costs

See Sheet Nos. 65 & 66.

Conservation Costs

See Sheet No. 65 & 66.

(Continued on Sheet No. 44)

RATE SCHEDULE GS
GENERAL SERVICE – NON-DEMAND

(Continued from Sheet No. 43)

Franchise Fee Adjustment

Customers taking service within franchise areas shall pay a franchise fee adjustment in the form of a percentage to be added to their bills prior to the application of any appropriate taxes. This percentage shall reflect the customer's pro rata share of the amount the Company is required to pay under the franchise agreement with the specific governmental body in which the customer is located.

Budget Billing Program (optional)

- a. Non-residential Customers served under Rate Schedules GS-Non-Demand may elect to make budgeted monthly payments of amounts due the Company to help stabilize monthly payments. To qualify for the Budget Billing Program, a Customer must be a year-round Customer with twelve (12) Months of consecutive bills and have zero balance owing when the Customer elects to participate in the Program. The Company may waive the zero balance requirement on a not-unduly discriminatory basis.
- b. If a Customer requests to make budgeted monthly payments, the initial budgeted monthly payment amount will be based on an average of the previous twelve (12) Months bills due the Company, including all applicable fees and taxes (excluding service charges and additional fees). The Company reserves the right to estimate increases or decreases over historical amounts in rate components (including taxes) to the account.
- c. After the Customer's budgeted monthly payment amount has been initially established, the Company may recalculate the budgeted monthly payment from time to time. If the recalculated budgeted monthly payment varies from the budgeted monthly payment amount then in effect, the Company may begin charging the recalculated amount on Customer's next successive bill.
- d. The Customer's budgeted monthly payment will be recalculated on each anniversary of the Customer's initial participation in the program. On such recalculation, any credit and debit deferred balance will be recalculated in the following year's budgeted monthly payment calculation.

(Continued on Sheet No. 44.1)

RATE SCHEDULE GS
GENERAL SERVICE – NON-DEMAND

- e. An electing Customer's participation in the budgeted payment plan will be continuous unless the Customer requests that participation in the plan be terminated or that electric service be terminated, or the Customer is delinquent in paying the budgeted payment amount and becomes subject to the collection action on the service account. At that time, the Customer's participation in the program will be terminated and the Customer shall settle their account with the Company in full. If a Customer requests to terminate participation in the program, but remains a Customer of the Company, the Customer shall pay any deferred debit balance with their next regular monthly bill, and any deferred credit balance shall be used to reduce the amount due for the next regular monthly bill.

Terms and Conditions

Service under this rate schedule is subject to the Company's Rules and Regulations applicable to electric service.

*RATE SCHEDULE GSD
GENERAL SERVICE – DEMAND*

Availability

Available within the territory served by the Company in Jackson, Calhoun and Liberty Counties and on Amelia Island in Nassau County.

Applicability

Applicable to commercial, industrial and municipal service with a measured demand of 25 KW but less than 500 KW for three or more months out of the twelve consecutive months ending with the current billing period. Also available, at the option of the customer, to any customer with demands of less than 25 KW who agrees to pay for service under this rate schedule for a minimum initial term of twelve months.

Character of Service

Single or three-phase service at available standard voltage.

Limitations of Service

Service shall be at a single metering point at one voltage.

Monthly Rate

Customer Facilities Charge:

\$82.35 per customer per month

Demand Charge:

Each KW of Billing Demand \$4.49/KW

Base Energy Charge

All KWH 0.547¢/KWH

Purchased Power Charges

Purchased power charges are adjusted by the Florida Public Service Commission, normally each year in January. For current purchased power costs included in the tariff, see Sheet Nos. 65 & 66.

Minimum Bill

The minimum monthly bill shall consist of the above Customer Facilities Charge plus the Demand Charge for the currently effective billing demand.

Terms of Payment

Bills are rendered net and are due and payable within twenty (20) days from date of bill.

Purchased Power Costs

See Sheet Nos. 65 & 66.

(Continued on Sheet No. 46)

RATE SCHEDULE GSD
GENERAL SERVICE - DEMAND

(Continued from Sheet No. 45)

Conservation Costs

See Sheet Nos. 65 & 66.

Franchise Fee Adjustment

Customers taking service within franchise areas shall pay a franchise fee adjustment in the form of a percentage to be added to their bills prior to the application of any appropriate taxes. This percentage shall reflect the customer's pro rata share of the amount the company is required to pay under the franchise agreement with the specific governmental body in which the customer is located.

Billing Demand

The billing demand in any month shall be the greatest of the following:

- (a) The highest fifteen-minute average load for the current month, as registered by a demand meter or indicator.
- (b) The highest fifteen-minute average load for the current month after adjustment for power factor, in accordance with the Power Factor Clause of this schedule.
- (c) For those customers electing to take service under this rate schedule in lieu of the otherwise applicable rate schedule the billing demand shall be as in either (a) or (b) above, but not less than 20 KW.

Terms of Service

Not less than one year.

Power Factor of Clause

The Company reserves the right to measure power factor and if it is less than 85%, adjust the maximum demand for any month by multiplying the measured demand by 85% and dividing by the actual power factor.

Transformer Ownership Discount

If the customer elects to take service at the available primary voltage and furnish and maintain any transformers required, the monthly demand charge will be reduced by fifty-five (55) cents per kilowatt. Such customers will be metered at primary voltage and in recognition of estimated average transformation losses of 1% the KW and KWH measured units shall be multiplied by a factor of 0.99 for billing purposes.

(Continued on Sheet No. 46.1)

*RATE SCHEDULE GSD
GENERAL SERVICE - DEMAND*

(Continued from Sheet No. 46)

Budget Billing Program (optional)

- a. Non-residential Customers served under Rate Schedules GS-Demand may elect to make budgeted monthly payments of amounts due the Company to help stabilize monthly payments. To qualify for the Budget Billing Program, a Customer must be a year-round Customer with twelve (12) Months of consecutive bills and have zero balance owing when the Customer elects to participate in the Program. The Company may waive the zero balance requirement on a not-unduly discriminatory basis.
- b. If a Customer requests to make budgeted monthly payments, the initial budgeted monthly payment amount will be based on an average of the previous twelve (12) Months bills due the Company, including all applicable fees and taxes (excluding service charges and additional fees). The Company reserves the right to estimate increases or decreases over historical amounts in rate components (including taxes) to the account.

After the Customer's budgeted monthly payment amount has been initially established, the Company may recalculate the budgeted monthly payment from time to time. If the recalculated budgeted monthly payment varies from the budgeted monthly payment amount then in effect, the Company may begin charging the recalculated amount on Customer's next successive bill.

- c. The Customer's budgeted monthly payment will be recalculated on each anniversary of the Customer's initial participation in the program. On such recalculation, any credit and debit deferred balance will be recalculated in the following year's budgeted monthly payment calculation.
- d. An electing Customer's participation in the budgeted payment plan will be continuous unless the Customer requests that participation in the plan be terminated or that electric service be terminated, or the Customer is delinquent in paying the budgeted payment amount and becomes subject to the collection action

(Continued on Sheet No. 46.2)

RATE SCHEDULE GSD
GENERAL SERVICE - DEMAND

(Continued from Sheet No. 46.1)

on the service account. At that time, the Customer's participation in the program will be terminated and the Customer shall settle their account with the Company in full. If a Customer requests to terminate participation in the program, but remains a Customer of the Company, the Customer shall pay any deferred debit balance with their next regular monthly bill, and any deferred credit balance shall be used to reduce the amount due for the next regular monthly bill.

Terms and Conditions

Service under this rate schedule is subject to the Company's Rules and Regulations applicable to electric service.

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*RATE SCHEDULE RS
RESIDENTIAL SERVICE*

Availability

Available within the territory served by the Company in Jackson, Calhoun and Liberty Counties and on Amelia Island in Nassau County.

Applicability

Applicable for service to a single family dwelling unit occupied by one family or household and for energy used in commonly-owned facilities in condominium and cooperative apartment buildings.

Character of Service

Single-phase service at nominal secondary voltage of 115/230 volts; three-phase service if available.

Limitations of Service

The maximum size of any individual single-phase motor hereunder shall not exceed five (5) horsepower.

The Company shall not be required to construct any additional facilities for the purpose of supplying three-phase service unless the revenue to be derived therefrom shall be sufficient to yield the Company a fair return on the value of such additional facilities.

Monthly Rate

Customer Facilities Charge:

\$16.95 per customer per month

Base Energy Charge:

2.373¢/KWH for usage up to 1000 KWH's/month

3.887¢/KWH for usage above 1000 KWH's/month

Purchased Power Charges

Purchased power charges are adjusted by the Florida Public Service Commission, normally each year in January. For current purchased power costs included in the tariff, see Sheet Nos. 65 & 66.

Minimum Bill

The minimum monthly bill shall consist of the above Customer Facilities Charge.

(Continued on Sheet No. 41)

RATE SCHEDULE RS
RESIDENTIAL SERVICE

(Continued from Sheet No. 40)

Purchased Power Costs

See Sheet Nos. 65 & 66.

Conservation Costs

See Sheet Nos. 65 & 66.

Franchise Fee Adjustment

Customers taking service within franchise areas shall pay a franchise fee adjustment in the form of a percentage to be added to their bills prior to the application of any appropriate taxes. This percentage shall reflect the customer's pro rata share of the amount the Company is required to pay under the franchise agreement with the specific governmental body in which the customer is located.

Budget Billing Program (optional)

- a. Residential Customers and may elect to make budgeted monthly payments of amounts due the Company to help stabilize monthly payments. To qualify for the Budget Billing Program, a Customer must be a year-round Customer with twelve (12) Months of consecutive bills and have zero balance owing when the Customer elects to participate in the Program. The Company may waive the zero balance requirement on a not-unduly discriminatory basis.
- b. If a Customer requests to make budgeted monthly payments, the initial budgeted monthly payment amount will be based on an average of the previous twelve (12) Months bills due the Company, including all applicable fees and taxes (excluding service charges and additional fees). The Company reserves the right to estimate increases or decreases over historical amounts in rate components (including taxes) to the account.

After the Customer's budgeted monthly payment amount has been initially established, the Company may recalculate the budgeted monthly payment from time to time. If the recalculated budgeted monthly payment varies from the budgeted monthly payment amount then in effect, the Company may begin charging the recalculated amount on Customer's next successive bill.

(Continued on Sheet No. 42)

RATE SCHEDULE RS
RESIDENTIAL SERVICE

(Continued from Sheet No. 41)

- c. The Customer's budgeted monthly payment will be recalculated on each anniversary of the Customer's initial participation in the program. On such recalculation, any credit and debit deferred balance will be recalculated in the following year's budgeted monthly payment calculation.
- d. An electing Customer's participation in the budgeted payment plan will be continuous unless the ~~customer~~Customer requests that participation in the plan be terminated or that ~~Electric Service~~electric service be terminated, — or the Customer is delinquent in paying the budgeted payment— amount and becomes subject to the —collection action on the service — account. At that time, the Customer's participation in the program — will be terminated and the Customer shall settle their account with the Company in full. If a — Customer requests to terminate participation in the program, but remains a Customer of the — Company, the Customer shall pay any deferred debit balance with their next regular monthly bill, — and any deferred credit balance shall be used to reduce the amount due for the next regular monthly — bill. ~~An electing customer may request that participation be terminated at any time, but once — terminated by customer request or due to collection action, will be limited to a six (6) month waiting — period before Customer may rejoin the Budget Billing Program bill.~~

Terms and Conditions

Service under this rate schedule is subject to the Company's Rules and Regulations applicable to —electric service.

*RATE SCHEDULE GS
GENERAL SERVICE – NON DEMAND*

Availability

Available within the territory served by the Company in Jackson, Calhoun and Liberty Counties
And on Amelia Island in Nassau County.

Applicability

Applicable to commercial and industrial lighting, heating, cooking and small power loads aggregating
25 KW or less.

Character of Service

Single or three-phase service at available standard voltage.

Limitations of Service

Service shall be at a single metering point.

Monthly Rate

Customer Facilities Charge:

\$27.85 per customer per month

Base Energy Charge:

All KWH 2.903¢/KWH

Purchased Power Charges

Purchased power charges are adjusted by the Florida Public Service Commission, normally each year in
January. For current purchased power costs included in the tariff, see Sheet Nos. 65 & 66.

Minimum Bill

The minimum monthly bill shall consist of the above Customer Facilities Charge.

Terms of Payment

Bills are rendered net and are due and payable within twenty (20) days from date of bill.

Purchased Power Costs

See Sheet Nos. 65 & 66.

Conservation Costs

See Sheet No. 65 & 66.

(Continued on Sheet No. 44)

RATE SCHEDULE GS
GENERAL SERVICE – NON-DEMAND

(Continued from Sheet No. 43)

Franchise Fee Adjustment

Customers taking service within franchise areas shall pay a franchise fee adjustment in the form of a percentage to be added to their bills prior to the application of any appropriate taxes. This percentage shall reflect the customer's pro rata share of the amount the Company is required to pay under the franchise agreement with the specific governmental body in which the customer is located.

Budget Billing Program (optional)

- a. Non-residential Customers served under Rate Schedules GS-Non-Demand may elect to make budgeted monthly payments of amounts due the Company to help stabilize monthly payments. To qualify for the Budget Billing Program, a Customer must be a year-round Customer with twelve (12) Months of consecutive bills and have zero balance owing when the Customer elects to participate in the Program. The Company may waive the zero balance requirement on a not-unduly discriminatory basis.
- b. If a Customer requests to make budgeted monthly payments, the initial budgeted monthly payment amount will be based on an average of the previous twelve (12) Months bills due the Company, including all applicable fees and taxes (excluding service charges and additional fees). The Company reserves the right to estimate increases or decreases over historical amounts in rate components (including taxes) to the account.
- c. After the Customer's budgeted monthly payment amount has been initially established, the Company may recalculate the budgeted monthly payment from time to time. If the recalculated budgeted monthly payment varies from the budgeted monthly payment amount then in effect, the Company may begin charging the recalculated amount on Customer's next successive bill.
- d. The Customer's budgeted monthly payment will be recalculated on each anniversary of the Customer's initial participation in the program. On such recalculation, any credit and debit deferred balance will be recalculated in the following year's budgeted monthly payment calculation.

(Continued on Sheet No. 44.1)

RATE SCHEDULE GS
GENERAL SERVICE – NON-DEMAND

- e. An electing Customer's participation in the budgeted payment plan will be continuous unless the Customer requests that participation in the plan be terminated or that electric service be terminated, or the Customer is delinquent in paying the budgeted payment amount and becomes subject to the collection action on the service account. At that time, the Customer's participation in the program will be terminated and the Customer shall settle their account with the Company in full. If a Customer requests to terminate participation in the program, but remains a Customer of the Company, the Customer shall pay any deferred debit balance with their next regular monthly bill, and any deferred credit balance shall be used to reduce the amount due for the next regular monthly bill.

Terms and Conditions

Service under this rate schedule is subject to the Company's Rules and Regulations applicable to electric service.

*RATE SCHEDULE GSD
GENERAL SERVICE – DEMAND*

Availability

Available within the territory served by the Company in Jackson, Calhoun and Liberty Counties and on Amelia Island in Nassau County.

Applicability

Applicable to commercial, industrial and municipal service with a measured demand of 25 KW but less than 500 KW for three or more months out of the twelve consecutive months ending with the current billing period. Also available, at the option of the customer, to any customer with demands of less than 25 KW who agrees to pay for service under this rate schedule for a minimum initial term of twelve months.

Character of Service

Single or three-phase service at available standard voltage.

Limitations of Service

Service shall be at a single metering point at one voltage.

Monthly Rate

Customer Facilities Charge:

\$82.35 per customer per month

Demand Charge:

Each KW of Billing Demand \$4.49/KW

Base Energy Charge

All KWH 0.547¢/KWH

Purchased Power Charges

Purchased power charges are adjusted by the Florida Public Service Commission, normally each year in January. For current purchased power costs included in the tariff, see Sheet Nos. 65 & 66.

Minimum Bill

The minimum monthly bill shall consist of the above Customer Facilities Charge plus the Demand Charge for the currently effective billing demand.

Terms of Payment

Bills are rendered net and are due and payable within twenty (20) days from date of bill.

Purchased Power Costs

See Sheet Nos. 65 & 66.

(Continued on Sheet No. 46)

RATE SCHEDULE GSD
GENERAL SERVICE - DEMAND

(Continued from Sheet No. 45)

Conservation Costs

See Sheet Nos. 65 & 66.

Franchise Fee Adjustment

Customers taking service within franchise areas shall pay a franchise fee adjustment in the form of a percentage to be added to their bills prior to the application of any appropriate taxes. This percentage shall reflect the customer's pro rata share of the amount the company is required to pay under the franchise agreement with the specific governmental body in which the customer is located.

Billing Demand

The billing demand in any month shall be the greatest of the following:

- (a) The highest fifteen-minute average load for the current month, as registered by a demand meter or indicator.
- (b) The highest fifteen-minute average load for the current month after adjustment for power factor, in accordance with the Power Factor Clause of this schedule.
- (c) For those customers electing to take service under this rate schedule in lieu of the otherwise applicable rate schedule the billing demand shall be as in either (a) or (b) above, but not less than 20 KW.

Terms of Service

Not less than one year.

Power Factor of Clause

The Company reserves the right to measure power factor and if it is less than 85%, adjust the maximum demand for any month by multiplying the measured demand by 85% and dividing by the actual power factor.

Transformer Ownership Discount

If the customer elects to take service at the available primary voltage and furnish and maintain any transformers required, the monthly demand charge will be reduced by fifty-five (55) cents per kilowatt. Such customers will be metered at primary voltage and in recognition of estimated average transformation losses of 1% the KW and KWH measured units shall be multiplied by a factor of 0.99 for billing purposes.

(Continued on Sheet No. 46.1)

RATE SCHEDULE GSD
GENERAL SERVICE - DEMAND

(Continued from Sheet No. 46)

Budget Billing Program (optional)

- a. Non-residential Customers served under Rate Schedules GS-Demand may elect to make budgeted monthly payments of amounts due the Company to help stabilize monthly payments. To qualify for the Budget Billing Program, a Customer must be a year-round Customer with twelve (12) Months of consecutive bills and have zero balance owing when the Customer elects to participate in the Program. The Company may waive the zero balance requirement on a not-unduly discriminatory basis.

- b. If a Customer requests to make budgeted monthly payments, the initial budgeted monthly payment amount will be based on an average of the previous twelve (12) Months bills due the Company, including all applicable fees and taxes (excluding service charges and additional fees). The Company reserves the right to estimate increases or decreases over historical amounts in rate components (including taxes) to the account.

After the Customer's budgeted monthly payment amount has been initially established, the Company may recalculate the budgeted monthly payment from time to time. If the recalculated budgeted monthly payment varies from the budgeted monthly payment amount then in effect, the Company may begin charging the recalculated amount on Customer's next successive bill.

- c. The Customer's budgeted monthly payment will be recalculated on each anniversary of the Customer's initial participation in the program. On such recalculation, any credit and debit deferred balance will be recalculated in the following year's budgeted monthly payment calculation.

- d. An electing Customer's participation in the budgeted payment plan will be continuous unless the Customer requests that participation in the plan be terminated or that electric service be terminated, or the Customer is delinquent in paying the budgeted payment amount and becomes subject to the collection action

(Continued on Sheet No. 46.2)

RATE SCHEDULE GSD
GENERAL SERVICE - DEMAND

(Continued from Sheet No. 46.1)

on the service account. At that time, the Customer's participation in the program will be terminated and the Customer shall settle their account with the Company in full. If a Customer requests to terminate participation in the program, but remains a Customer of the Company, the Customer shall pay any deferred debit balance with their next regular monthly bill, and any deferred credit balance shall be used to reduce the amount due for the next regular monthly bill.

Terms and Conditions

—Service under this rate schedule is subject to the Company's Rules and Regulations applicable to electric service.