

**REQUEST TO ESTABLISH DOCKET**

(Please type or print. File original with CLK.)

RECEIVED-FPSC  
 2023 DEC 18 PM 4:31  
 COMMISSION CLERK

<b>Date:</b>	12/18/2023	
<b>1. From Division / Staff:</b>	Idm / P. Mallow	
<b>2. OPR:</b>	P. Mallow / G. Fogleman	
<b>3. OCR:</b>		
<b>4. Suggested Docket Title:</b>	Request for Cancellation of CLEC Certificate 8659 of MultiPhone Latin America, Inc.	
<b>5. Program/Module/Submodule Assignment:</b>	B1f	
<b>6. Suggested Docket Mailing List</b>		
<b>a. Provide NAMES/ACRONYMS, if registered company</b>		<input type="checkbox"/> Provided as an Attachment
<b>Company Code, if applicable:</b>	<b>Parties (include address, if different from MCD):</b>	<b>Representatives (name and address):</b>
TY901	MultiPhone Latin America, Inc. 2051 NW 112 <sup>th</sup> Ave, Ste 114 Miami, FL 33172	Humberto Itriago President hi@multiphone.org
<b>b. Provide COMPLETE NAME AND ADDRESS for all others (match representatives to companies)</b>		
<b>Company Code, if applicable:</b>	<b>Interested persons, if any, (include address, if different from MCD):</b>	<b>Representatives (name and address):</b>
<b>7. Check one:</b>	<input checked="" type="checkbox"/> Supporting documentation attached <input type="checkbox"/> To be provided with Recommendation	
<b>Comments:</b>		

## Greg Fogleman

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**From:** Humberto Itriago <hi@multiphone.org>  
**Sent:** Monday, December 18, 2023 4:03 PM  
**To:** Greg Fogleman; 'regulation@multiphone.net'  
**Subject:** RE: Confirmation of Certificate Cancellation Request

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Yes, please proceed.

### Humberto Itriago

#### MultiPhone Latin America, Inc.

2051 NW 112th Ave. Suite #114, Miami FL 33172 USA

☎ +1 (305) 357-9402 Ext. 206 | Direct: +1 (305) 357-2136

Tw: @multiphone | Fb: MultiPhone | [hi@multiphone.org](mailto:hi@multiphone.org) | [www.multiphone.net](http://www.multiphone.net)

**Please do not include this mail address in any mailing list or bulk distribution without my consent.**

This message and any attachments are intended only for the use of the addressee and may contain information that is privileged and confidential. If the reader of the message is not the intended recipient or an authorized representative of the intended recipient, you are hereby notified that any dissemination of this communication is strictly prohibited. If you have received this communication in error, notify the sender immediately by return email and delete the message and any attachments from your system.

**From:** Greg Fogleman <GFoglema@PSC.STATE.FL.US>  
**Sent:** Monday, December 18, 2023 11:10 AM  
**To:** 'regulation@multiphone.net' <regulation@multiphone.net>  
**Subject:** Confirmation of Certificate Cancellation Request

TX901  
Cert # 8659

Dear Mr. Humberto Itriago and Mr. Orlando Padron,

I hope this email finds you well. We have received a request to cancel your Competitive Local Exchange Carrier (CLEC) certificate from Karen Salas earlier this year for MULTIPHONE LATIN AMERICA, INC. Before proceeding with the cancellation process, we need to confirm that this is indeed your intention. Ms. Salas is not listed as an official contact associated with your company. You can reply to this email with a simple "Yes" to confirm your decision to cancel your certificate and a docket will be established to initiate the process.

Please note neither the cancellation of the certificate nor the failure to receive a Regulatory Assessment Fee (RAF) return notice shall relieve Company Name from its obligation to pay RAFs. This includes the obligation to pay any penalty and interest that may be due for the current year. Failure to pay the amounts owed to the Florida Public Service Commission will result in the Company's fees, penalties and interest being sent to a collection agency.

I appreciate your cooperation in this matter. If you have any questions or concerns, feel free to reach out to me.

Best regards,

Greg Fogleman  
Public Utilities Supervisor  
Office of Industry Development and Market Analysis  
Florida Public Service Commission  
(850) 413-6574

## Greg Fogleman

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**From:** Jeff Bates  
**Sent:** Thursday, March 2, 2023 8:05 AM  
**To:** Greg Fogleman  
**Cc:** Mark Long; Savannah Jones; Eric Wooten; Dale Eastmond; Shelby Nave  
**Subject:** FW: Year 2023 Local Competition Report Data Request

**Importance:** Low

**Follow Up Flag:** Flag for follow up  
**Flag Status:** Flagged

Greg, I'm not sure if you guys had an open request to cancel their registration/certification.

TX901

**From:** Karen Salas <karen@multiphone.org>  
**Sent:** Wednesday, March 1, 2023 2:43 PM  
**To:** Comp Report <CompReport@PSC.STATE.FL.US>  
**Subject:** {BULK} RE: Year 2023 Local Competition Report Data Request  
**Importance:** Low

Mrs. Jones, we are not using the CLEC License, we want to cancel it.

Regards,

Karen Salas | Multiphone

**From:** Savannah Jones <savjones@psc.state.fl.us>  
**Sent:** Wednesday, March 1, 2023 10:28 AM  
**Cc:** Comp Report <CompReport@PSC.STATE.FL.US>  
**Subject:** Year 2023 Local Competition Report Data Request

**SENT VIA E-MAIL AND U.S. MAIL**

**Data as of December 31, 2022**

**Responses Due by April 17, 2023**

Dear Sir or Madam:

Section 364.386, Florida Statutes, requires the Commission to gather data from the telecommunications industry to prepare its annual report to the Florida Legislature on telecommunications competition. The attached data request will help us evaluate the status of local competition in Florida. Please note that the bulk of the request now simply requires the

submission of a copy of your company's Form 477 with the most current calendar year data as submitted to the FCC by March 1, 2023.

Please respond to the data request concurrently with your filing at the FCC, or as soon thereafter as practicable, but in no event later than April 17, 2023, as established by Section 364.386(1)(b), Florida Statutes. The data request has been updated for the 2023 Local Competition Report and previous versions of the data request should not be used. If you were not providing local non-VoIP services as of December 31, 2022, please indicate this on the data request questionnaire.

Responses for which you are claiming confidentiality must be filed with the Office of Commission Clerk together with a statement that you are making a confidentiality claim. Instructions for filing the information confidentially are posted on the Commission website at [https://www.floridapsc.com/pscfiles/website-files//PDF/Utilities/Telecomm/LocalCompetition/Confidential Claim Instructions.pdf](https://www.floridapsc.com/pscfiles/website-files//PDF/Utilities/Telecomm/LocalCompetition/Confidential%20Claim%20Instructions.pdf). All non-confidential responses may be sent via e-mail to [compreport@psc.state.fl.us](mailto:compreport@psc.state.fl.us), by facsimile to (850) 413-6392, or by postal mail to the attention of Jeff Bates. Contact information may be updated electronically using the Change of Information on Regulated Utility form at <https://www.floridapsc.com/change-of-regulated-utility-contact-information>.

We appreciate your cooperation in filing your responses correctly and in a timely manner. If you have questions of a general nature, or concerning the questionnaire and returning your response, please contact Mark Long (850-413-6101; [mlong@psc.state.fl.us](mailto:mlong@psc.state.fl.us)), Jeff Bates (850-413-6538; [jbates@psc.state.fl.us](mailto:jbates@psc.state.fl.us)), Eric Wooten (850-413-6546; [ewooten@psc.state.fl.us](mailto:ewooten@psc.state.fl.us)), or Shelby Nave (850-413-6816; [SNave@psc.state.fl.us](mailto:SNave@psc.state.fl.us)).

Sincerely,



Cayce Hinton  
Director

**Report Website:** <http://www.floridapsc.com/Telecommunication>

**Report E-mail:** [compreport@psc.state.fl.us](mailto:compreport@psc.state.fl.us)