## **Antonia Hover**

From: Antonia Hover on behalf of Records Clerk
Sent: Monday, February 5, 2024 9:53 AM

To: 'amdvvv@gmail.com'
Cc: Consumer Contact

**Subject:** FW: Pluris wedgefield, LLC. DOCKET NO. 20230083-WS

Attachments: Pluris\_PSC\_Rate\_Submittal02042024.pdf

Good Morning, Michael David,

We will be placing your comments below in consumer correspondence in Docket No. 20230083, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

## Toní Hover

Commission Deputy Clerk I Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399 Phone: (850) 413-6467

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: amdvvv@gmail.com <amdvvv@gmail.com>

**Sent:** Sunday, February 4, 2024 10:25 AM **To:** Records Clerk < CLERK@PSC.STATE.FL.US>

Subject: Pluris wedgefield, LLC. DOCKET NO. 20230083-WS

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Hi PSC Team: Please see attached, also shown below:

Following are concerns regarding PSC's rate evaluation process:

- 1. The process fails to ensure that rates are competitive within the industry.
  - a. We are told that Pluris rates are among the highest in the country
  - b. I can think of 3 or 4 states that should have water & sewer rates lower than Florida
- 2. Any increase in Pluris' cost equates to an increase in Pluris profit. Therefore, **COSTS CAN BE MANIPULATED** to Pluris' benefit.
  - a. Is Pluris required to provide evidence that they are receiving 'most favorable pricing' from suppliers and contractors?
  - b. Is Pluris required to recompete supplier and contract rates on a regular recurring basis?
- 3. We understand that PSC reviews Pluris salaries. Does this review include employee, management and board incentives and bonuses?

- 4. What are the impacts of Florida state or Orange County regulations driving on fixed costs.
- 5. Do Florida state or Orange County law prevent PSC from gathering any of the aforesaid information?
- 6. It is not clear who PSC represents in its review process. On whose behalf does PSC negotiate rates?
  - a. If PSC represents the consumer then PSC is obligated to perform reviews and negotiate rates as if the consumer were performing these functions. We, the consumer, would:
    - i. Require industry competitive pricing reports
    - ii. Require Pluris to provide affidavits that 'most favorable pricing' has been negotiated with suppliers and contractors.
    - iii. Review employee, management and director incentives and bonuses
  - b. If PSC represents neither party, then what is PSC's purpose?

Short of having the information, reports, and affidavits mentioned above, I believe that PSC's rate review process is **FLAWED**, **VULNERABLE** and **FAILS TO ADEQUATELY REPRESENT THE CONSUMER**. As such, I recommend that:

- 1. Rate increase consideration be deferred until such information, reports and affidavits are provided, and
- 2. Interim approved rates be immediately reverted to 'Utility Current Rates'.

Michael David President, Villas of Wedgefield HOA 321-948-0963 amdvvv@gmail.com Application for increase in water and wastewater rates in Orange County by

## Pluris Wedgefield, LLC.

DOCKET NO. 20230083 - WS

Name _	MICHAEL DAVID
Address	2837 VILLAGE PINE, 32833
Address	20602 MAXIMPKWY, 32833
	20610 MAXIM PKWY, 32833

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or scan and email to the Commission Clerk at clerk@psc.state.fl.us. Correspondence will

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