

Charlie Smith

From: Charlie Smith on behalf of Records Clerk
Sent: Wednesday, March 6, 2024 2:22 PM
To: 'Alma Hardy'
Cc: Consumer Contact
Subject: RE: Docket#20230083-WS

Good Afternoon Alma Hardy,

We will be placing your comments below in consumer correspondence in Docket No. 20230083, and forwarding them to the Office of Consumer Assistance and Outreach.

Best regards,

Charlie Smith II

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
850-413-6770

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From: Alma Hardy <honey25411@gmail.com>
Sent: Wednesday, March 6, 2024 9:51 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket#20230083-WS

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I am letting you know that Pluris has become a very expensive water co. Over the pass few years Pluris has been asking for rate increases. Which I feel is wrong because the water stills stinks and they are not taking care of there equipment. We had a leak in the main meter at front. We called and the pipe near the meter was leaking. The men looked at it and said it was the coupler, will the one man turned the pipe so hard with pliers and broke the pipe and told us we had to call a plumber. So we called and had a plumber come out. I asked Pluris if they would reverse the charges but have not heard anything. So I believe Wedgefield will do very well with Orange County.

Thank you
Alma Hardy
2644 Abbey Ave, Orlando, FL 32833