

Yvette Gillespie

From: Yvette Gillespie on behalf of Records Clerk
Sent: Monday, March 18, 2024 10:11 AM
To: 'Shandra Crummey'
Cc: Consumer Contact
Subject: RE: Pluris Water Ref: Docket 20230083-WS

Good morning Shandra Crummey,

We will be placing your comments below in consumer correspondence in Docket No. 20230083, and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Yvette Gillespie

Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
ygillesp@psc.state.fl.us
Phone: (850) 413-6195

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From: Shandra Crummey <shandracrummey@gmail.com>
Sent: Friday, March 15, 2024 9:26 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Pluris Water Ref: Docket 20230083-WS

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With reference to the Wedgefield Pluris Water, I would like to let you know how horrible this water is.

It leaves white particles in my electric kettle. When showering, it has a weird almost oily residue on your skin, sometimes there is a brown color to the water and the taste of the Pluris water is horrible.

We have to buy water to drink and cook which is very costly plus pay our Pluris bill which is crazy high and keeps going up every month. We are only 2 people in our home and we don't even do laundry every week because of this.

In conclusion: Ourselves and a lot of people in this neighborhood are surviving on very little social security, there are elderly people who have health issues, people with young families etc.

So, are we all expected to not shower every day, water our plants, take care of our animals, wash our cars, floors, clothes, dishes etc. in order to be able to afford to pay their high bills for nasty water? We cannot continue to keep having increases for their horrible water when other water supply companies in Orlando are better and cheaper. Pluris is ridiculously greedy and does not care about anyone's life, health or livelihood..

We trust that Pluris would leave Wedgefield and we would be able to get a cheaper and better water company in our neighborhood who cares about humanity.

Thank you for your attention regarding this matter.

Sincerely,
Shandra Crummey.

We have to buy water