

Charlie Smith

From: Ellen Plendl
Sent: Friday, March 29, 2024 8:06 AM
To: Consumer Correspondence
Subject: Docket No. 20230083
Attachments: Consumer Inquiry - Pluris Wedgefield; FW: Acquisition of Pluris by OCU/PSC

See attached customer correspondence and reply for Docket No. 20230083.

Charlie Smith

From: Shonna McCray
Sent: Friday, March 29, 2024 8:03 AM
To: 'lulu2u@msn.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Pluris Wedgefield

Ms. LuAnn Marie Nemeth
lulu2u@msn.com

RE: FPSC Inquiry 1441734C

Dear Ms. Nemeth:

The Governor's office forwarded a copy of your email regarding Pluris Wedgefield, LLC (Pluris) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

A copy of your correspondence has been forwarded to the FPSC's Office of the Commission Clerk to be added to Docket No. 20230083, regarding Pluris' application for increase in water and wastewater rates in Orange County.

You may review all the information filed for Commission consideration for this docket by accessing the FPSC website at www.floridapsc.com. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20230083. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utilities and other parties in this docket.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Charlie Smith

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, March 28, 2024 3:55 PM
To: Ellen Plendl
Subject: FW: Acquisition of Pluris by OCU/PSC

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: LuAnn Marie Nemeth <lulu2u@msn.com>
Sent: Thursday, March 28, 2024 12:29 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Acquisition of Pluris by OCU/PSC

Constituent message:

1. **Name**
LuAnn Marie Nemeth
2. **Email Address**
lulu2u@msn.com
3. **Phone Number**
4077619460
4. **Subject**
Acquisition of Pluris by OCU/PSC
5. **Message**
Dear Governor DeSantis,
This is my second email regarding the above topic.
Please review Docket # 202300083 regarding another rate hike requested by Pluris. A partial hike has already been approved.
Next Tuesday, April 2, several residents from the Wedgefield Community will be driving to Tallahassee to attend a meeting with the PSC.
Our water rates are among the highest in Florida. Every citizen of our state deserves clean, affordable water as it is necessary to sustain human life. Until recently, we have had no choice but to deal with this egregious situation. Orange County Utilities has offered to buy out Pluris. We are currently in the process of trying to make this happen.
I implore you to look into this dire situation. You are the only one who has any jurisdiction over the PSC

and may also possibly be able to assist us with the proposed buyout. We desperately need your help. Please do not forward this to the PSC.

My sincerest regards.

6. **Attach file (optional)**

7. **User IP Address**

35.141.90.106

8. **HTTP User Agent**

Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko)

Chrome/123.0.0.0 Safari/537.36

9. **Date Submitted**

28/03/2024

10. **Time Submitted**

12:28:48 pm, EDT

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.